| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-2039  Responded to: 5th August 2025 |
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Your recent request for information is replicated below, together with our response.

## Who controls CCTV within Police Stations, and does it record sound (in particular Galashiels)?

**Who would have access to the CCTV?**

In relation to CCTV covering the front-counter public service areas and outside the building (which record video footage only), those cameras are managed by staff within the station.

The CCTV system is password protected and Officers/ Staff with passwords, who wish to either search, review or download any footage must also fill in the accompanying register before accessing.

In relation to CCTV within the custody suite (which records both audio *and* video footage), those cameras are managed by our Criminal Justice Services Division *only*.

However, it is important to note that the Galashiels Police Station cells and detention room are no longer in use.

## How long is it kept for?

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the section 25(1) exemption applies:

“Information which the applicant can reasonably obtain other than by requesting it […] is exempt information”.

The information sought is publicly available in our [Record Retention SOP.](https://www.scotland.police.uk/spa-media/nhobty5i/record-retention-sop.docx)

## Does Professional standards have access to CCTV?

Professional Standards would only be able to access footage where there is a lawful purpose for doing so – for example, when investigating a Complaint or conduct matter.

You may be interested in our Privacy Notices which explain how we process data, including what we do with it, how long we intend to keep it, and on what legal basis:

[Privacy Notices - Police Scotland](https://www.scotland.police.uk/access-to-information/data-protection/privacy-notices/)

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible.   
If you require this response to be provided in an alternative format, please let us know.