
Local Police Plan 2020 - 23



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Keeping people safe
POILEAS ALBA

Our commitment to the safety and wellbeing of the people and communities of Dumfries and Galloway

Dumfries and Galloway

Planning Framework

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The Chief Constable of Police Scotland has responsibility for the policing of Scotland

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Contents

Foreword	4
About Dumfries and Galloway	5
Public interaction and engagement	8
National priorities and objectives	10
Our priorities	12
Our plan on a page	15
Priorities – what we will do	
Violent Crime, Disorder and Anti-social Behaviour	16
Acquisitive Crime	18
Road Safety and Road Crime	20
Protecting Vulnerable People	21
Substance Misuse	23
How we will contribute to the Local Outcome Improvement Plan	25
Scrutiny and performance	32
Equalities, ethics and values	33
Local contact details	34

Foreword

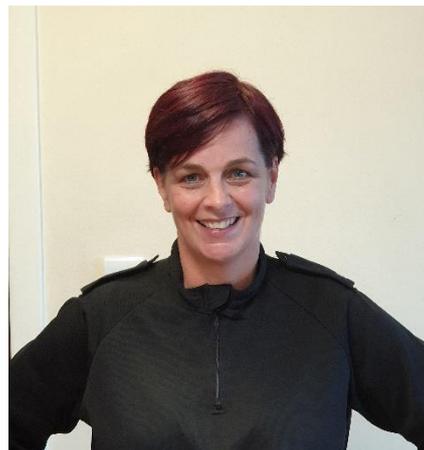
As Divisional Commander for Dumfries and Galloway Division, I am delighted to introduce the Dumfries and Galloway Local Policing Plan for 2020-2023.

I am proud to have been appointed Divisional Commander of Dumfries and Galloway Division and I would like to thank my predecessor Chief Superintendent Linda Jones for her commitment and dedication to policing the area over the preceding three years. It is clear that Dumfries and Galloway Division holds a key focus on local communities and I look forward to working closely with the people of Dumfries and Galloway and our partners to deliver a service that generates confidence in policing and a safer Dumfries and Galloway.

The Chief Constable sets national priorities for policing across the whole of Scotland. This local plan is a statutory requirement under the Police and Fire Reform (Scotland) Act 2012 and the local priorities outlined reflect local community concerns and our commitment to ensuring the safety and wellbeing of all citizens.

It considers national strategic outcomes and as a member of the local Community Planning Partnership, our priorities are linked closely to the Dumfries and Galloway Local Outcome Improvement Plan with a key focus on the delivery of our shared outcomes. Local Policing is the key to the effectiveness of Police Scotland and Dumfries and Galloway Division is committed to being in touch with our communities and understanding their needs and concerns.

Our plan outlines how we intend to deliver policing services over the next three years and is truly reflective of the issues that are most important to our communities.



T/Chief Superintendent Carol McGuire
Divisional Commander,
Dumfries and Galloway

About Dumfries and Galloway

Dumfries and Galloway covers 2,380 square miles with an estimated population of 148,000. It is served by a unity local government, Dumfries and Galloway Council. As a border county with England, Dumfries and Galloway encompasses a significant arterial road link between England and Scotland (M74/A74 (M)). Equally the A75, Gretna – Stranraer road provides a vital link to the sea ports in the west of the region and access to Northern Ireland via ferry. Our enhanced strategic location denotes our region must deliver a high quality of service not only to its residents but the wider Scottish population.

The population of Dumfries and Galloway is different from the overall population profile of Scotland with those in the 60-74 and 75+ bracket markedly above the Scottish average. Looking forward our population in the 75+ bracket is predicted to increase by 2026 with a predicted fall in the population of 16-64 year olds. As a service, Police Scotland need to be acutely aware of these changes and plan for the future to ensure a sustainable service is provided.

Dumfries and Galloway is a popular tourist area in Scotland with a number of holiday complexes scattered across our coastal



landscape. Significant tourist attractions include, Kirkcudbright – known as the artist town, Robert Burns Mausoleum within Dumfries and Gretna Gateway Shopping Village.

Dumfries and Galloway Divisional Structure

The Divisional Commander leads the Division and is supported by three Superintendents, covering Operations, Support and Service Delivery and Serious Crime and Public Protection.

There are two subdivisions. VA subdivision covers, Dumfries, the wider Nithsdale area and Annandale and Eskdale. VG subdivision covers the Stewartry and Wigtownshire areas. Each subdivision has a Local Area Commander of Chief Inspector rank who has responsibility for local management operations and local Policing engagement.

Two Detective Chief Inspectors support the Detective

Superintendent for all serious crime and public protection matters.

A further Chief Inspector sits within Divisional Headquarters, Dumfries and holds responsibility for corporate functions including Partnerships, Licensing and Event Operations.

The division is also supported by number of national resources, including Armed Response, Road Policing, Safer Communities and Specialist Crime.

In a wider setting, Dumfries and Galloway Division pride ourselves on having strong relationships with our partner agencies and we will continue to work with others to create an area where people feel safe and want to live.

Policing in Dumfries and Galloway has continually developed since the inception of Police Scotland in 2013. In 2016 we carried out a Divisional restructure of our response and community policing units. This allowed us to enhance our deployment model and engagement opportunities with our communities.

Building on this restructure, 2019 saw some significant changes to Policing in Dumfries and Galloway that have enabled us to provide a more efficient service across the region.

These include the introduction of the Contact Assessment Model (CAM) and the launch of mobile devices for our workforce.



Contact Assessment Model (CAM)

The launch of CAM in May 2019 has revolutionised our approach to public needs and developed our ability to deploy appropriate resources to incidents.

From the first point of contact with Police Scotland via our Service Centre or when attending at a Police Station, the way in which we triage the individuals needs or report is based upon an enhanced assessment. To complete this assessment we review the threat, risk and harm presented and take account of the environmental setting and investigative opportunities available. This creates an individually tailored approach to protect the vulnerable and ensures every individual gets the right response when they contact Police Scotland.

Additional training and resources within our service centres has allowed for the resolution of some calls at the first point of contact with Police. This has enabled our officers to be afforded more time to be visible in the communities they serve.

Dumfries and Galloway Division were proud to be the first division to transfer to CAM, which has now been rolled out nationally.

Throughout this change Police Scotland's focus has been to protect the public and the most vulnerable people in our communities.

New Technology

In early 2020 mobile devices replaced paper notebooks for front line officers in Dumfries and Galloway. The Samsung Note 9 devices have been specifically programmed for Police Scotland and provides officers' access to a variety of every day policing applications whilst out on patrol which were previously only available in an office environment.

The modernisation of the paper notebook has reduced paperwork time and increased officer visibility and accessibility in communities. This investment in technology is vital to ensure that Police Scotland adapt to modern society and our officers are best equipped to deal with incidents.

Police Scotland's response to the Coronavirus pandemic at the start of 2020 significantly changed the way in which we interact with our communities and partners. As an organisation, we were able to rapidly adapt to new legislation and a changing social environment across the country. By reviewing working practises and adapting our approach we were able to maintain a high level of

support to our communities and partners. Locally, we commenced the use of Microsoft Teams to improve efficiency and ensure a virtual capability with our partnership meetings.



Moving Forward

Scotland will host the United National Framework Convention on Climate Change 26th Conference of the Parties (COP26) in November 2021. Although located in Glasgow, the conference will impact communities and Police Officers across the country. The planning processes employed by Police Scotland to deliver this large scale event are well underway and throughout the conference period we will ensure a continued quality of service is provided to our local communities.

Public interaction and engagement

Social media



As the online world develops, Policing and how we engage with the public has moved into the virtual world. One of the most successful developments of Dumfries and Galloway Division has been our use of social media to engage with communities.

We use social media to circulate witness appeals, missing people appeals, provide crime prevention advice and distribute information about ongoing incidents or road closures.

Social media also allows the public to have a greater insight into the everyday role of a police officer. We aim to use the sites not only for appeals, but also as a means of circulating good news stories and officer achievements. Additionally we use our social media platforms to raise awareness of national campaigns such as Hate Crime

Awareness Week and Shut Out Scammers.

During the Coronavirus pandemic our Social media footprint has allowed us to support our partners in circulating crucial public health information.

Our social media accounts are:

Facebook:
DumfriesGallowayPoliceDivision

Twitter:
@DumfriesGPolice
@GallowayPolice
@NithsdalePolice
@AnnanEskdPolice

Dumfries and Galloway Virtual Operations Support Team (DGVOST)

DGVOST was developed through our partnerships within the local resilience partnership. The DGVOST team is deployed during major incidents and uses social media to gather real time information from the public and to distribute key messages. The success of DGVOST has brought us close to our communities and boosted public engagement.

DGVOST posts have featured on national news headlines and in national newspapers during incidents of inclement weather. This highlights the partnerships

ability to provide accurate and timely updates to our communities.

Serving Rural and Diverse Communities

As a rural region we need to ensure maximum reach and accessibility across all our communities.

Mobile connectivity cannot always be relied upon and with this in mind we have a vigorous approach to community policing and engagement in the wider community.

We hold drop in sessions at our stations and police surgeries at community hubs and supermarkets. These allow members of the public the opportunity to meet with officers and seek advice or information and are vital in maintaining a

visible and accessible police service. Working alongside our partners, we develop sessions based on emerging crime trends to keep our communities informed and offer access to crime prevention information.

We ensure our officers are visible by car, bicycle and on foot across the region. Individual officers are deployed in numerous specific remits, including to Dumfries and Galloway Royal Infirmary, all secondary schools across the region and joint working with the Local Authority in relation to anti-social behaviour. Our community officers attend community council meetings and our management team have key roles in a number of strategic focus groups including Community Justice, Road Safety, Community Safety Partnership's and a number of Public Protection committees.



National priorities and objectives

The Police and Fire Reform (Scotland) Act 2012 sets out the overarching Policing principles for Scotland.

In December 2019 The Scottish Government refreshed its Strategic Policing Priorities for Police Scotland.

These are:

- Crime and Security
- Confidence
- Sustainability
- Partnerships
- People
- Evidence

Policing for a safe, protected and resilient Scotland, Police Scotland

and the Scottish Police Authority's Joint Strategy for Scotland (2020), is the strategic plan for policing in Scotland in response to the Scottish Government's Strategic Policing Priorities.

It recognises the need to tackle traditional and visible crimes, as well as ways of preventing and disrupting more complex and inventive use of digital and online crimes that often originate out with Scotland.

The Strategy is framed around five strategic outcomes and supporting objectives. The outcomes are:

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

The needs of local communities are addressed through effective service delivery

The public, communities and partners are engaged, involved and have confidence in policing

Our people are supported through a positive working environment, enabling them to serve the public

Police Scotland is sustainable, adaptable and prepared for future challenges

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National priorities are informed by the findings of Police Scotland's National Strategic Assessment and the knowledge and experience of police leaders across the service. They are set out each year in Police Scotland's Annual Police Plan.

Along with the strategic policing priorities they influence our local approach to policing to ensure our local plan supports policing throughout Scotland.



Our priorities

How we identify our local priorities

This plan details local responses to local issues. It has been derived from what the people of the region want and works on the principle of having local officers in the heart of our communities to address the problems within them.

To ensure we make the plan meaningful for local people and partners we use a number of methods to identify our local policing priorities. This allows us to structure our resources to meet current and projected demand across our region.

Identifying our local priorities in turn allow us to formulate more focused objectives against Police Scotland's national strategic outcomes (see our plan on a page). The four main strands of engagement used to formulate our local policing plan were:

Public opinion

To establish what the public considered to be policing priorities for the region we carried out a public consultation survey. This has been an important way for us to determine our response to issues of concern and allowed the public to influence our analysis of what matters both locally and on a national scale. Our priorities are strongly influence by public opinion

and it is clear from the result of our consultation that the public retain an expectation that our priorities are focused around supporting vulnerable people and reducing crime in all settings. Our public consultation process is available throughout the year and is regularly reviewed.

Our people and our partners

We held a 'focus' day event for our internal and external partners to contribute to the new plan. This presented the opportunity for constructive discussion amongst front line responders, management and partners on local issue.

Strategic assessment

To assist further in establishing our policing priorities, we reviewed our strategic assessment which details an overview of crimes and emerging issues and trends in Scotland.

Dumfries and Galloway Local Outcome Improvement Plan (LOIP)

Whilst setting our priorities we reviewed the Dumfries and Galloway Local Outcome Improvement Plan 2017-2027 (LOIP). This plan has the overarching vision of *'working together to create an ambitious, prosperous and confident Dumfries*

and Galloway where people achieve their potential'.

Alignment to the LOIP allows the division to contribute to local improvement objectives and national outcomes set by the Scottish Government.

The Dumfries and Galloway Local Outcome Improvement Plan Outcomes are:



Outcome 1 - Everyone who needs help to work receives the right support

Outcome 2 - Learning opportunities are available to those who need them the most

Outcome 3 - Health and wellbeing inequalities are reduced

Outcome 4 - There is affordable and warm housing for all

Outcome 5 - The money available to people on benefits and low wages is maximised

Outcome 6 - People are safe and feel safe

Outcome 7 - People are well connected

Outcome 8 - Individuals and communities are empowered

Additional work that we do to support the Local Outcome Improvement Plan is detailed in pages 25 - 31

Dumfries and Galloway Local Policing Priorities



Plan on a page – Dumfries and Galloway



Our vision | Policing for a safe, protected and resilient Scotland
Our purpose | Improve the safety and wellbeing of people, places and communities in Scotland
Our Values | Fairness | Integrity | Respect | Human Rights

Our local policing priorities

-  **Violent crime, disorder and anti social behaviour**
-  **Acquisitive crime**
-  **Road safety and road crime**
-  **Protecting vulnerable people**
-  **Substance Misuse**

Objectives

- Engage with the public and communities to reduce and prevent crime**
- Reduce crime through preventing offending and reducing re-offending**
- Collaborate to reduce casualties and crime on our roads**
- Support people considered vulnerable through working with partners to reduce harm**
- Reduce the harm caused by substance misuse and tackle the sale and supply of controlled drugs**

National Strategic Outcomes

- Threats to public safety and wellbeing are resolved by a proactive and responsive police service**
- The needs of local communities are addressed through effective service delivery**
- The public, communities and partners are engaged, involved and have confidence in policing**
- Our people are supported through a positive working environment, enabling them to serve the public**
- Police Scotland is sustainable, adaptable and prepared for future challenges**

Priorities - what we will do



The prevention, investigation, and detection of all of violent crime remains a primary focus for Police Scotland. Violent crime, disorder and anti-social behaviour is often linked to alcohol and drug misuse and can affect the quality of life in our communities, leaving individuals feeling isolated and vulnerable.

Violent crime is targeted across the division by means of our night time economy strategies, including regular visits to licensed premises, community engagement and the review of information and intelligence. The effective deployment of resources ensures the best use of local knowledge to identify hotspot areas of problematic offenders.

Our criminal investigation department maintains an oversight of all violent crime and we employ a robust enquiry process. Intelligence led activities are utilised to identify offenders and reduce violent crime and disorder.

OBJECTIVE:

Engage with the public and communities to reduce and prevent crime



ACTIVITY:

*Target those intent on carrying out acts of violence by analysing intelligence and deploying our officers to the right locations at the right time

*Ensure a robust approach to offending, including the use of intelligence led stop searches

*Collaborate with our social work and criminal justice partners to effectively manage offenders through the use of anti-social behaviour legislation, curfew and bail restrictions should offending continue

*Ensure our community teams remain accessible and approachable to allow for early intervention and quick problem solving in relation to developing problematic hotspot ASB locations

*Work with our partners to educate our young people to become good citizens

*Enhance partnership working, signposting to diversionary activities and deploy our officers to initiate early intervention work



INDICATORS:

*Review of violent crime figures – both recorded and detected

*Referrals to the multi-agency tasking group

*Participation in the Youth Justice and Police Scotland 3 R's project

*Restorative Justice warnings and impact

*Number of visits to care homes by link Officers

Our offender management unit has responsibility for the management of violent and sexual offenders who are living within our communities. Each offender is managed according to specific risk assessment and we contribute to Multi Agency Public Protection Arrangements (MAPPA).

Anti-social behaviour

To meet our statutory responsibilities under Anti-Social Behaviour etc (Scotland) Act 2004. Dumfries and Galloway Division along with the Local Authority have developed an Antisocial Behaviour Strategy 2020-2024.

This Antisocial Behaviour Strategy provides the framework by which public services, voluntary agencies, private sector and registered social landlords in Dumfries and Galloway will work together to tackle antisocial behaviour across the region. It builds upon the strong partnership arrangements with the region which have been proven to deliver a valuable service in our area.

All partners involved in the development of this strategy understand the need to work collaboratively to achieve a common goal of keeping local

communities safe and making our public feel safe. We all recognise that tackling the scourge of antisocial behaviour is not the responsibility of one single agency, and collectively this strategy provides a commitment to ensuring that effective information sharing and joint working approaches will continue to prevent and confront problems at an early stage.

We recognise the need to listen and respond to the issues which matter most to our local communities; to involve, empower and inform them to promote community wellbeing and a sense of safety. We will recognise vulnerability and will prioritise our resources to support those in greatest need of protection.

Additionally to tackle youth anti-social behaviour through education and diversion we participate in Operation Safety, Big World and Do the Right Thing. These are multi-agency initiatives designed to educate children and young people in the different aspects of modern life with a focus on personal safety, risk taking behaviour and responsible citizenship. The sessions focus on the impact of decisions on both the individual and the wider community.



Crime rates in Dumfries and Galloway are among the lowest in Scotland. To maintain this and effectively realise a long term reduction in acquisitive crimes we need to, promote crime prevention opportunities, work with our partners to increase awareness of the issue and identify and report offenders.

Our criminal investigation department maintain oversight of all acquisitive crimes and have forged close links with bordering divisions and Police Forces.

As a rural region, the extensive road network presents opportunities for criminals to travel into our region and target isolated communities. The development of intelligence assists with the deployment of our resources providing a visible policing presence.

Our Community Police Unit are skilled in crime prevention techniques and provide both domestic and commercial security surveys.

We work in collaboration with the National Retailers Against Crime Organisation to combat travelling criminals who target our region. This established relationship also provides

OBJECTIVE:
Reduce crime through preventing offending and reducing reoffending



ACTIVITY:

- **Identify and arrest perpetrators to reduce the impact of acquisitive crime on communities**
- *Employ a robust investigation process for reported crime including utilising forensic opportunities, local action plans and high visibility patrols**
- *Sustain low levels of acquisitive crime by working with communities and focussing on prevention and intervention methods**
- *Work with partners, including trading standards, social work and Scottish Fire and Rescue Service to collaboratively promote crime prevention opportunities**
- *Contribute to national campaigns such as 'Shut out Scammers' and share best practice across divisional boundaries and with specialist departments ensuring management of oversight of emerging trends**
- * Work with our community justice partners to tackle problematic offending behaviours and support diversionary initiatives**



INDICATORS:

- *Review of acquisitive crime rates**
- *Review of the commission of both domestic and commercial housebreakings, and detection rates**
- *Participation with community justice projects**
- *Community crime prevention inputs**
- *Satisfaction survey results**

education and information to shopkeepers in relation to current trends and developing techniques utilised by high tariff offenders.

Financial harm

Financial harm crime by fraud or online means continues to grow and is becoming increasingly problematic in terms of volume, demand and investigative opportunities.

Financial harm stretches across a number of methods from door step crime to ever developing telephone and online scams.

The Dumfries and Galloway Divisional Financial Harm Strategy focuses on the commission of financial crime and encourages

people to contribute to their community through positive neighbour relationships.

The methods used in the commission of financial crime are varied and can often be extremely deceptive.

The financial harm strategy identified 5 strands to tackle the issues: Education, Engagement, Engineering, Early Intervention & Prevention, and Enforcement. This collaborative approach allows for consistent messaging with an aim to reducing the opportunities for our communities to be targeted by criminals.



In Dumfries and Galloway our road network is vital to local business and community accessibility. Any injury or death on a road can have a catastrophic effect on those involved and the community. It may also impact those affected by road closure and diversions.

The roads policing unit within Dumfries and Galloway have primary responsibility for enforcing road traffic legislation, the investigation, reporting and analysis of road crashes. Local Policing supplements and supports local and national initiatives including prevention activities with local communities.

We have invested in training within our community policing department to equip officers with the skills and physical tools to take enforcement action in relation to speeding offences on our rural road network. This initiative works in conjunction with established diversionary schemes and educational activities and is a direct result of increased community concern regards speeding. Educational events are aimed at young drivers. "Safe Drive, Stay Alive" provides an appropriate insight into the harsh reality and long term consequences of avoidable road traffic collisions.

OBJECTIVE:
Collaborate to reduce casualties and crime on our roads



ACTIVITY:

- *Intelligence led patrols and the use of road collision data to ensure that appropriate resources are deployed in the right location at the appropriate time
- *Hold local campaigns and contribute to national initiatives to promote road safety including – drink/drug driving (summer and festive), get ready for winter campaign, summer safety
- *Provide education and interactive initiatives for young drivers including multi agency for initiatives such as Safe Drive, Stay Alive
- *Work with and support Dumfries and Galloway Road Safety Partnership
- *Empower our community police officers to target areas of community concern with both educational and enforcement opportunities in relation to speeding offences



INDICATORS:

- *Review of fatal and serious injury collisions levels
- *Detected road traffic offences
- *Community and education inputs

Police Scotland is a member of Dumfries and Galloway Road Safety Partnership which aims to reduce the number of road deaths and serious injury collisions in the region. The partnership focuses on – Education, Engineering, Enforcement, Encouragement and Evaluation.



We utilise a victim centred approach to all crimes. This approach allows us to do our best for every individual. Having a safe community for vulnerable groups or individuals to live in reduces the opportunity for victimisation and encourages individuals to report crime.

To maintain a co-ordinated approach to protecting vulnerable people our Multi Agency Safeguarding Hub (MASH) based at Divisional Headquarters is the centre for enhanced information sharing and effective decision making to safeguard vulnerable people. Additionally, our specialist Public Protection Unit have strong partnership working across the public protection arena.

Some crime types heighten vulnerability significantly and we work towards reducing the impact these crimes can have on communities and individuals.

A significant number of violent crime incidents involve domestic abuse. Domestic abuse can erode the quality of life for individuals and seriously harm children and young people who grow up in households where abuse occurs.

OBJECTIVE:
Support people considered vulnerable through working with partners to reduced harm



ACTIVITY:

- *Victim centre approach to all crimes and provide support and signposting for repeat victims of crime
- *Referrals to our MASH ensuring multi-agency discussion where necessary to protect the most vulnerable within our communities
- *Promote the Disclosure Scheme for Domestic Abuse Scotland and third party reporting opportunities
- *Effective partnership working to support health triaging alongside the NHS
- *Best use of special bail conditions for perpetrators of domestic abuse alongside the multi-agency tasking and coordination meetings to target domestic abuse offenders
- *Education inputs regarding online safety and prevention to schools and community groups working with young people



INDICATORS:

- * The commission and detection of sexual crime including sexual cyber crime
- * Domestic abuse incidents and detections
- * Third party reporting and hate crime incidents
- * Referrals to partner agencies via the MASH
- *Victim support referrals

The Disclosure Scheme for Domestic Abuse ensures victims and those potentially at risk of becoming victims are empowered to make decisions regards their safety.

There is also an ever increasing risk of exploitation in the online world and we are committed to tackling online child sexual exploitation and identifying offenders. Crimes committed against children, including child sexual exploitation can have devastating effects that extend into adulthood.

We tackle child sexual exploitation by focusing on awareness, training, intelligence and working with

partners to identify children at risk. Officers have training in respect of childhood trauma and Adverse Childhood Experiences to equip them to recognised trauma when dealing with any incident.

The mental health of individuals within our communities is an increasing concern for Police Scotland. The volume of calls where an individual requires immediate mental health assistance has shown upward trend. We work closely with the NHS Mental Health teams to signpost individuals to additional support or immediate mental health triaging during a time of crisis.



The supply of, and harm caused by, controlled drugs has been identified as one of Police Scotland's six operational priorities in the Police Scotland Strategic Assessment 2020-23.

Substance misuse is closely linked to other types of criminality including acquisitive crime, violent crime, disorder and anti-social behaviour.

This misuse of controlled drugs or the problematic use of alcohol can affect all communities and influence the quality of life across our region. Drug related deaths are an increasing social, economic and health concern throughout Scotland and Dumfries and Galloway. We co-ordinate enforcement in relation to drug dealing through our criminal investigation department overview.

To assist with prevention of drug and alcohol misuse we have a strong working relationship with the local Alcohol and Drugs Partnership (ADP). We have an officer imbedded within ADP who specifically focuses on reducing health inequalities, premature death due to substance misuse, and substance misuse, prevention

OBJECTIVE:

Reduce the harm caused by substance misuse and tackle the sale and supply of controlled drugs



ACTIVITY:

- *Develop intervention plans to target drug dealers within our region
- *Utilise stop search legislation to remove illegal substances from our communities
- *Develop our knowledge of and monitor Serious and Organised Crime Groups activity linked to substance misuse and availability, arresting and reporting those involved ensuring a robust approach to identifying criminal assets
- *Work to divert and deter individuals from becoming involved in Serious and Organised Crime or using its products
- *Increase the awareness of the effects of illegal drug and alcohol misuse across all age groups including early intervention and education with young persons
- *Work with the local licensing forums to promote the five alcohol licensing objectives – preventing crime and disorder, securing public safety, preventing public nuisance, protecting and improving public health and protecting children and young people from harm



INDICATORS:

- *Drug death data
- *Drug possession offences
- *Drug supply offences
- *Collaborative inputs with partners in respect of prevention opportunities

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opportunities and alcohol related associated crime.

Our Youth Engagement Officers provide early education and interventions across the schools network ensuring risk taking behaviour is identified. They ensure a collaborative approach to mitigating the risk of substance misuse within our schools.

Serious Organised Crime Groups often profit from the distribution of controlled drugs. We are committed to removing crime groups from our region and encourage communities to report drug related activity either direct to police or via Crimestoppers.

Community intelligence is key to our enforcement and assists us in tackling problematic offenders.



How we will contribute to the Local Outcome Improvement Plan

In addition to the details of our actions within our local priorities we also carry out a number of activities in support of the eight Local Outcome Improvement Plan (LOIP) (2017-2027).

LOCAL OUTCOME 1 – FINANCIAL

Everyone who needs help to work receives the right support

Details of our activities within our local priorities – acquisitive crime, substance misuse, and protecting vulnerable people also support this outcome.

Recruitment

In 2020 Police Scotland improved its Stonewall workplace equality index rating by more than 40 places. We continue to build on improving recruitment, employment practices and service delivery.

As a large employer in the region, we hold specific recruitment events for Constables and Special Constables. We also have a number of opportunities for Police Staff roles and volunteer roles as a Police Scotland Youth or Adult Volunteer.

We are an increasingly diverse region and Police Scotland strive for a workforce representative of society. Police Scotland is committed to ensuring there are opportunities for national roles within the organisation to be based in Dumfries and Galloway.

Preventing re-offending and signposting to diversionary activities

The divisional Multi-Agency Safeguarding Hub (MASH) have a focus on early intervention and partnership working to identify and support vulnerable people in our community.

Alongside this, the Dumfries and Galloway Community Justice Partnership ensures a joined up approach to preventing offending and reducing re-offending with support and signposting to a range of interventions depending on identified needs. Utilising diversionary options where appropriate including warnings via Restorative Justice, Youth Justice Referrals and Recorded Police Warnings contribute to the Community Justice Scotland outcomes.

LOCAL OUTCOME 2 – LEARNING

Learning opportunities are available to those who need them the most.

The success of young people in our region is key to the sustainability of our communities. To assist this we work with our partners to ensure our young people have the right information to make the right choices.

Details of our activities within our local priorities –substance misuse, road safety, violent crime, disorder and anti-social behaviour and protecting vulnerable people also support this outcome.

Youth Engagement Officers

Dumfries and Galloway Division works closely with Education partners and have Officers deployed across the regions Secondary Schools as Youth Engagement Officers.

The primary role of the Youth Engagements Officers:

- Support positive engagement with younger communities to influence behaviours
- Ensure that young people feel safe and protected
- Promote preventative measures and early intervention to divert young people from crime in the first instance, and build positive engagement to prevent future reoffending
- Recognise the impact of Adverse Childhood Experiences and provide early identification and support to children and young people to minimise the longer term impact of traumatic experience
- Provide a more consistent and sustainable approach to youth

engagement within schools and communities

- Work with partners to provide services which promote a supportive and constructive environment for young people to flourish.

Police Scotland Youth Volunteers - PSYV

Dumfries and Galloway division has two Police Scotland Youth Volunteer (PSYV) groups.

PSYV is a national Police Scotland project that looks to strengthen the relationship between the police and young people, breaking down barriers and promoting positive role models.

The main aims of the project are to:

- Promote a practical understanding of policing amongst all young people;
- Encourage the spirit of adventure and good citizenship;
- Support local policing priorities through volunteering;
- Give young people a chance to be heard; and

- Inspire young people to participate positively in their communities.

The youth and adult volunteers of the PSYV groups commit hundreds of volunteering hours to supporting local communities.

PSYV is an excellent demonstration of our continued growth and educational and social inclusion of young people in our region. We will encourage initiatives via PSYV to allow the development of positive relationship between young people, the police and the community.

LOCAL OUTCOME 3 – HEALTH AND WELLBEING

Health and wellbeing inequalities are reduced

Details of our activities within our local priorities –substance misuse, violent crime, disorder and anti-social behaviour and protecting vulnerable people also support this outcome.

Children in care

Research carried out by the Centre of Youth and Criminal Justice identified the opportunity for Police and care establishments to work better together to support children in care. It was evident that minor acts of disorder, that would go unpunished had they occurred within a regular home environment, were entering the youth criminal justice system.

As such, in 2019 Dumfries and Galloway Division piloted a ‘test of change’ to reduce the criminalisation of children residing in care homes.

This required a collaborative and consistent approach between Police and staff within care homes to ensure effective intervention and a potential reduction in criminalisation. The key was to change the thinking of how we

deal with alleged criminal conduct within a care home setting.

We provided training to care home staff and Police around alternatives to prosecution including partner agencies referral and restorative justice opportunities when resolving challenging behaviour within care establishments.

Herbert Protocol

The Herbert protocol was developed by Dumfries and Galloway Interventions in Dementia, Education, Assessment and Support (IDEAS) and Police Scotland.

It is an information gathering tool that assists the Police to find a person living with dementia, or similar, who had been reported missing. The process can save Police critical time in establishing the history of the missing persons

and their potential location. The protocol has received significant support and has been adopted nationally across Police Scotland and health care providers.

Multi- Agency Safeguarding Hub (MASH)

Our MASH sees the co-location of Police, NHS and Social Work staff

within divisional Headquarters. The MASH allows for a collective approach to sharing information relative to achieve a suitable plan to safeguard those who may be at risk within our communities. This assists to reduce inequalities in health and wellbeing across our region.

LOCAL OUTCOME 4 - HOUSING

There is affordable and warm housing for all

Details of our activities within our local priorities – acquisitive crime, substance misuse, and protecting vulnerable people also support this outcome.

We will signpost those in need to the relevant partner agencies for support and advice.

LOCAL OUTCOME 5 – MONEY

The money available to people on benefits and low wages is maximised.

Details of our activities within our local priorities – acquisitive crime, substance misuse, and protecting vulnerable people also support this outcome.

Serious and Organised Crime

Serious and Organised Crime (SOC) groups divert millions of pounds from our economy by means of illegal activity.

They can also target some of the most vulnerable people in our community.

To tackle serious and organised crime we work together with our local communities, businesses and partners to tackle the effect on our local economy.

We focus on identifying and prosecuting those involved in SOC

activities including money laundering, drug dealing and cyber related crime.

Poverty

Through engagement with young peoples it has been recognised that there is an increased area of concern and vulnerability around the availability of employment and poverty across the region.

We have pro-actively sought to strengthen partnerships with local housing providers and the local authority to provide information and signposting to those in need.

Within the school environment close relations with pupil equity funding officers has identified

occasions to increase opportunities for individuals.

LOCAL OUTCOME 6 – SAFETY

People are safe and feel safe

Details of our activities within our local priorities – acquisitive crime, substance misuse, road safety, violent crime, disorder and anti-social behaviour and protecting vulnerable people also support this outcome.

Counter Terrorism and Domestic Extremism

Counter terrorism is a national priority which can affect any community. The UK Government's Counter Terrorism Strategy has four strands – pursue, prevent, protect and prepare.

We contribute to this strategy at a local level by ensuring our officers and partners submit intelligence and identify areas of concerns. Our local counter terrorism liaison officer works with partners across a number of local organisations. We raise public awareness and provide advice and assistance on protect and prepare planning in the wider community through awareness campaigns such as Run, Hide, Tell.

We seek the support of our communities to develop the intelligence around terrorism and domestic extremism and look to identify and support individuals who may be vulnerable to radicalisation.

The threat from terrorism will continue and the tactics we employ must be adaptable to

response accordingly to keep our communities safe.

Human Trafficking

Human trafficking can happen anywhere in the country including Dumfries and Galloway. We work with partner agencies to raise awareness and remain vigilant to human trafficking and illegal immigration.

We carry out joint operations with United Kingdom Visas and Immigration with an emphasis on businesses where human trafficking and illegal immigrants have been reported in other areas of Scotland.

Human Trafficking is often linked to serious and organised crime groups and victims are supported via the processes within our Multi-Agency Safeguard Hub.

Designing out crime

Secured by design is the official Police security initiative for Scotland. It focuses combining the principles designing out crime with effective security standards for

refurbished homes, commercial premises and car parks.

We work with local housing partnerships, commercial premises and businesses across the region at an early planning and developing stage, to ensure developments are afforded the opportunity to reduce to likelihood of crime being committed.

Rural crime

Dumfries and Galloway Partnership against Rural Crime (DGPARC) focuses on crime in the rural environment including wildlife, heritage, marine and other crimes including anti-social behaviour which impact on individuals, a

community, property, businesses, environment and/or the quality of life in rural areas and the rural economy.

To tackle rural crime we implement prevention plans in response to emerging local rural crime issues and work with our partners to provide information and support for rural communities. DGPARC is committed to improving the response across all agencies to these challenges.

LOCAL OUTCOME 7 - ACCESSIBILITY

People are well connected

Details of our activities within our local priorities – road safety and protecting vulnerable people also support this outcome. Details are also discussed within the public engagement section.

Estates

We have reviewed our estate footprint across both Dumfries and Galloway and Scotland as a whole. Following public consultation, we published our updated Estates Strategy.

We have co-located Policing services based at a number of locations across Dumfries and Galloway. These co-located sites within community hubs allows us to

put our local community officers in the heart of their community, increasing accessibility and visibility in the towns.

Between 2020 and 2023 we will continue to progress the Police Scotland Estates Strategy to ensure our estate is fit for purpose and able to provide the policing service expected by the community.

LOCAL OUTCOME 8 - INVOLVEMENT

Individuals and communities are empowered

Details of our activities within our Local Priorities – Acquisitive Crime, Substance Misuse, Road Safety, Violent Crime, Disorder and Anti-Social Behaviour and Protecting Vulnerable People also support this outcome.

Hate Crime

Within Dumfries and Galloway the levels of hate crime are low however any crime of this nature is unacceptable and can have long lasting effects on the victim, their family and communities.

Hate Crime champions offer support to individuals, groups and organisations across all the region. Community officers are liaison officers for the Islamic Centre, Dumfries and Galloway Multicultural association, DG Youth

and DG LGBTi groups. They regularly work with these groups and organisation to support events and promote positive messaging around inclusion.

Recently 'I Am Me' and 'Keep Safe' initiatives have grown immensely within the region. These schemes create safe havens for people within the community should they be a victim of a hate crime or need to seek support in their day to day activities.



Scrutiny and performance

The Scottish Police Authority (SPA) has overall responsibility for scrutiny and holds Police Scotland to account for delivery of the priorities set out in the National Policing Plan.

Performance in Dumfries and Galloway is founded upon the local policing commitments in this local policing plan and reflect the police role in the community.

Performance reporting is provided at the Police, Fire and Rescue sub-committee of the Local Authority. Senior Officers from the division attend these meetings, report on performance and respond to any questions that Elected Member may have.

Our reports are published on the Dumfries and Galloway Council Website - www.dumgal.gov.uk



Equalities, ethics and values

Our work is underpinned by our commitment to equality and diversity in our dealings with the public as well as our own staff.

Across Police Scotland we are committed to developing and promoting best practice in the advancement of our Equality Outcomes. Our aim is to ensure our services are fair and consistent across the region and ensuring Dumfries and Galloway is a safe place to live.

Within Dumfries and Galloway Division we attend external equality and diversity meetings. We hold internal meetings with representatives and speakers from a range of minority groups. This ensures minority groups are able to influence decision making at a local level.

Police Scotland promotes equality and diversity, both externally and internally, striving to exceed the requirements of the Scottish Public Sector Equality Duty.

In order to support this requirement, we embed equality, diversity and

human rights in all of our strategies, plans and performance framework.

Equality and Human Rights Impact Assessment (EqHRIA) is used to help us ensure that policy and practices proactively consider the potential impact on equality and human rights.

We will ensure that all strategic plans and activities relating to delivery are assessed to a high standard using relevant evidence in a systematic and structured way.

Police Scotland's values are:

- Integrity
- Fairness
- Respect
- Human Rights

Across Dumfries and Galloway we are continually working to ensure that these values are understood by all our officers and staff and persevered in all of our decisions and actions.

Local contact details

Police Scotland
Dumfries and Galloway Divisional
Headquarters
Cornwall Mount
Dumfries
DG1 1PZ

For more detailed information on how to contact your Local Policing Team please refer to our website at www.scotland.police.uk or through our social media platforms.

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community:

Dial **999 for an emergency** that requires urgent police attention.

For **non-emergency contact**, call **101**, the single non-emergency number.

If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111.

Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay on 18001 101 for non-emergency, or 18000 in an emergency.

To follow us on social media:



DumfriesGallowayPoliceDivision



[@DumfriesGPolice](https://www.facebook.com/DumfriesGPolice)

[@GallowayPolice](https://www.facebook.com/GallowayPolice)

[@NithsdalePolice](https://www.facebook.com/NithsdalePolice)

[@AnnanEskdPolice](https://www.facebook.com/AnnanEskdPolice)

For further information about Dumfries and Galloway Division or your local Community Policing Team please visit the Dumfries and Galloway section of the force website at:

<https://www.scotland.police.uk/your-community/dumfries-and-galloway>