| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-0727  Responded to: 05 March 2025 |
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Your recent request for information is replicated below, together with our response.

## I am writing to request information under the Freedom of Information Act 2000. The purpose of this request is to gather data on complaints received by your police force regarding ticket scams.

## Specifically, I am seeking information on the following:

## The total number of ticket fraud crime reports made to the police force for each of the past five years (from Feb 2020 to Feb 2025)

## If held, please provide:

## A distinction between concert and football ticket scams

## The name of the venues identified in each report

## The name of the artist or football team identified in each report

## The total sum of money lost to the above reported ticket fraud incidents per year for each of the past five years (from Feb 2020 to Feb 2025).

## If not held as a yearly figure, please provide a list of the sum of money lost per ticket fraud incident

**If the requested data is not held in a readily searchable or structured format, please provide what is available within the cost and time limits.**

**I would like you to provide the information in the following format:**

## Please provide the information in electronic format, preferably as an Excel spreadsheet or CSV file. Please avoid sending PDFs or Word documents if possible.

**If you are unable to provide the specified information:**

**If you are unable to provide the specified information exactly as requested, please provide \*any\* data you have that is relevant to the request and explain why the other information cannot be provided.**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

The only way to collate the requested information is by individual assessment of each crime report to determine relevance.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.