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Our Ref: IM-FOI-2021-2643
Date: 17 January 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

Please accept our apologies for the delay in providing a response.

For ease of reference, your request is replicated below together with the response.

May I ask for information via a Freedom of Information Request, I have attempted to find the material within the police disclosure log without success.

During the period between 24th June 2014 and 6th of August 2014 how many detainees in, Kittybrewster Aberdeen, lost their data of elapsed time within their cells, due to a failure with the capture card.

In terms of section 17 of the Act, the information sought is not held by Police Scotland.

To explain, outwith exceptional circumstances - such as complaints against the police etc - custody CCTV footage is only retained for a short period of time, usually 31 days.

As such, subject to exception Police Scotland do not hold *any* CCTV footage of individuals who were in custody in 2014 and so cannot determine if the reason for having no footage is normal disposal or because footage never existed.

**Was the contractor made aware of the failure.
If so what was the reason given by the contractor, for such a failure.**

Although there may be no recent information available on our Disclosure Log, this matter has been the subject of numerous FOI requests over the years and I can advise as follows from those responses.

The CCTV system at Kittybrewster Custody Facility was specified by Wallace Whittle and installed by Scotshield; that specification provided data storage for a period of 28 days.

It was subsequently found that the server capacity was insufficient and a data storage upgrade was installed.

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Should you require any further assistance please contact Information Management quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.pnn.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.