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Our Ref: IM-FOI-2021-2535
Date: 14 January 2021



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

1. Would you please provide copies of the following documents, your current: a. ICT Strategy

Please be advised that the requested information is publicly available.

As such, in terms of Section 16 of the Freedom of Information (Scotland) Act 2002, I am refusing to provide you with the information sought. Section 16 requires Police Scotland when refusing to provide such information because it is exempt, to provide you with a notice which:

- (a) states that it holds the information,
- (b) states that it is claiming an exemption,
- (c) specifies the exemption in question and
- (d) states, if that would not be otherwise apparent, why the exemption applies.

I can confirm that Police Scotland holds the information that you have requested and the exemption that I consider to be applicable is set out at Section 25(1) of the Act - information otherwise accessible:

“Information which the applicant can reasonably obtain other than by requesting it under Section 1(1) is exempt information”

I can confirm that the information requested is available through the SPA website at the following address:

<https://www.spa.police.uk/spa-media/goqklzcr/item-8-ddict-strategy.pdf>

b. ICT management team structure and work contact details

In response to this question please see the attached PDF document titled Attachment 01.

c. In-year ICT budget

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Please see below for costings. Please note these costings relate to financial year 2021/2022.

Revenue – c £58m

Capital – c £11m - Please note that this relates only the capital delivery of ICT owned projects and does not stem into the wider digital delivery around (e.g. COS)

Other - c£600k

d. MTFP, as relates to future ICT investments

Please be advised that the requested information is publicly available.

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“Information which the applicant can reasonably obtain other than by requesting it under Section 1(1) is exempt information”

I can confirm that the information requested is available through the SPA website at the following address. The link below provides access to the 5 Year Financial Plan covering the period of 22/23 until 26/27. This plan provides detail around the capital spend which relates to the aforementioned DDICT:

<https://www.spa.police.uk/spa-media/sczj0qwa/rep-b-20210917-item-6-five-year-financial-plan.pdf>

e. Strategic change portfolio of ICT projects and programmes

There are 5 current Strategic ICT Programmes :-

- National Integrated Control System (NICCS)
- Unified Communications and Contact Platform (UCCP)
- Office 365
- Cyber Security Programme
- Robotic Processing Automation (RPA)

2. Has the organization got a contract for Robotic Processing Automation (RPA) [a software technology that makes it easy to build, deploy, and manage software robots that emulate humans' actions interacting with digital systems and software] technology?

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If yes,

o Which software is being used?

The software being used is UIPath.

o Please name the supplier the contract is with. – (is this direct with the software supplier or via a partner).

The supplier is Deloitte LLP.

o Is the software on premise or cloud hosted – please provide details of cloud hosting arrangements.

The software is on premise.

o Please supply contract start dates and end dates.

The contract start date is 1st July 2021 with an end date of 30th June 2024, with option to extend for 2 further years, until 30th June 2026...

o Please confirm which procurement route was used?

The procurement route used was Crown Commercial Services (Automation Marketplace DPS (RM6173)).

o Please confirm the annual spend on the robotic processing automation contract.

The contract value for 5 years (2021-2026) is £686,775 (ex VAT).

o Who is the key contact within the Force that looks after RPA

Non-emergency contact can be made to Police Scotland by telephoning 101 or using the Contact Us form on the Police Scotland website.

<http://www.scotland.police.uk/contact-us/>

You can address your contact to the Head of Applications & Development.

o Which areas within the business are currently using RPA e.g., Finance, HR, Operations?

The business areas that use RPA are Professionalism & Assurance.

If no,

o Are you planning to look at RPA in the next 12months

o Name of the contact who would lead the RPA opportunity review

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In response to the two subsidiary questions above I must advise that in terms of Section 17 of the Act, I can confirm that the information you seek is not held by Police Scotland.

In order to explain, there are currently no plans to consider RPA in the 12 months.

Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.pnn.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.