| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-2856  Responded to: 19 September 2025 |
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## Your recent request for information is replicated below, together with our response.

1. **On what date was the new public entrance at Lanark Police Office completed?**

This work was part of a larger project scope. Works were completed 05/12/2022.

1. **What was the cost of the work?**

Total value for the works at the time was £660,997.20 - this was for complete upgrade and refurbishment of the whole ground floor, including the main entrance.

1. **On what date was the public counter closed to the public?**

25 October 2023

The front counter at Lanark police station is currently closed as a result of a staff vacancy. We took the decision to close the front counter to prioritise police officers being available to the frontline to continue to respond to local incidents and keep people safe. The nearest front counter is at Motherwell police station, which is open 24 hours, seven days a week. We are reviewing front counter services within Lanarkshire to ensure they align with current public needs and operational priorities. As part of this we are consulting with those staff impacted by the proposals, which could lead to further amendments. On completion of that process, we will confirm full details of any changes to the local community.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.