| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-1490  Responded to: 19 June 2025 |
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Your recent request for information is replicated below, together with our response.

## I would like to make a request under the Freedom of Information Act 2000 for information regarding the police officer mobile app used by your service, as well as related technologies. To ensure I receive as comprehensive a response as possible, I kindly request the following details:

## Supplier and Contract Information:

## The name of the current supplier for your police officer mobile app (e.g., Motorola Pronto, or others).

Motorola Ltd.

## The start and end dates of the contract.

20/12/2023 to 19/12/2026 with option to extend for 12 months to 19/12/2027.

## The total value of the contract, as well as the number of licenses currently in use.

## The annual contract value, if available.

With regards to providing this information I can advise this is considered to be exempt and Section 16 of the Act requires Police Scotland to provide you with a notice which:

(a) states that it holds the information,

(b) states that it is claiming an exemption,

(c) specifies the exemption in question and

(d) states, if that would not be otherwise apparent, why the exemption applies.

Where information is considered to be exempt, this letter serves as a Refusal Notice that information is held and an explanation of the appropriate exemption is provided.

**Section 33(1) (b) – Commercial Interests**

Such information will not be disclosed whilst remaining relevant, as it is considered to be commercially sensitive. Disclosure of this information would give a competitive advantage to companies in any future tender process.

Disclosure could reduce the number of companies tendering for the supply of goods and services, they being aware that Police Scotland will disclose commercially sensitive information. This is likely to negatively impact on the tendering process used by the service to ensure it purchases the most efficient and cost effective services in the future, and prejudice the commercial interests of Police Scotland.

This is a non-absolute exemption which requires the application of the Public Interest Test.

**Public Interest Test**

Police Scotland is a publicly funded organisation and therefore the Service has an obligation to obtain best value for money with particular services. Further, in order to do this, it is essential to maintain working relationships with companies that tender their services.

As such, Police Scotland will not disclose any information that would impact on the ability to do both. The public interest would not be served if it were no longer possible to engage companies in a tender offer if they believed that conducting business with Police Scotland would result in this financial information being released.

## If the solution was sourced through another organisation (e.g., the council or a consortium), please provide details of that organisation.

This was not sourced through another organisation.

## Contractual and Procurement Details:

## A copy of the original technical specification and tender documents used in the procurement of the police officer mobile app.

## The names of any suppliers who bid for the contract, along with how they scored across each evaluation domain (e.g., quality, cost, and overall score).

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## A summary of the procurement process used, including the weighting of different evaluation criteria.

|  |  |
| --- | --- |
| Overall Evaluation Criteria | |
| Criteria | Weighting |
| Quality (Business and Technical Requirements) | 55% |
| Price | 40% |
| Potential Provider Presentations | 5% |
|  | 100% |

|  |  |
| --- | --- |
| Quality (Business & Technical Requirements) Sub Criteria | |
| Criteria | Weighting |
| Mobile Device | 15% |
| System | 20% |
| Usability | 20% |
| Project Management | 15% |
| Security | 15% |
| Support & Maintenance | 15% |
|  | 100% |

## Contact Information:

## The name, email address, and phone number of the system owner or key contact responsible for the police officer mobile app software within your service.

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**Section 38(1) (b) - Personal Data**

Personal data is defined in Article 4 of the General Data Protection Regulation (GDPR) as:

*‘Information relating to an identified or identifiable natural person (“data subject”); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person’*

Section 38(2A) of the Act provides that personal data is exempt from disclosure where disclosure would contravene any of the data protection principles set out at Article 5(1) of the GDPR which states that:

*‘Personal data shall be processed lawfully, fairly and in a transparent manner in relation to the data subject’*

Article 6 of the GDPR goes on to state that processing shall be lawful only if certain conditions are met. The only potentially applicable condition is Article 6(1)(f) which states:

*‘Processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child’*

Whilst I accept that you may have a legitimate interest with regards the disclosure of this information and that disclosure may well be necessary for that purpose, I am nonetheless of the view that those interests are overridden by the interests or fundamental rights and freedoms of the data subject. On that basis, it is my view that disclosure of the information sought would be unlawful.

This is an absolute exemption and as such does not require the application of the Public Interest Test.

## The department in which the system owner is based.

Digital Division, Police Scotland

## Related Technology Systems:

## Please provide details of any additional technology systems integrated with or complementing your police officer mobile app, such as:

## For each system, please provide the supplier name, contract start and end dates, contract value, and renewal date.

With regards to providing contract information I can advise this is considered to be exempt and Section 16 of the Act requires Police Scotland to provide you with a notice which:

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However, to be of assistance I have provided below details of supplier and contract start and end dates.

## Incident management systems

Aspire – Zetron Limited

01 April 2023 – 31 March 2026

## Mobile communications platforms

PRONTO electronic notebook – Motorola Limited

20 December 2023 – 19 December 2026

## Vehicle tracking or telematics systems

Telematics – EDC Systems

10 April 2025 – 09 April 2029

## Command and control systems

Storm MA Command and control – Sopra Steria Limited

01 April 2017 – 31 March 2028

## Mapping and Geographic Information Systems (GIS)

ESRI UK Limited

24 December 2024 – 23 December 2027

## Collaborative or Shared Procurement:

## If your service participates in any shared or collaborative purchasing frameworks for technology (e.g., with other authorities or consortia), please provide details of these frameworks or partnerships, and the contracts awarded through them.

All contract awards, called off from frameworks are publicly available, accordingly, the following exemption is applicable:

## Section 25(1) – Information otherwise accessible

Please see the link below to Scottish Police Authority’s Public Contracts Register.

This is an absolute exemption and does not require consideration of the public interest test.

[Contracts Search - Public Contracts Scotland](https://www.publiccontractsscotland.gov.uk/Contracts/Contracts_Search.aspx?AuthID=AA19762)

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.