

Local Police Plan 2020 - 23



Our plan to improve the safety and wellbeing of
people, places and communities in East Renfrewshire

East Renfrewshire (Version 1.2)

Planning framework



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Foreword

The Chief Constable of Police Scotland has overall responsibility for policing in Scotland in accordance with the Police and Fire Reform (Scotland) Act 2012. As well as being responsible for providing the best possible police service to the people of Scotland, he must designate local police commanders and ensure that adequate arrangements are in place for the policing of each local authority area.

As the Local Policing Commander for Greater Glasgow Division, I am delighted to introduce our East Renfrewshire Local Police Plan for 2020-2023. The plan outlines how we intend to deliver policing services over the next three years and highlights some fundamental outcomes we aim to achieve over that period.

Greater Glasgow is a truly unique policing area. The complexity and level of demand here for policing and indeed many other public services, far outstrips that in any other part of the country. Where this can sometimes be viewed as challenging, I am absolutely confident that working collaboratively with partners, we can deal positively with these demands whilst continuing to make the city a safer place to live, work and visit.

In formulating this plan it has been necessary to consider national issues, national strategic policing priorities and of course the concerns of our local communities. Additionally, wider responsibilities like supporting emergency resilience planning, in responding to threats to public safety, should not be understated. The Covid-19 pandemic is one such example which has significantly impacted on our communities and we have worked hard with partners to continue to deliver the best public service possible.

The plan aims to strike the correct balance between these demands, however, fundamentally we are committed to being a responsive, flexible service focused on improving the safety and wellbeing of people, places and communities in East Renfrewshire.

Of course we are not working in isolation. As members of the local Community Planning Partnership, our priorities are linked closely to the Local Outcome Improvement Plan, with a key focus on the delivery of our shared outcomes.

Whilst the plan covers the period from 2020-23, it will be reviewed regularly to ensure its continued relevance. This will allow us to identify and respond to emerging issues, identify and build upon good practice and ensure that our policing activity compliments local Community Planning.

I look forward to working closely with the people of East Renfrewshire and with our partner agencies, to ensure that Police Scotland continues to deliver a locally focused service that helps to provide a better life for residents and visitors to the city.



Chief Superintendent Hazel Hendren
Divisional Commander, Greater Glasgow

Introduction

This police plan relates to the **East Renfrewshire** area which encompasses widely contrasting communities from densely populated areas such as Thornliebank, Clarkston and Newton Mearns to the semi-rural villages of Eaglesham and Uplawmoor.

Local policing services are provided from Giffnock and Barrhead Police Offices with specialist support provided by a variety of units from across the country.

East Renfrewshire has a population of just over 95,000 and this is expected to grow faster than the Scottish average in the coming years. This is partly due to new housing developments such as Maidenhill where 834 new homes, a new primary school and a community religious facility are being developed. In total, 3,311 new homes are planned for the area by 2029.

People are attracted to East Renfrewshire due to the high quality of schooling in the area and also the good variety of open spaces that are available. These include the Rouken Glen and Cowan Parks and also the Whitelee Wind Farm which over 250,000 people have visited since it opened in 2009.

Recorded crime rates in East Renfrewshire are amongst the lowest in Scotland. However, like many other areas, it does have pockets of deprivation and associated social challenges. This local police plan aims to highlight these challenges and some of the steps we intend to take to deal with them.

As key partners in the East Renfrewshire Community Planning Partnership, we share the vision of making East Renfrewshire an attractive and thriving place to grow up, work, visit, raise a family and enjoy later life.

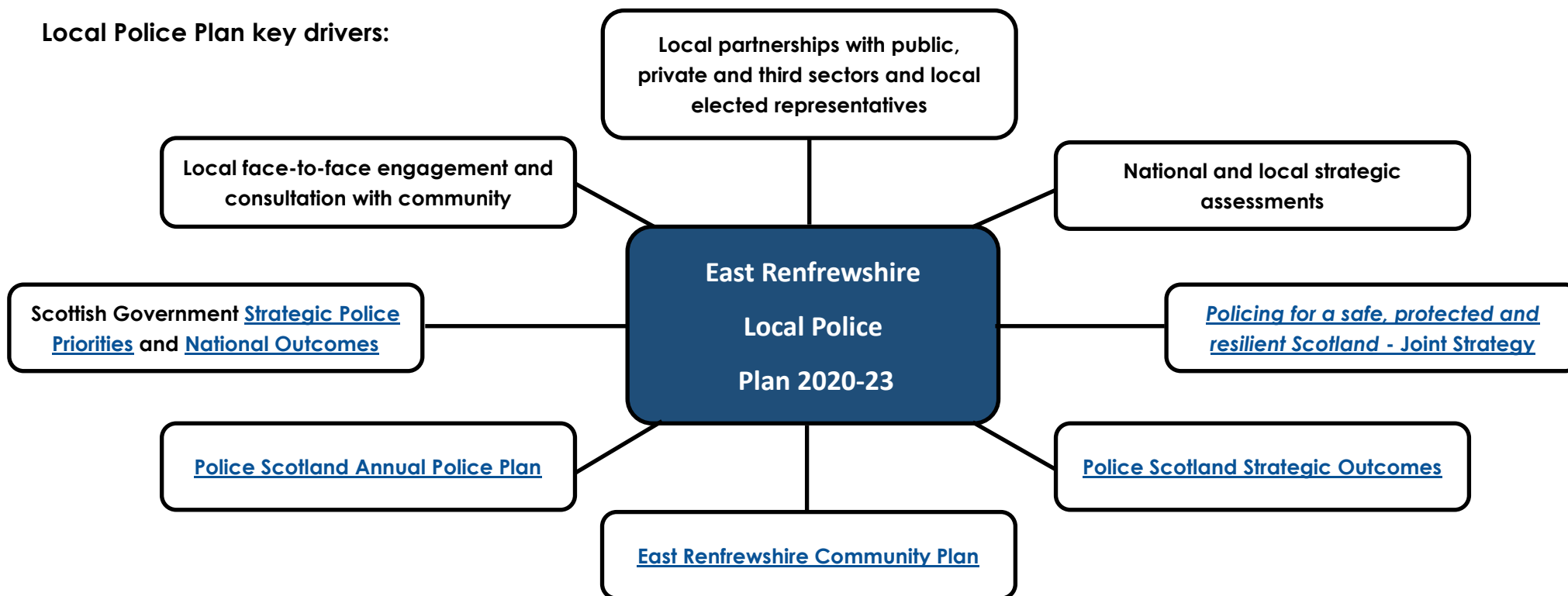


This Local Police Plan sets out the local policing priorities for East Renfrewshire for 2020-2023. The plan is a statutory requirement under the Police and Fire Reform (Scotland) Act 2012 and forms part of a broader planning process which takes account of the Scottish Government's vision for public services, the Police Scotland Annual Police Plan and *Policing for a safe, protected and resilient Scotland*, Police Scotland and the Scottish Police Authority's Joint Strategy for Policing (2020).

It details local and national priorities identified as being significant to the communities of East Renfrewshire and the way in which Greater Glasgow Division will respond in order to reduce the associated threat, risk and harm.

This Local Policing Plan is designed to deliver positive outcomes for the people of East Renfrewshire. It is closely linked to the *Fairer East Ren Plan* and the Locality Plans that detail more localised responses, in different parts of the community.

Local Police Plan key drivers:



Fairer East Ren Plan

East Renfrewshire Community Planning Partnership works for and with communities to ensure that everyone has an excellent quality of life. The Fairer East Ren Plan, as part of the wider Community Plan, outlines several key themes including:

- Reducing the impact of child poverty
- Improved employability
- Improving mental health and wellbeing
- Reducing social isolation, loneliness and increasing safety

The plan outlines focus and priority areas, how these were established, and what the vision and aim is for these areas. It also evidences the importance of partnership working. Details of the plan can be accessed online — [East Renfrewshire Community Plan](#).

Policing in East Renfrewshire

Effective policing will **reduce the impact of child poverty** and **improve employability** by identifying individuals who are in need of support and signposting them to the appropriate agencies. Key to this are our schools based officers who work with 7 secondary schools and 23 primary schools across the Local Authority. Responding to what individuals and communities want and need, we aim to make them feel safer.

Working closely with communities, businesses and individuals and making better use of existing resources will enable true partnership responses to support ongoing work addressing longer-term underlying issues. Poor mental health can have a devastating effect on people and by raising awareness and maximising opportunities to refer individuals to vital support services, we **will improve mental health and wellbeing**.



Greater Glasgow Division is committed to achieving and promoting a culture where people are treated with dignity and in line with our own core values of integrity, fairness, respect and human rights. We are committed to reducing the harm caused by crime and antisocial behaviour which can have a lasting effect on people leaving them feeling vulnerable and isolated. By tackling those responsible and providing support to victims, we aim to **reduce social isolation, loneliness and increase safety**.

SAFER COMMUNITIES

COUNTER TERRORISM

Our local policing priorities

CRIME

Reducing crimes of greatest concern and detecting offenders

PROTECTING VULNERABLE PEOPLE

Working with partners and the most vulnerable to reduce risk

Our areas of focus

Violent crime

Crimes of dishonesty

Disorder and antisocial behaviour

Cybercrime

Hate crime

Drug supply & manufacture

Road safety

Sexual offences

Domestic abuse

Adult protection

Substance misuse

Young people

Missing people

Vulnerable road users

Human trafficking

Child protection

Strategic Outcomes

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

The needs of local communities are addressed through effective service delivery

The public, communities and partners are engaged, involved and have confidence in policing

Our people are supported through a positive working environment, enabling them to serve the public

Police Scotland is sustainable, adaptable and prepared for future challenges

Focusing on our local policing priorities, we aim to deliver the positive outcomes highlighted, whilst promoting fairness in our communities and improved quality of life for residents to feel safe, included and socially connected.

PARTNERSHIPS AND PREVENTION

DIVERSITY

CRIME

Our focus is on reducing crimes that cause greatest concern and on detecting those responsible.

Violent crime : We will ensure our officers are effectively deployed as part of our tasking and coordinating approach in priority locations. We will exploit investigative opportunities to bring offenders to justice. We will proactively manage known violent offenders in the community and we will make appropriate use of legislation and other more immediate options e.g. Fixed Penalty Notices.

Crimes of dishonesty : We will identify crime patterns in relation to robbery, housebreaking and other acquisitive crimes. We will deploy specialist officers to ensure a knowledge of offences and offenders is developed and every effort is made to prevent crime by target hardening, raising awareness and engaging known offenders.

Disorder and antisocial behaviour : We will engage with partner agencies to ensure that licensed premises are operating in a responsible manner and not selling alcohol to young people. We will maximise opportunities to reduce disorder and antisocial behaviour through our weekly Greater Results in Partnership meeting.

Cybercrime : We will adapt to improve our response to cyber crime investigations. Key areas of focus include online child sexual exploitation, cyber bullying and sophisticated organised cyber frauds.

Hate crime : We will deliver our ambitious Equality Action Plan in line with Police Scotland's Equality Outcomes. We will identify vulnerable communities and will provide appropriate advice, guidance and support. We will refer victims to appropriate support agencies and partners.

Drug supply and manufacture : We will continue to gather intelligence and enforce legislation to arrest those involved in the supply of controlled drugs. We will target those responsible for the manufacture and distribution of controlled drugs to reduce their availability and prevent harm in our communities.

Road safety : We will robustly enforce road traffic legislation to influence driver behaviour and improve safety on the roads. We will utilise intelligence and analytical products to identify repeat offenders and will target individuals who drive whilst disqualified or under the influence of alcohol or drugs.

Sexual crimes : We will work closely with partners to encourage victims to report offences. We will utilise specially trained staff to engage with victims, to ensure all available support is provided and a dedicated unit will oversee the management of offenders in the community.



PROTECTING VULNERABLE PEOPLE

Our focus is on working with partners and the most vulnerable to reduce risk.

Domestic abuse: We will work closely with partners to encourage victims of Domestic Abuse to come forward and we will ensure they are fully supported. We will target serial offenders and we will exploit legislation to reduce the vulnerability of victims or potential victims.

Adult protection: We will adopt a multi-agency approach to ensure vulnerable people are protected and supported. We will use available legislation to protect vulnerable people from exposure to danger and abuse. Some examples of vulnerable people include those reported missing, elderly members of the community and those suffering from mental health issues.

Substance misuse: We will progress priority work streams as part of a public health led approach within the Alcohol and Drug Partnership. We will develop effective approaches to outreach and diversion such as the Positive Outcomes Project. Where deaths occur, we will provide methodical Senior Investigating Officer led investigations.

Young people: Police Scotland Youth Volunteers will continue to provide positive opportunities for young people. Campus officers will continue to maximise awareness raising opportunities of matters which affect our young people. Prevention work continues with vulnerable young people to divert them from crime and provide alternatives, working in partnership with statutory and third party agencies.

Missing people: We will assess each missing person report, to allocate appropriate levels of priority and resources. A key consideration will be an ongoing assessment of the risk posed by the missing person to themselves or to others.

Vulnerable road users: We will utilise media platforms to educate the public about road safety initiatives. We will undertake planned activity to reduce the vulnerability of different road users. We will continue to work with partners to improve road safety around schools.

Human trafficking: We will ensure that first responders are aware of the indicators that a person may have been trafficked and take appropriate action. We will develop a dedicated team to tackle human trafficking. The team will work closely with partners and will target those responsible whilst ensuring victims are fully supported and protected.

Child protection: We will work with public bodies and organisations as Corporate Parents to ensure vulnerable children are safeguarded and supported. All child protection concerns reported to Police Scotland will be thoroughly investigated. In addition, we are committed to sharing information with other agencies to protect children.



Local policing delivery

Police Scotland's purpose is to improve the safety and wellbeing of people, places and communities in Scotland, focusing on Keeping People Safe in line with our values of Integrity, Fairness and Respect.

This police plan relates to the East Renfrewshire Local Authority and, together with East Dunbartonshire and Glasgow City, these areas are covered by Greater Glasgow Policing Division.

Greater Glasgow Division is led by a Local Policing Commander (Chief Superintendent) who is supported by six superintendents. The command team is supported by nine Area Commanders, and their respective teams, who are responsible for delivering the Local Police Plans in their geographical areas.

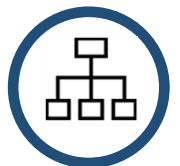
In East Renfrewshire, policing services will continue to be provided by a dedicated Local Area Command led by a Chief Inspector. Community Policing Team officers, who tackle ongoing concerns and more protracted community issues, and Local Policing Team officers, who respond to community information and provide preventative and reassurance policing, are deployed in the area enabling officers to develop sound local knowledge, whilst being accessible to all.

Dedicated specialist investigation teams provide support within the division and a real benefit of being a national service, is that we have access to significant national resources. The international reputation enjoyed by Glasgow and its propensity to attract high profile events and on occasion, challenging demonstrations, means that these national resources have and will continue to be utilised effectively.

The Local Area Commanders are supported by two Detective Superintendents and four Detective Chief Inspectors who lead specialist teams investigating serious crime, public protection and serious and organised crime groups. They also work with dedicated Detective Inspectors in their respective areas.

The Division also benefits from a number of School Campus Officers who service both secondary and primary schools where they provide safety advice, deal with criminal matters that arise within the school environment and work closely with partners providing early and effective intervention.

A Local Authority Liaison Officer is embedded in the Council Headquarters and works with the Local Authority to deliver Community Planning Priorities.



Scrutiny arrangements

The Police and Fire Reform (Scotland) Act 2012 provides a framework for local scrutiny and engagement arrangements between Police, Fire and Rescue Service and the Local Authority.

The current format has been in place since April 2013 and will continue with annual meetings where the Local Policing Commander, supported by the Area Commander, presents a report to the Local Authority outlining police performance measured against the Local Police Plan.

This provides opportunities for locally elected members to examine and hold police to account in relation to the delivery of local policing services.



Equality and diversity

Our work is underpinned by our commitment to equality and diversity in our interactions with the public we serve as well as our own staff.

Across Police Scotland we are committed to developing and promoting best practice in the advancement of our Equality Outcomes.

In East Renfrewshire, we are committed to a policing style which meets the differing needs of the communities we serve and is dedicated to promoting equality within our own workforce.

Ethics and values

A code of ethics was introduced in 2013 with the creation of Police Scotland and provides guiding principles that define how we perform our duties.

The code of ethics sets out the standards we expect of all our employees and the standards that the public can expect to ensure we provide a professional service to all.

Encompassing the values of the service and our commitment to human rights, the code is designed to help us provide positive outcomes and improve the safety and wellbeing of people, places and communities in Scotland.

We realise that every police officer, special constable and member of police staff is responsible for delivering a fair and professional service, promoting equality for all.

This plan was subject to an Equalities and Human Rights Impact Assessment (EqHRIA) In compliance with the Scottish Public Sector Equality Duty, a summary of EqHRIA result has been published alongside this document on our website.

Police Scotland's values are:

- **Integrity**
- **Fairness**
- **Respect**
- **Human Rights**

In East Renfrewshire, we are continually working to ensure that these values and the code are understood by all our officers

Local contact details

Police Scotland

Giffnock Police Station

4 Braidholm Road

Giffnock

G46 6HA

Police Scotland

Barrhead Police Station

Main Street

Barrhead

G78 2RA

Dial **999** for an emergency that requires urgent Police attention.

For non-emergency contact, call **101**, the single non-emergency number.

If you have information about crime in your area and wish to provide it anonymously, call **CRIMESTOPPERS** on **0800 555111**.

Service users who are deaf or have a hearing impairment can contact Police Scotland via **TextRelay** on **18001 101** for non-emergency, or **18000** in an emergency.

For more detailed information on how to contact your Local Policing Team please refer to the 'Your Community' section of our website at:

<http://www.scotland.police.uk/your-community/>

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community.

You can also follow us on the following social media sites:



[@http://www.twitter.com/GreaterGlasgPol](http://www.twitter.com/GreaterGlasgPol)



[@http://www.twitter.com/EastRenPolice](http://www.twitter.com/EastRenPolice)



[@Greater Glasgow Police Division](#)