

Our Ref: IM-FOI-2022-0010
Date: 31st January 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

I wish to make a Freedom of Information Request for the number of concern for welfare incidents Police Scotland attended in the Highlands & Islands Division in 2019, 2020 & 2021.

In response to your request, I must first of all advise you that there is no category on Police Scotland's incident recording system, STORM, for 'Concern for Welfare'. The most relevant category is 'Concern for Person'.

As such, the table below provides the number of Concern for Person incidents recorded on STORM, where a Police Unit has attended in the Highlands & Islands Division, from 1st January 2019 to 31st December 2021.

Final Incident Type	2019	2020	2021
Concern for Person	5,714	5,699	5,875

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 11th January 2022. The data was extracted using the incident's raised date and by selecting the final incident type "PW-72" (Concern for Person).

Should you require any further assistance please contact Information Management Dundee, quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.pnn.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

OFFICIAL

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.

