

# Local Police Plan 2017 - 20



**POLICE**  
SCOTLAND  
Keeping people safe  
**POILEAS ALBA**

Our commitment to the safety and wellbeing of the people and communities of

## MidLothian

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# 1. Introduction

Section 47 of the Police & Fire Reform (Scotland) Act 2012 states that the local police commander must prepare a 'Local Police Plan' that sets out priorities for the policing of that local authority area. The plan must set out the reasons for selecting the priorities and identify how the achievement of those priorities may be measured.

**This is the 2017 to 2020 Local Police Plan for Midlothian.**

The policing priorities in this Local Policing Plan were identified using

- The Police Strategic Assessment 2017/2020 (an analysis of risks and threats likely to impact on communities)
- Results from the Public Consultation Survey "Your View Counts" (Your View Counts is a new process for public consultation available online 365 days a year at [www.scotland.police.uk](http://www.scotland.police.uk). The consultation survey can also be obtained through your local police station)
- The Midlothian Council Local Outcome Improvement Plan (referred to as the Single Midlothian Plan 2017-18).

The Local Authority and a range of local partners were also consulted on the final content of the Local Police Plan.

## Midlothian Community Planning Partnership say

Midlothian Community Planning Partnership welcomes the new police plan, which is closely aligned with the goals of the partners, set out in the Single Midlothian Plan and has been developed in discussions with all partners delivering public services in Midlothian and with representatives of the communities they serve.

The police plan forms a core strand of the work of the community safety and justice partnership arm of community planning in Midlothian. Beyond this, the police service in Midlothian is integrated with, and contributes significantly to the wider work of the partnership. Beyond community safety and justice partnership work, this is most evident in health and social care and getting it right for Midlothian children themes where co- working between police and partners to address the problems facing our communities is now an everyday and natural approach. The Partnership has set three key goals, reducing inequalities in learning, health and economic circumstances. The partners have also adopted three approaches, building the capacity of communities for self-help, prevention of problems at the earliest point and modernising and localising access to public services. The police plan makes a clear contribution towards these.

## 2. All about Midlothian

### Population Growth

Midlothian's population continues to grow at a rate exceeding that predicted, a trend, which is likely to continue with the population, estimated to increase by 13.3% by 2027 (2015 to 2027). With the current and emerging population characterised by young and retired segments, and the impact of an increase in new-build housing schemes there will undoubtedly be a radical change in the nature and volume of service demand for Police Scotland and other public sector agencies.

The face of policing in Scotland has and must adapt and respond to the new challenges these changes in demographic will bring. The predicted rise in the elderly and under 16's will place specific demands on Police Scotland and our partners as well as the challenges linked to new and emerging trends in criminality such as cyber crime and financial harm.

Police Scotland also recognise that around 80% of police work relates to non-criminal events, but instead deals with wider societal issues such as missing persons, mental health related enquiries and vulnerabilities.

A cohesive society requires engagement from all partner agencies, to prevent, tackle and reduce inequalities and understand and better serve our communities. **With limited resources aligned to changing and increasing demands, we must work creatively with partners in the spirit engendered by the Community Empowerment Act to ensure our communities in Midlothian receive the service they expect and deserve.**

**(\*Source: Midlothian Community Planning Strategic Assessment 2016).**

## Police Resources

Within Midlothian our operating model was established with local communities at its heart, focusing on working collaboratively with partners to deliver preventative policing and keep people safe. Uniformed resources are split between community and response policing teams.

Named and dedicated community officers work within each council ward to deliver consistent, local engagement and effective partnership working. In addition to this, dedicated teams of response officers work with our partners to make our communities safer and improve their wellbeing as well as responding to calls from the public and emergency situations.

Within Midlothian, Youth Community Officers work across each of Midlothian's High Schools focusing on early intervention and restorative justice, developing proactive strategies to reduce the likelihood of offending, engaging with pupils, offering support and advice to improve their wellbeing.

A partnership analyst and antisocial behaviour officer are embedded within Midlothian Council's Community Safety and Justice team, working alongside council antisocial behaviour officers, the mediation service, housing staff and a wide range of partners to build upon existing effective working practices. In addition, a Portfolio Delivery Officer, a Local Delivery Officer and a Community Planning Officer work with the council team to enhance liaison between departments and 3<sup>rd</sup> party agencies. This relationship is designed to deliver services and initiatives to keep people safe. **This coordinated approach allows the sharing of information to effectively task partnership resources, identify and respond to emerging crime trends and tackle the issues that cause the greatest harm in our communities.**

## Not Protectively Marked

A range of specialised resources including crime investigation, road policing, public protection and intelligence provide localised support to front line policing. Specialist national divisions are further available to provide support when a serious crime takes place, or public safety is under threat from criminals.

### Police Buildings

Police Scotland needs modern, flexible buildings, which are fit for the future. We will seek to embed modern working practices and technology to help shape future service provision, whilst maximising opportunity for partnership working, from a modern and efficient asset base.

This approach will further enhance collaboration and partnership working.

### 3. Police Scotland

Police Scotland was formed on 1<sup>st</sup> April 2013.

Since that date the service has faced many challenges and has sought to evolve in a progressive and constructive manner reflecting changes in society and local communities. Within these challenges the service has attempted to identify and take advantage of new opportunities to strengthen both local and national policing.

Whilst this Local Police Plan for Midlothian confirms the local policing priorities for the next 3 years, these changes in our society and local communities mean that the police service has to adjust to continue to operate effectively; prioritising resources over the longer term, leading up to 2026.

Over the next ten years, the police service will need to make productive use of limited resources to create the ability to focus on early intervention and prevention by addressing inequalities. Also to improve the overall impact of the service, working more intelligently with partners and the public to deliver **better outcomes for communities.**



## 4. Better Outcomes for Communities

This 2017-2020 Local Police Plan for Midlothian represents the start of a change from short-term 3-year objectives to a focus on longer-term outcomes, which are in line with those of the Midlothian Community Planning Partnership.

Accordingly, all the identified priorities for the policing of Midlothian have been aligned to the themes and the relevant outcomes contained within the Single Midlothian Plan 2017-18

The relationships between outcomes, themes and police priorities are illustrated in the following 3 tables;

## Table 1 – Better Outcomes for Communities

People, including those with disabilities/ long-term conditions or are frail are able wherever possible, to live independently and in their own home

Single Midlothian Plan 2017-18 (Adult Health & Care)

Theme as per Single Midlothian Plan 2017-18	Identified Police Priority	Short Term Police Outcome
Adult Health & Care	Adults at risk	Adults at risk are safer and less vulnerable
	Missing persons	To reduce instances and harm

Table 2 - Better Outcomes for Communities

(1) Fewer people are victims of crime, abuse or harm & (2) People feel safe in their neighbourhood and homes & (3) Our communities take a positive role in shaping their future

Single Midlothian Plan 2017-18 (Community Safety)

Theme as per Single Midlothian Plan 2017-18	Identified Police Priority	Short Term Police Outcome
Community Safety & Justice	Misuse of alcohol & drugs	To reduce the harm
	Gender based harm (including domestic abuse)	To reduce the harm
	Crimes of dishonesty (housebreakings and theft)	To reduce the harm
	Violent crime	To reduce the harm caused by public & private space violence
	Financial harm including doorstep crime & fraud	To reduce the harm
	Cyber crime	To reduce the harm
	Antisocial behaviour (including hate crime)	To reduce the harm

### Not Protectively Marked

	Serious & organised crime and counter terrorism	Safeguarding communities
	Death and injury on Midlothian's roads	To reduce the harm

Table 3 - Better Outcomes for Communities

(1) Children and young people are supported to be healthy, happy and reach their potential & (2) All care experienced children and young people are being provided with quality services

Single Midlothian Plan 2017-18 (Getting it Right for Every Midlothian Child)

Theme as per Single Midlothian Plan 2017-18	Identified Police Priority	Short Term Police Outcome
Getting it Right for Every Midlothian Child	Child protection	Children at risk are safer and less vulnerable
	Child sexual abuse & exploitation	Children at risk are safer and less vulnerable
	Missing persons	To reduce instances and harm

## 5. Achieving Priorities & Outcomes

The following pages demonstrate how we will practically achieve priorities and outcomes through policing in collaboration with partners and communities.

## Achieving Priorities & Outcomes

### Adults at Risk, Missing Persons

To ensure people, including those with disabilities/ long-term conditions or are frail are able wherever possible, to live independently and in their own home we will ...

- Be open, responsive and accountable to victims, witnesses and communities, giving them an effective voice and working to develop new ways to meet their needs such as a better understanding of cultural and diversity requirements and ensuring they receive the help and support they require;
- Protect victims and the most vulnerable within our communities, working in partnership, sharing relevant information and taking action to support these individuals by providing assistance, intervention and referral;
- Enhance our investigations into missing people and provide appropriate support to individuals and families affected.

## CASE STUDY - Adults at Risk, Intensive Home Treatment Team

Poor mental health affects many people in our communities and accounts for a considerable amount of police time and resources. Police Scotland recognise that partnership and collaborative approaches are essential to ensure that individuals affected by mental health get the correct care and that their ongoing welfare is a priority through appropriate referral and signposting.

Midlothian police are currently working in partnership with the Midlothian Intensive Home Treatment Team (IHTT) to provide a Midlothian Mental Health Triage service. This service is designed to ensure that individuals, aged 18 years and over, in mental health crisis who come to the attention of the police in Midlothian are assessed as quickly and appropriately as possible, leading to more timely intervention by mental health professionals when required, avoiding unnecessary detention either in a police station or hospital.

The IHTT process allows police officers coming into contact with relevant people to speak directly by telephone with a mental health nurse who will have access to health service information and is able to provide medical support and guidance. This process allows a timely initial assessment to be made whilst the individual is still within the community, identifying the most appropriate course of action.

Providing police officers with information and guidance to make more informed decisions about the care of individuals will significantly reduce the requirement for police attendance at hospital leading to a more effective and efficient use of both Police and Health Service resources as well as better outcomes for those affected by mental health issues and our wider communities.

## CASE STUDY - Missing Persons, The Care Home Protocol

In the year 2016-2017, Police Scotland received 22003 missing person reports (source: PSOS National Missing Person Register). Records show that 481 of these reports were for people missing from Midlothian.

Research shows that 2.9% of these people missing from Midlothian had dementia (Scottish Government statistics). It is clear that in order to mitigate the risk to those affected by dementia, Police Scotland has a duty along with its partners to provide a robust, fit for purpose strategy for this specific category of vulnerable missing person.

In February 2015 the Police Scotland National Missing Persons Unit produced the partnership agreement “Adults Who Go Missing from Care Settings in Scotland” focussing on prevention and response. This was piloted in Midlothian, aimed at improving the partnership risk assessment and management of vulnerable missing adults.

In Midlothian, care home staff were provided with a framework to identify those people at risk of becoming a missing person. For each of those identified as at risk, a Care Home Plan was created that contained all relevant details relating to that person, including a description and detailed personal history. This process allows care home managers and staff to identify those most at risk and introduce preventative measures to protect them within the care setting. Should such persons be reported as missing, the Care Home Plan will be provided to police at the outset of their enquiries, providing all relevant information to direct the enquiry strategy and trace the missing person sooner, minimising the risk to their health and welfare.

With evaluations providing recommendations to further enhance the current system, the existing protocol has proved to be extremely effective and has been agreed by the Scottish Government as best practice and is set to be incorporated within the National Missing Persons Framework later this year.



## Achieving Priorities & Outcomes

Misuse of Alcohol & Drugs, Gender Based Harm, Crimes of Dishonesty, Violent Crime, Financial Harm, Cyber Crime, Antisocial Behaviour & Hate Crime, Serious & Organised Crime & Counter Terrorism, and Death & Injury on Midlothian Roads

To ensure (1) Fewer people are victims of crime, abuse or harm & (2) People feel safe in their neighbourhood and homes & (3) Our communities take a positive role in shaping their future we will ...

- Engage and share information with partners to prevent and reduce crime, ensuring the most vulnerable members of social groups within our communities are protected, focussing on the offences and offenders that cause the greatest harm;
- Prevent criminality and the misuse of drugs and alcohol through effective early intervention, education and enforcement;
- Influence road user behaviour and improve road safety awareness through education, initiatives, activities and enforcement;
- Prevent serious and organised crime, target, disrupt and deter those involved;
- Protect our communities from the threat of terrorism, contributing fully to the UK Government CONTEST Strategy in respect of terrorism locally, across the region, nationally and internationally.

## CASE STUDY - Domestic Abuse, the Disclosure Scheme

In Midlothian, the focus is on Keeping People Safe and this includes protecting victims of Domestic Abuse from further harm. In 2015 – 2016, of the 32 Local Authority areas in Scotland, Midlothian was the 6<sup>th</sup> highest in terms of incidents of Domestic Abuse recorded (128 per 10,000 population).

The scale of the problem of Domestic Abuse cannot be overstated and in Midlothian we continue our determined fight against the harm it causes.

The Disclosure Scheme for Domestic Abuse Scotland (known less formally as Clare's Law) was launched nationally in 2015 and aims to provide a way of sharing information about a partner's abusive past with a potential victim and gives people at risk of Domestic Abuse, the information needed to make an informed decision on whether to continue the relationship.

The Disclosure Scheme for Domestic Abuse Scotland has two main triggers for disclosure – the “Right to Ask” and the “Power to Tell”.

The “Right to Ask” is open to anyone who has concerns about a new partner's abusive past or has concerns about another person's new partner. An example of this would be a parent concerned about their child's new partner.

The “Power to Tell” is when Police Scotland receives information or intelligence about the safety of a person who may be at risk.

Referrals into the Midlothian scheme can be made in a number of ways. These include:

- Online through the Police Scotland website
- Via 101
- At a Police Station
- By approaching an officer in the street and making an application
- As part of an enquiry that Police/partner agencies are dealing with

The scheme is a useful, pro-active tool in our continued efforts to tackle Domestic Abuse and compliments our existing policies, procedures and partnership working in Midlothian.

## CASE STUDY - Financial Harm, Operation Monarda

In Midlothian, we continue to successfully deliver Operation Monarda, a high profile national campaign, delivered locally to tackle all forms of bogus callers and associated doorstep crime. These crimes have a devastating impact on the lives of their victims, particularly the elderly and vulnerable and can have potentially serious consequences for their life chances.

This campaign sees Police Scotland work in partnership with a range of agencies including Trading Standards, The Department of Work and Pensions, Driver and Vehicle Standards Agency (DVSA) and the DVLA, focussing on prevention through locally delivered education and media campaigns.

Working with Midlothian partners to deliver high profile media campaigns through the distribution of literature to the public, private and third party sectors, to help raise awareness of the prevalence of financial crime and what to look out for, helps our communities in employing preventative measures. This also assists Police Scotland in the gathering of intelligence to identify emerging threats, prevent crime and apprehend offenders.

In addition to prevention, robust multi-agency enforcement days are held which sees the deployment of officers utilising a range of policing tactics to specifically target the perpetrators of these crimes, disrupting and detecting criminality.

Reducing the number of individuals affected by doorstep crime, Operation Monarda keeps vulnerable groups in Midlothian safer and empowers our local communities.

## CASE STUDY – Prevent E-Learning Package – Counter Terrorism

The analysis of results from the **YOUR VIEW COUNTS** survey, revealed that the number one policing priority identified by the public, is countering the threat from terrorism. The results differ vastly from previous community surveys, showing an increased public awareness of terrorism following recent terrorist attacks at home and abroad.

In Midlothian we understand that concern and the effects this can have on our community, which is why Midlothian is fully involved with the Governments **CONTEST** (Counter Terrorism) strategy.

One strand of the strategy is **PREVENT**. Prevent's aim is to stop people becoming terrorists or supporting terrorism, through being radicalised by others.

To help identify vulnerable individuals who might be susceptible to radicalisation, the PREVENT E-Learning Package training tool was developed and produced by the divisional Multi-Agency Contest Group, of which Midlothian is a fully active member. The development team included police officers from local and national departments as well as partners from Education, Health and the Local Authorities. The brief was to create a method of explaining PREVENT, to assist staff identify any vulnerable individual and offer support to prevent them from becoming radicalised by extremists. All Midlothian local authority staff undergo PREVENT training and the E – Learning package has provided a consistent approach to training in this important area. So far a large number of Midlothian local authority staff have completed the training course. This will help safeguard vulnerable individuals, reduce the risk of them becoming radicalised and also lessen the impact from extremism and terrorism in our community.

## Achieving Priorities & Outcomes

### Child Protection, Child Sexual Abuse & Exploitation, Missing Persons

To ensure (1) children and young people are supported to be healthy, happy and reach their potential & (2) all care experienced children and young people are being provided with quality services we will ...

- Remain committed to the development of strong working partnerships to protect children and young people within our communities through referral, early effective intervention, education and enforcement;
- Through the proactive sharing of information with partners we will identify those most exposed to risk allowing us to implement effective measures for their protection;
- Conduct all enquiries in a child-focussed manner, ensuring children are meaningfully involved in decision making about their lives and the services they receive.

## CASE STUDY – Road Safety/Educational Interventions for Young People

Across Midlothian, road safety is a priority, with young drivers being overrepresented in many serious and fatal road accidents. It is therefore important through education to ensure that young drivers understand that the skill of driving comes with a responsibility to keep people safe.

With many serious and fatal accidents occurring on rural roads, where the cause of the collision can be attributed to driver behaviour, helping young drivers develop excellent driving skills and an awareness of safety issues is important for the continuous improved safety of our road networks.

To address the issues surrounding young drivers, a programme of events to emphasise risk and support good driving behaviour is provided for all senior pupils at high schools across Midlothian. Working with partners including Transport Scotland, the Scottish Fire and Rescue Service, the Scottish Ambulance Service, local cycling groups, Midlothian Community Safety Unit and third party organisations, Police Scotland deliver an educational event with an educational theatre performance, followed by group discussion and debate surrounding the issues arising from the play as well as inputs from partners regarding their experiences when attending road traffic collisions. The Police Scotland Roads Policing Unit provides information on some of the responsibilities that young drivers have and the impact ignoring these can have. Following this formal session, attendees can interact with representatives from all agencies, stimulating discussion and a greater awareness of the dangers that can be faced on our roads.

Having run for several years this programme is very successful with 76% of attendees stating the event would have a direct impact on their driving and felt more able to challenge other road users behaviour as a result.

## CASE STUDY - “Fearless” Campaign & Operation Sandorne

In Midlothian High Schools, the ‘Fearless’ campaign is currently being utilised to educate and encourage 11-16 year olds to speak out about crime. An anonymous reporting system run by Crimestoppers, Fearless provides a bespoke website featuring information, advice, help and support to young people on the issues surrounding crime and criminality as well as a safe place to provide information regarding crime and its perpetrators anonymously.

Supported further by online media resources including Facebook and Twitter, providing a variety of videos, workbooks and school learning materials, Fearless is now being integrated within the curriculum for excellence reinforcing empowerment through education. See [www.fearless.org](http://www.fearless.org)

Midlothian High Schools are now identifying local pupils to become Fearless Champions and operate as role models within their schools.

Operation Sandorne is an ongoing initiative in Midlothian, aimed at targeting drug dealing amongst schoolchildren, complimenting the prevention aspect of the Fearless campaign through robust enforcement. Delivering a zero tolerance approach to drug dealing within this peer group, police officers take fast executive action in response to information regarding drug dealing alongside effective interventions for those children and young persons identified as being involved in drugs supply.

Providing a multi agency approach to drug supply, supporting interventions and prevention through education, Operation Sandorne has had considerable success, including the recovery of drugs with a significant street value. Through collaboration with Midlothian partners, these schemes help empower children and young persons to make better more informed decisions about their lives.

## CASE STUDY - Looked after Children as Missing Persons

In Midlothian, we recognise that looked after children are, by the very nature of their age and circumstances, a particularly vulnerable group within our communities and at even greater risk of harm if they become a missing person. The term "looked after children" refers to children and young people who are in care.

Police Scotland and its partner agencies (including NHS Lothian, Midlothian Local Authority and Who Cares Scotland) are promoting Corporate Parenting in Midlothian. This means that everyone in our organisations has a responsibility to try and support the wellbeing of our looked after children.

With this in mind, we set up a working group with partners across the Local Authority and Social Work and reviewed all working practices around how we deal with looked after children who have been reported missing. By working together, we improved awareness and understanding across our partners resulting in better outcomes for looked after children who were being reported missing on a regular basis.

Devising early intervention programmes and addressing the underlying issues and causes of their repeated missing episodes allows us to support these children in making safer and healthier choices, in turn, increasing their wellbeing and reducing the number of missing person episodes.

This local approach, along with ongoing work by the National Missing Person Framework pilots means resources are as effective as possible at delivering the local outcomes we seek to achieve.



## 6. Measuring Success

As previously indicated, this 2017-2020 Local Police Plan for Midlothian represents the start of a change to a focus on longer-term outcomes. Accordingly, the outcomes will not be achieved during the lifetime of this Plan.

There are many factors that influence short-term performance, but to allow for appropriate scrutiny, performance indicators have been identified from Police Scotland Quarterly Management Information, from Your View Counts Surveys and from User Satisfaction Surveys that reflect a better focus on outcomes.

In monitoring progress towards outcomes, these police performance indicators should be considered in context with partner indicators within the Single Midlothian Plan.

Police Performance Indicators are listed in Appendix 1.

## 7. Contact Us

Local Contact Details:

Dalkeith Police Station  
Newbattle Road  
Dalkeith  
EH22 3AX

Telephone number: Single Non-Emergency, Number 101

Email: For all non-emergency issues or enquiries relating to Police business, you can contact us via:

mailto:MidlothianLPP@scotland.pnn.police.uk

*This group email address is provided for you to discuss non-urgent local policing issues. It should not be used to report a crime or incident.*

For information about your local Community Policing Team and other services that Police Scotland provides, please refer to the Force website at: <http://www.scotland.police.uk/>

You can contact your Community Policing Team to discuss non-urgent local policing issues at:

DalkeithCPT@scotland.pnn.police.uk or

PenicuikCPT@scotland.pnn.police.uk

We are here to help

We will continue to keep in touch with you to keep you updated on the ongoing work being carried out to tackle the issues that are affecting life for you in Midlothian.

- If you have any concerns or issues you wish to discuss, contact your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.

## Not Protectively Marked

- If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111
- Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay in an emergency on 18000 or non-emergency on 18001 101.

Social Media: #keepingpeoplesafe

Twitter

<http://twitter.com/policescotland>

Facebook

<http://facebook.com/policescotland>

## 8. Appendix 1 – Police Performance Indicators

People, including those with disabilities/ long-term conditions or are frail are able wherever possible, to live independently and in their own home

Missing Person Incidents – Adults Source: Missing Persons Coordinator, J Division

Bogus Workmen Crimes Source: UNIFI Crime Recording System

(1) Fewer people are victims of crime, abuse or harm & (2) People feel safe in their neighbourhood and homes & (3) Our communities take a positive role in shaping their future

Domestic Abuse Incidents Source: SCOMIS

Number of Hate Incidents Source: SCOMIS

Antisocial Behaviour Incidents Source: SCOMIS

Drug Supply, Production and Cultivation Source: SCOMIS

Housebreakings (Domestic) Source: SCOMIS

## Not Protectively Marked

Crimes of Dishonesty (all group 3) Source: SCOMIS

Serious Violent Crime (Murder, Attempted Murder, Culpable Homicide, Serious Assault and Assault and Robbery) Source: SCOMIS

Road Casualties - Source: Analysis and Performance Unit - Local Authority Scrutiny Board Report – Midlothian

(1) Children and young people are supported to be healthy, happy and reach their potential & (2) All care experienced children and young people are being provided with quality services

Missing Person Incidents – Children Source: Missing Persons Coordinator, J Division