| Police Scotland logo | Freedom of Information Response Our reference: FOI 23-3158  Responded to: 28th December 2023 |
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Your recent request for information is replicated below, together with our response.

## 1. I would like to request the number of bank cards (credit or debit) that have been reported lost each year between 2018 and 2023 (so far), separated by year. If possible, please also separate the data by month. For example, X cards were reported lost in January 2018, Y cards were reported lost in February 2018, etc.

## 2. I would like to request the same data as above but for the number of bank cards reported stolen.

## 3. If this data is not stored separately, I would like to request the combined figure for both lost and stolen cards (or the closest stored dataset) across the date range specified.

## 4. If possible, could the data please be broken down by postcode area or location in which the loss/theft occurred.

Having considered your request in terms of the above Act, I regret to inform you that I am unable to provide you with the information you have requested, as it would prove too costly to do so within the context of the fee regulations.

As you may be aware the current cost threshold is £600 and I estimate that it would cost well in excess of this amount to process your request.

As such, and in terms of Section 16(4) of the Freedom of Information (Scotland) Act 2002 where Section 12(1) of the Act (Excessive Cost of Compliance) has been applied, this represents a refusal notice for the information sought.

By way of explanation, the crime recording systems used by Police Scotland have no facility which allows for us to conduct a keyword search of crime reports, nor is there a facility which allows us to search by nature of stolen property.

The only way to establish whether the property stolen was a bank card, would be to individually examine all Theft offences for the time period requested.

As illustrated by our [published statistics](https://www.scotland.police.uk/about-us/what-we-do/how-we-are-performing/), this would involve case by case assessment of a vast number of crime reports - an exercise which I estimate would far exceed the cost limit set out in the Fees Regulations.

If you require any further assistance please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.