| Police Scotland logo | Freedom of Information ResponseOur reference: FOI 25-1171Responded to: 28 May 2025 |
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Your recent request for information is replicated below, together with our response.

## I require the following information as part of Research and Development please

## Number of front line officers

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the section 25(1) exemption applies:

“Information which the applicant can reasonably obtain other than by requesting it […] is exempt information”.

The information sought is publicly available:

[Police Scotland Officer Numbers - Police Scotland](https://www.scotland.police.uk/about-us/how-we-do-it/police-scotland-officer-numbers/)

## Number of officer currently on long term sick

As of 31 March 2025 there were 178 officers who were currently on long term sick.

## Number of officers currently on adjusted or restricted duties

As of 31 March 2025 there were 899 officers who were on modified duties

## Number of 101 calls in 2024

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the section 25(1) exemption applies:

“Information which the applicant can reasonably obtain other than by requesting it […] is exempt information”.

The information sought is publicly available:

[Call Handling Reports 2024 - Police Scotland](https://www.scotland.police.uk/about-us/what-we-do/how-we-are-performing/call-handling-reports-2024/)

## Number of calls to 101 requesting crime updates or looking to identify OIC of a case in 2024

Police Scotland have no incident classification relevant to this. It could be recorded under a number of more general classifications, therefore all incidents relating to which would have to be individually reviewed for relevance.

As such, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance

## Number of resignations of officer in 2024

As of 31 March 2024 there were 256 officers and as of 31 March 2025 there were 236 officers who had resigned from the force.

## Number of crime reports in 2024

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the section 25(1) exemption applies:

“Information which the applicant can reasonably obtain other than by requesting it […] is exempt information”.

The information sought is publicly available:

[How we are performing - Police Scotland](https://www.scotland.police.uk/about-us/what-we-do/how-we-are-performing/)

## Number of police conduct complaints in 2024

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the section 25(1) exemption applies:

“Information which the applicant can reasonably obtain other than by requesting it […] is exempt information”.

The information sought is publicly available:

[Police Scotland Professional Standards Department Quarterly Performance Report Q3 – 24/25 - 27 February 2025 | Scottish Police Authority](https://www.spa.police.uk/publication-library/police-scotland-professional-standards-department-quarterly-performance-report-q3-24-25-27-february-2025/)

## Average time for a case completion in 2024

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

Police Scotland do not close cases and we do not record the passage of time between different stages of an investigation.  Crimes are marked as recorded/detected and criminal justice proceedings could go on for some following a case being marked detected.

## Customer satisfaction for 2024

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

To explain, Police Scotland do not monitor “customer satisfaction”.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by email or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by email or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.