| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1039  Responded to: 22 April 2025 |
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Your recent request for information is replicated below, together with our response.

## I wish to make a Freedom of Information request regarding charges made to Police Scotland by mobile phone companies.

## It is known that all police forces use court warrants to gain access to personal mobile phone records held by phone network providers.

## Please can you give details of how mobile phone companies charge for the information requested by police forces. Where call and message history are requested please state if the cost for the information provided is charged per request/per day/per week/per month etc.

## As it is likely the cost will vary between companies please give information for Vodafone, EE, O2 and Three.

## Please give information for the earliest period held.

## If information is held prior to the formation of Police Scotland then please provide information from Strathclyde Police if available.

In response to your request, and in terms of Section 17 of the Freedom of Information (Scotland) Act 2002, this represents a notice that the information you seek is not held by Police Scotland.

To explain, the costs referred to above are not billed on an individual basis, and Police Scotland are billed by the Home Office and pay a standing fee.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.