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Our Ref: IM-FOI-2022-2453
Date: 09 December 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

The number of official complaints lodged with Police Scotland about officers' response to the disorder in Kirkton (including Balgowan Avenue, Beaully Avenue and Gillburn Road) on October 31 2022 and in the days following
The date each complaint was logged
The full wording of each complaint, or if this is not possible, the general nature of each complaint
The outcome of each complaint

Please note that there is no relevant search criteria to retrieve the information requested automatically from the Professional Standards database.

As such, all complaints received between 31 October and 21 November 2022, where the allegation was recorded against the Dundee City Council area or any specialist division (North Command only), were manually reviewed for potential relevance to your request.

Two complaints were received in relation to the public disorder incident in Kirkton, Dundee, on 31 October 2022. The first complaint was received on 01 November 2022 and the second on 04 November 2022.

Each of the two complaints involved a single allegation which were categorised as 'Quality of Service - Service Delivery'.

One allegation was concluded by Frontline Resolution and the other remains subject to live enquiry and is therefore not yet concluded.

Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalrnarnock, G40 4EH.

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If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.