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Our Ref: IM-FOI-2022-0863
Date: 17 May 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

I'd like to request the list and description of all softwares, applications used by the Police, like: Microsoft office, Adobe, Cellebrite and etc. Also a list of all police IT systems and description.

Following clarification with you regarding your definition of police IT systems, you advised the following.

by IT systems, i mean the systems used for Crime Management, Custody Management, Stolen vehicles database, DNA database, and all others.

In response to your request, I regret to inform you that I am unable to provide you with the information you have requested, as it would prove too costly to do so within the context of the fee regulations.

As you may be aware the current cost threshold is £600 and I estimate that it would cost well in excess of this amount to process your request.

As such, and in terms of Section 16(4) of the Freedom of Information (Scotland) Act 2002 where Section 12(1) of the Act (Excessive Cost of Compliance) has been applied, this represents a refusal notice for the information sought.

By way of explanation, Police Scotland uses a multitude of software applications, many of which will be used across many hundreds of systems from the ordinary, like Microsoft Word, Excel, PowerPoint, to specialist applications servicing specific business areas, including sensitive areas of business related to security and intelligence.

Police Scotland do not hold a single compiled list of every piece of software in use or a compiled list of systems with descriptors. Such a list would have to be created from other information sources. As mentioned there are many hundreds, of different pieces of software in use across hundreds of different applications, this is a task that I am certain would greatly exceed the cost threshold set out within the Act.

Police Scotland have assessed that the £600 cost limit within the Act equates to 40 hours of work and so this part of your request would breach the cost threshold.

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You may wish to consider submitting a request for a more specific set of IT systems or limiting your search to a particular area. This may allow some information to be provided.

Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.pnn.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.