

Our Ref: IM-FOI-2022-1941  
Date: 10 October 2022



## **FREEDOM OF INFORMATION (SCOTLAND) ACT 2002**

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

### **For 2022:**

**The total number of mental-health-related incidents that police were called out to.**

**The total number of non-crime related incidents that police were called out to.**

**The total number of incidents police were called out to.**

### **Please provide for 2021:**

**The total number of mental-health-related incidents that police were called out to.**

**The total number of non-crime related incidents that police were called out to.**

**The total number of incidents police were called out to.**

### **Please provide for 2020:**

**The total number of mental-health-related incidents that police were called out to.**

**The total number of non-crime related incidents that police were called out to.**

**The total number of incidents police were called out to.**

### **Please provide for 2019**

**The total number of mental-health-related incidents that police were called out to.**

**The total number of non-crime related incidents that police were called out to.**

**The total number of incidents police were called out to.**

In response to your request please see the tables below. Please note the caveats relative to each table.

Please be advised that Storm is the name of the command and control database used by Police Scotland to manage real time ongoing police incidents.

Table 1 below, provides the number of incidents with a mental health disposal code.

**OFFICIAL**

<b>Recorded Storm Incidents (Mental Health Disposal Code), Police Scotland 1,2,3,4</b>				
Period: 1st January 2019 - 31st August 2022 (Calendar Years)				
<b>Storm Incident</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022*</b>
Storm Incidents with Mental Health Disposal Code	17 135	18 244	20 013	14 075

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 27th September 2022

1. The data was extracted using the incident's raised date and by selecting Storm Incidents which included 'PW13' (Mental Health Related) within the Disposal Codes. Please note, multiple disposal codes can be applied to a Storm Incident.
2. Please note, no records have been excluded.
3. Please note, only records with a valid Division ID have been included.
4. Please note, records with a time stamp populated within the 'At Scene' variable have been selected. Each record would need to be read to confirm if at least 1 x Police Unit attended the Storm Incident.

Table 2 below, provides the number of incidents recorded with no crime report.

<b>Recorded Storm Incidents and No Crime Report, Police Scotland 1,2,3,4</b>				
Period: 1st January 2019 - 31st August 2022 (Calendar Years)				
<b>Storm Incident</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022*</b>
Storm Incidents with No Crime Report	761 142	705 495	668 265	426 335

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1. The data was extracted using the incident's raised date and by selecting Storm Incidents which included 'SC02' (SCRS - No Crime Report) within the Disposal Codes. Please note, multiple disposal codes can be applied to a Storm Incident.
2. Please note, no records have been excluded.
3. Please note, only records with a valid Division ID have been included.
4. Please note, records with a time stamp populated within the 'At Scene' variable have been selected. Each record would need to be read to confirm if at least 1 x Police Unit attended the Storm Incident.

Table 3 below, provide the total number of incidents recorded.

<b>Recorded Storm Incidents, Police Scotland 1,2,3,4</b>				
Period: 1st January 2019 - 31st August 2022 (Calendar Years)				
<b>Storm Incident</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022*</b>
Storm Incidents (Unit Attended)	976 779	891 487	847 905	552 533

## OFFICIAL

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1. The data was extracted using the incident's raised date.
2. Please note, no records have been excluded.
3. Please note, only records with a valid Division ID have been included.
4. Please note, records with a time stamp populated within the 'At Scene' variable have been selected. Each record would need to be read to confirm if at least 1 x Police Unit attended the Storm Incident.

Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to [foi@scotland.police.uk](mailto:foi@scotland.police.uk) or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.