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Our Ref: IM-FOI-2022-1692
Date: 15 August 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

Name of Chief Superintendent Head of Professional Standards Department (PSD) of Police Scotland.

Chief Superintendent Catriona Henderson.

Postal address of the office of the Head of Professional Standards Department (PSD) of Police Scotland.

Professional Standards Department
PO Box 2460
Police Scotland
Dalmarnock
Glasgow
G40 9BA.

Email address of the office of the Head of Professional Standards Department (PSD) of Police Scotland.

General emails should be marked for the attention of Professional Standards to - contactus@scotland.police.uk

Alternatively, complaints can be submitted online via our [secure form](#).

(We are unable to provide email addresses for specific officers/ staff members as section 30(c) of the Act would apply insofar as disclosure would lead to disruption of our ability to manage complaints/ correspondence from the public in accordance with our procedures.)

If you are dissatisfied with the way in which a complaint against the police has been handled, the following information may be of interest:

[What if I'm unhappy with the outcome of my complaint? - Police Scotland](#)

scotland.police.uk

 @PoliceScotland

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Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.