| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1544  Responded to: 05 June 2025 |
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Your recent request for information is replicated below, together with our response.

## Under the freedom of information act, how many complaints are put into the police each month for the past 12 years

In response to your request, please see the table at the end of this document which sets out the number of Complaints received per month between 1 April 2014 and 31 March 2025 inclusive. Please note that data is based on the case received date.

The National Professional Standards database became operational from 1 April 2014 and as such, the information sought prior to this date is not held by Police Scotland and section 17 of the Act therefore applies.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.

**Complaints received by Police Scotland - Time Period: 01/04/2014-31/03/2025**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Year** | **Jan** | **Feb** | **March** | **Apr** | **May** | **June** | **July** | **Aug** | **Sept** | **Oct** | **Nov** | **Dec** |
| **2014** |  |  |  | 384 | 380 | 347 | 442 | 371 | 420 | 619 | 553 | 520 |
| **2015** | 512 | 578 | 612 | 554 | 558 | 626 | 595 | 572 | 587 | 581 | 591 | 492 |
| **2016** | 529 | 570 | 600 | 586 | 601 | 577 | 547 | 584 | 551 | 544 | 537 | 495 |
| **2017** | 526 | 512 | 589 | 495 | 578 | 632 | 552 | 582 | 542 | 569 | 574 | 445 |
| **2018** | 537 | 462 | 481 | 487 | 507 | 502 | 586 | 555 | 487 | 520 | 466 | 383 |
| **2019** | 516 | 450 | 541 | 495 | 506 | 464 | 594 | 559 | 552 | 629 | 508 | 484 |
| **2020** | 512 | 569 | 473 | 560 | 677 | 587 | 648 | 568 | 599 | 565 | 583 | 500 |
| **2021** | 569 | 471 | 655 | 667 | 585 | 565 | 573 | 549 | 589 | 607 | 580 | 428 |
| **2022** | 475 | 499 | 563 | 565 | 612 | 536 | 554 | 550 | 550 | 525 | 607 | 481 |
| **2023** | 566 | 570 | 638 | 611 | 638 | 663 | 635 | 695 | 606 | 579 | 585 | 512 |
| **2024** | 542 | 589 | 635 | 629 | 612 | 647 | 645 | 639 | 642 | 604 | 508 | 460 |
| **2025** | 406 | 488 | 502 |  |  |  |  |  |  |  |  |  |