| Police Scotland logo | Freedom of Information Response Our reference: FOI 25 - 0308  Responded to: 24 January 2025 |
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Your recent request for information is replicated below, together with our response.

## I am looking at a recent rise in ticket fraud across the social media sites of Facebook, Twitter, and Instagram. Action Fraud have been able to supply the following info across all 3 social media companies on the following:

## Report Volume (From 2022 – 2024)

## Financial loss (From 2022 to 2024)

## Would I be able to get the same data from Police Scotland? I would also want this to include TikTok if possible (Action Fraud are working on this final request too).

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation there is no way to extract information regarding ticket sales or social media aspect from fraud crime reports without a manual search. This is a clearly an exercise that far exceeds the cost threshold outlined within the Act.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.