| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1989  Responded to: 16 September 2025 |
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Your recent request for information is replicated below, together with our response.

1. **The total number of SID entries submitted between 1 December 2021 and 31 March 2022, marked for the attention of Operation Norden, relating to incidents where members of the public attempted to report alleged criminal offences relating to the COVID-19 vaccine or attempted to serve legal documents on health professionals, volunteers, or public officials.**

6 SID entries are held meeting this description.

1. **The total number of CVI entries made during the same period that were submitted to Operation Talla in relation to similar incidents.**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation, the CVI entry does not record this information. To identify those relevant would require manual review of all STORM incident reports held on the dates the CVI entries were recorded to establish which incidents led to the entry being created.

Any such incidents would then need researched to understand the context of each interaction and identify those that match the criteria of your request. An exercise which would clearly far exceed the cost limit set out in the Act.

To be of assistance, I can confirm that for the time period of your request there were a total of 58 CVI entries recorded.

1. **Copies of any internal guidance, policy documents, or communications (including memos or emails) which instructed officers to reject such reports while still logging them under Operation Norden and/or Operation Talla.**

I can confirm that there are no policy documents/ memo or emails found meeting this description. There was an internal directive released, a copy of which is attached separately – ref Data 01.

1. **Any risk assessments, intelligence summaries, or briefing notes which mention the rationale for logging rejected public reports under Operations Norden and Talla.**
2. **Any legal basis or external consultation (e.g. with the Crown Prosecution Service or Home Office) that informed the NPCC or police forces’ decision not to treat these public complaints as criminal reports and instead classify them as public order/intelligence concerns.**

An extensive search of our systems was carried out to identify any risk assessments/ intelligence summaries/ briefing notes held/ legal consultation matching your request, we can confirm the information sought is not held by Police Scotland and section 17 of the Act therefore applies.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible.   
If you require this response to be provided in an alternative format, please let us know.