| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1112  Responded to: 29 April 2025 |
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Your recent request for information is replicated below, together with our response.

## Do Police Scotland give out, or have Police Scotland previously given out Ring Doorbells to members of the public living in certain areas of towns/cities in Scotland?

## If so, which specific areas have they been distributed in?

## If Police Scotland do - is this done through the Community Liaison groups in the areas concerned? If not then how is a decision made on who and where to distribute to?

## If Ring Doorbells are supplied, are they given out free of charge to the recipient, i.e. member of the public/resident in area?

## If Ring Doorbells are supplied, who is responsible for paying the subscription annual fee or charge to enable CCTV footage storage/remote access etc?

## If Ring Doorbells are supplied, who is responsible for checking that these are actually being fitted to the address given to and registered by them, to prevent misuse of the scheme and potential selling on of goods provided (i.e.Ring Doorbell).

## Do Police Officers follow up to make sure the Ring Doorbells have actually been installed?

## Are the ring Doorbells provided to members of the communities living in flatted accommodation, with communal close entrances, communal hallways, communal stairwells, communal access paths, communal entrances?

In accordance with Sections 12(1) (Excessive cost of compliance) and 16(4) (Refusal of request) of the Freedom of Information (Scotland) Act 2002 (the Act), this letter represents a Refusal Notice.

By way of explanation, the information you have requested is not held centrally. The only way to provide this information would be to contact each of the 13 police divisions within Police Scotland to identify if they provide Ring Doorbells to vulnerable victims under a local arrangement.

Such searches would take a considerable amount of time, well in excess of 40 hours for each division to complete and as such is over the £600 cost limit prescribed by the Scottish Ministers under the Act.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.