| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1148  Responded to: 29 April 2025 |
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Your recent request for information is replicated below, together with our response.

**Following the kidnap, rape, and murder of Sarah Everard by Wayne Couzens, an off-duty Metropolitan Police officer, Police Scotland announced new processes to verify the public were interacting with a lone police officer.**

**For lone on-duty officers, the public can call 999/112 and request the control room to create an incident number to display on the officer’s mobile phone or radio.**

**For lone off-duty officers who have to get involved in an incident, the officer calls 999/112 and allows the member of the public to speak to the control room and uniformed officers are dispatched.**

**Under the Freedom of Information (Scotland) Act 2002 I am requesting how many of each type of verification has happened since its’ implementation over 3 years ago?**

The Officer Verification Process was implemented within Police Scotland on 04/10/2021.

From implementation to date (15/04/2025), the process has been used for 20 incidents, of which 6 were for lone officers and the remaining for multiple officers.

There was 1 incident where multiple officers were off duty, and the remaining 19 incidents were for on duty officers.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.