| Police Scotland logo | Freedom of Information ResponseOur reference: FOI 25-2191Responded to: 25 September 2025 |
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Your recent request for information is replicated below, together with our response.

**Please provide, for the period 1 July 2024 to 30 June 2025:**

## The number of STORM incidents where either the incident description or comment field contains the phrase “civil matter” or “civil dispute”, or any of the following phrases:

* **‘This is a civil matter’**
* **‘Civil issue’**
* **‘not a police matter’**
* **‘advised parties civil’**
* **‘no crime – civil’**
* **‘private dispute – civil’**
* **‘non-criminal – civil’**

## Of those matching incidents, how many were closed with a disposal code indicating: a crime was recorded (e.g., disposal code SC01) or no crime was recorded (any other disposal code)

## A monthly breakdown of the figures in 1 and 2.

## You do not need to supply the full logs or incident text — just the counts and a summary table showing month, match count, and crime-vs-non-crime outcome totals

I must stress that Police Scotland do not consider keyword searches for specific words/ phrases to be an accurate means of analysis.

There may have been incidents of relevance to your request which do not include the specific word/ phrase that you have listed.

Similarly, spelling errors can skew the results of any analysis based on the presence of keywords.

It would however be nigh on impossible to come up with a list of comprehensive search terms - hence why we would not recommend the approach.

Although the phrase appears in the body of an incident report, it cannot be assumed on that basis that the incident was directly related to the subject matter as per the context of your request.

For the reasons above, we would therefore take the view that the data below does not accurately reflect the prevalence of calls received concerning civil matters or disputes.

Notwithstanding the above, the table below details incident reports containing one or more of the specified phrases, broken down by month and disposal code:

| **Month/ Year** | **SC01**  | **SC02** | **SC03** | **SC04** | **SC05**  | **SC07** | **Total**  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| July 2024 | 83 | 2035 | 1 | 67 | 2 |  | 2188 |
| August 2024 | 93 | 2007 |  | 55 | 2 |  | 2157 |
| September 2024 | 76 | 1791 |  | 59 | 3 | 2 | 1931 |
| October 2024 | 73 | 1931 | 1 | 55 | 1 | 1 | 2062 |
| November 2024 | 69 | 1647 | 2 | 52 | 1 | 1 | 1772 |
| December 2024 | 69 | 1800 |  | 57 | 2 |  | 1928 |
| January 2025 | 95 | 1904 |  | 36 |  |  | 2035 |
| February 2025 | 61 | 1650 | 4 | 44 | 1 |  | 1760 |
| March 2025 | 87 | 1928 | 1 | 57 |  | 1 | 2074 |
| April 2025 | 83 | 1855 | 2 | 55 | 3 | 1 | 1999 |
| May 2025 | 82 | 1849 | 3 | 66 | 4 |  | 2004 |
| June 2025 | 94 | 1896 | 1 | 58 |  | 2 | 2051 |
| Total | 965 | 22293 | 15 | 661 | 19 | 8 | 23961 |

All statistics are provisional and should be treated as management information.
Data was extracted from Police Scotland systems and are correct as at 02/09/2025.
SC01 - SCRS - Crime Report, SC02 - SCRS - No Crime Report, SC03 - SCRS Non-compliance, SC04 - See Linked Incident, SC05 - Transferred to Other Force, SC07 - Local Policing Enquiry

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by email or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by email or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.