

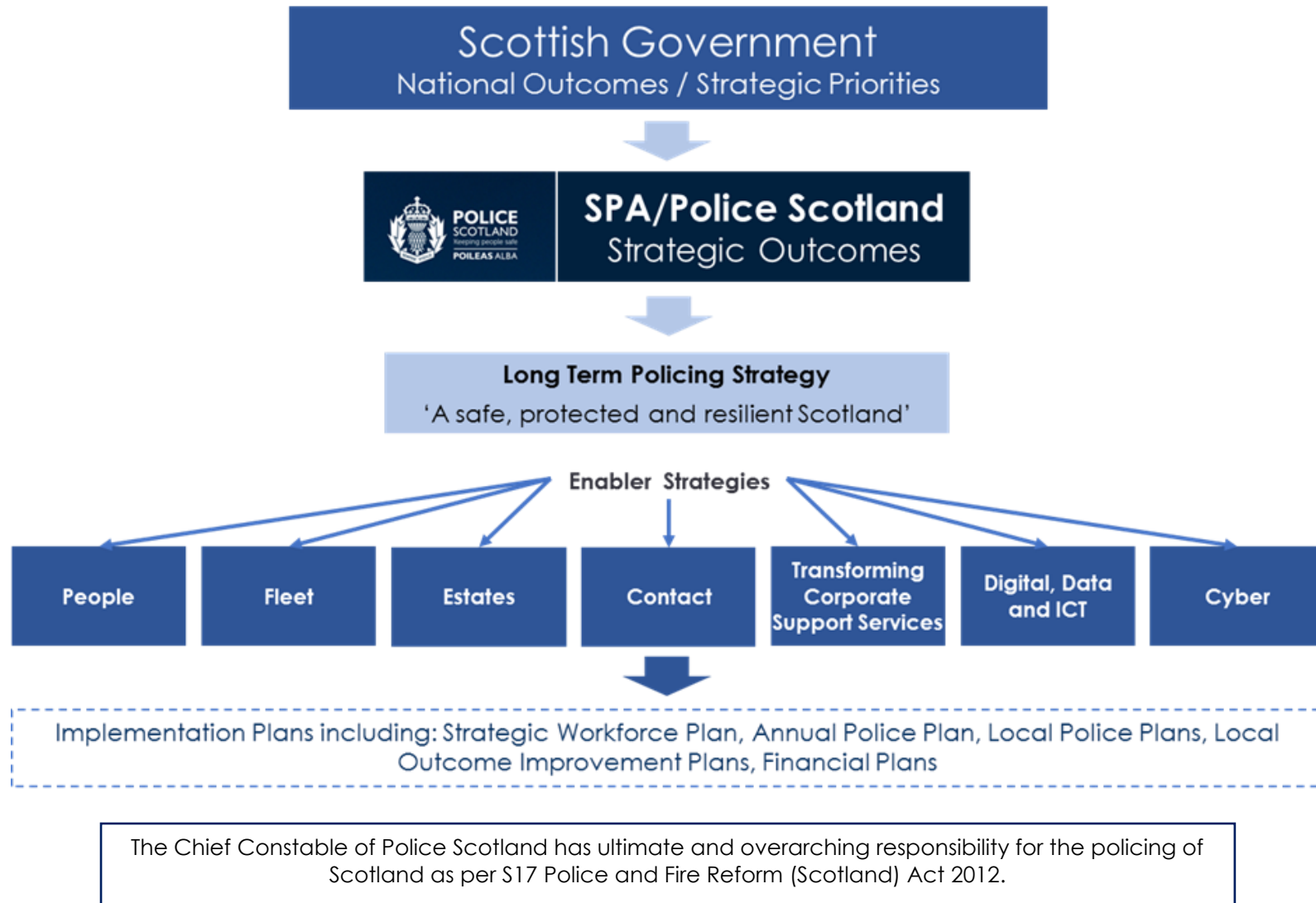
# Local Police Plan 2020 - 23



Our commitment to the safety and wellbeing of the people and communities of Argyll and Bute

## L - Argyll and Bute

# Performance framework



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# Divisional Commander's introduction

**The 2020-2023 Local Policing Plan sets out the priorities we will focus on in Argyll & Bute over the next three years.**

As the Local Police Commander for Argyll & West Dunbartonshire Division, I am pleased to introduce the Local Policing Plan for Argyll & Bute for 2020 - 2023.

The plan outlines how police officers and staff, working closely with partner agencies through the community planning process, will focus on local policing priorities for the next 3 years; it reflects the views of the diverse range of urban, rural, remote and island communities across the command area - as well as drawing on information from Police Scotland's Strategic Assessment and the experience and knowledge of the Divisional Command Team.

Local Policing is at the heart of our relationship with communities and all of the officers and staff working across the command area are committed to keeping the people of West Dunbartonshire safe by providing a responsive, resilient and focussed service.

Police Scotland, and our partners, need to take account of the challenges and opportunities that lie ahead in an ever-changing, uncertain and increasingly complex environment. This Local Police Plan reflects the need to collaborate, refocus and redirect resources from across a range of sectors if we are to meet the needs of the public.

We are all aware of the impact vulnerability, mental ill-health, alcohol and substance misuse has on both individuals and wider society. It has been well documented that the associated demands placed on policing in recent years continue to grow; around 80% of all calls received by the

police service do not result in a crime being recorded. The introduction of the Contact Assessment Model (CAM) changed the way Police Scotland handles calls from the public. With CAM, each call is assessed and prioritised to ensure that where a police response is required, it will be despatched timeously. Where the matter does not require a policing response, and would be more effectively resolved by another agency, the call will be referred accordingly. This will ensure communities across West Dunbartonshire receive support from the most appropriate agency and enable police resources to be deployed more effectively to prevent crime and disorder in your area.



# Divisional Commander's introduction cont.

In addition to tackling traditional and visible crime and criminality, we must find different ways to prevent, disrupt and respond to the ever more inventive and complex use of digital tools and new tactics, often originating from beyond our borders, to commit fraud, extort money or cause harm to our networks or infrastructure. The rise in social media and on-line gaming brings with it the requirement to raise awareness, particularly amongst our children and young people, of the potential harm that can be caused to ensure they remain safe on-line and have the confidence to report any matters of concern.

At a national level, work is under way to develop a Police Scotland Cyber Strategy that will transform the Service's capacity and capability to respond to these threats. However, this requires significant investment and support if we are to tackle the complex challenges and risks faced every day in our local and business communities. In these very challenging financial times, it is clear that the police service cannot meet the needs of everyone on its own. We do not have the skills, expertise or resources to do so. However, what Police Scotland does, and will continue to do, is actively participate in existing and new partnerships, listen to and learn from the experience of our people and communities and utilise our policing expertise to support positive outcomes and enhance or develop services that meet the needs of individuals and communities – thereby improving resilience and preventing crime and other harm.

Whilst the demands and complexity of the challenges faced by Police Scotland continue to evolve - our core values of integrity, fairness, respect and human rights will remain the cornerstone of all we do.

I am determined that officers and staff across the Argyll & West Dunbartonshire Division continue to provide a visible, effective and efficient policing service that is relevant to the communities we serve; preventing and detecting crime whilst providing support and protection to those who need us. Using information and intelligence, coupled with an evidence based policing ethos and better understanding of performance and demand, we will deploy our officers and staff where they will have the greatest impact.

This Local Police Plan demonstrates how, in collaboration with partner agencies, I intend to address your priorities. However, I need your continued support and active assistance if we are to achieve our stated aims. I am immensely proud of the work police officers and staff do every hour of every day across the Division to keep people safe, and it's my privilege to serve as your Local Police Commander.



**Divisional Commander**  
**John Paterson**  
**Chief Superintendent**



# Our community

Argyll & West Dunbartonshire Division has a large geographical footprint. At just under 3000 square miles, it reaches from Clydebank as far north as Oban, out to Mull, Coll and Tiree and south to Islay and Kintyre.

Argyll & Bute has a population of just over 86,000 people and covers an area of almost 2,700 square miles making it the second largest local authority area in Scotland. It has a mix of more densely populated areas such as Helensburgh, Dunoon and Oban as well as island and rural communities such as Rothesay, Mull and Islay.

The delivery of policing in Argyll & Bute is structured around two command areas: South Argyll, Helensburgh, Lomond, Bute and Cowal. Mid-Argyll, Kintyre, Oban, Lorn and the Islands.

## Argyll & Bute

Population - over 86,000

Area - 2,700 square miles

The Chief Constable of Police Scotland has ultimate and overarching responsibility for the policing of Scotland as per section 17 of the Police and Fire Reform (Scotland) Act 2012.

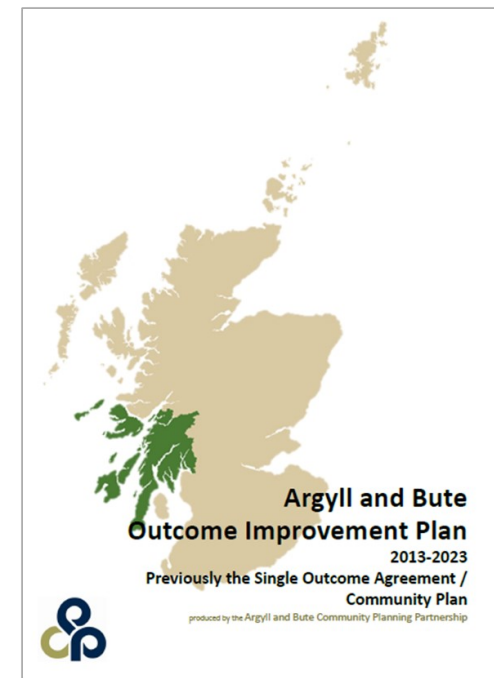
Section 47 of the Police and Fire Reform (Scotland) Act 2012 places a statutory requirement on each Local Police Commander to produce a policing plan for their local authority area. These plans are not solely a legislative responsibility, but also demonstrate Police Scotland's commitment to delivering local and national outcomes.



# Argyll & Bute Outcome Improvement Plan 2013-2023

Our Local Policing Plan is linked to the [Argyll & Bute Outcome Improvement Plan](#)

- Outcome 1** In Argyll & Bute the economy is diverse and thriving.
- Outcome 2** We have infrastructure that supports sustainable growth.
- Outcome 3** Education, skills and training maximises opportunities for all.
- Outcome 4** In Argyll & Bute children and young people have the best possible start.
- Outcome 5** People live active, healthier and independent lives.
- Outcome 6** People live in safer and stronger communities.



# Our national priorities for policing

Police Scotland's priorities for policing are set out in our Annual Police Plan informed by the findings in our National Strategic Assessment and the knowledge and experience of police leaders across the service who play a key role in assessing threat and risk.

The strategic assessment process is informed by feedback from the public, partners and stakeholders. It provides a detailed analysis of crime and incident data, intelligence, futures and horizon scanning and emerging threats, with links to the wider picture across the UK and internationally.



Our Priorities	
Protecting vulnerable people	Tackling crime in a digital age
Working with communities	Support for operational policing

These priorities reflect the complex and changing demands on policing and will ensure we continue to improve the safety and wellbeing of people, places and communities in Scotland.

This 2020-2023 Local Policing plan supports both our national and local priorities as well as the Argyll & Bute Community Planning Partnership Outcome Improvement Plan. It is important that all three sets of priorities and outcomes are linked.



# How we identified our local policing priorities

Our policing priorities are shaped by ongoing consultation and engagement, which includes electronic and paper-based surveys, ensuring that local needs and expectations are captured and reflected in the Argyll & Bute Local Policing Plan.

Our priorities for policing are also informed by the findings in our National and Divisional Strategic Assessments as well as the knowledge and experience of police leaders across the service, who play a key role in assessing threat and risk.

Strategic Assessments provide an analysis of crime and incident data, intelligence, horizon scanning and emerging threats, with links to wider policing across the UK. Drawing information from a wide range of sources including surveys, internal dialogue and personal communication and consultation with Local Authorities and other Community Planning Partners.

The results from this ongoing engagement process have identified the issues that affect people from communities across Argyll & Bute.



SERIOUS  
ORGANISED CRIME



ROAD SAFETY  
AND ROAD  
CRIME



VIOLENT CRIME



ACQUISITIVE  
CRIME



PUBLIC  
PROTECTION

# Plan on a page – Argyll and Bute



**POLICE  
SCOTLAND**  
Keeping people safe  
**POILEAS ALBA**

**Our vision**  
**Our purpose**  
**Our Values**

| Policing for a safe, protected and resilient Scotland  
| Improve the safety and wellbeing of people, places and communities in Scotland  
| Fairness | Integrity | Respect | Human Rights

## Argyll & Bute Outcome Improvement Plan

## Local policing priorities

## Local policing objectives

## Police Scotland Strategic Outcomes

The economy is diverse and thriving	Serious organised crime	Use information and intelligence	Protect vulnerable people	Respond to cybercrime	Reduce re-offending	Deal with all threats to public safety	Tackle serious criminal threats	Threats to public safety and wellbeing are resolved by a proactive and responsive police service
We have infrastructure that supports sustainable growth	Acquisitive crime	Meet the needs of the local community	Work with partners on shared priorities	Support local preventative approaches	Build effective local partnerships	Improve our support services		The needs of local communities are addressed through effective service delivery
Education, skills and training maximises opportunities for all	Road safety and road crime	Enhance public contact channels	Enhance public satisfaction	Improve public engagement	Use insights and feedback	Improve public confidence		The public, communities and partners are engaged, involved and have confidence in policing
Children and young people have the best possible start	Violent crime	Implement a strategic workforce plan	Create a positive environment for our people	Promote health, safety and wellbeing	Ensure our people are confident to lead	Develop crime and specialist support services		Our people are supported through a positive working environment, enabling them to serve the public
People live active, healthier and independent lives	Public protection	Adapt to growing and changing demands	Advance our Equality Outcomes	Develop lean and agile support services	Build a sustainable financial direction	Invest in our use of ICT	Develop and innovative culture	Police Scotland is sustainable, adaptable and prepared for future challenges
People live in safer and stronger communities								



## SERIOUS ORGANISED CRIME

You identified drug dealing / drug misuse as a priority

We identified human trafficking as a priority

To impact upon our priorities we will:

- Work with specialist police resources to proactively target those involved in drug supply and divert those in need of support to partnership programmes.
- Enhance Intelligence opportunities in relation to drug supply.
- Work with partners and young people to deliver prevention messaging in schools to deter young people from drug/alcohol use.
- Investigate all drug related deaths, identify any preventative measures and exploit all opportunities for partnership working.
- Highlight drug recoveries in the media.
- Identify and support potential victims of Human Trafficking, investigate all instances thoroughly and share any preventative measures with appropriate agencies.

*These activities also support the following Argyle & Bute Outcome Improvement Plan key priorities:*

**Outcome 1** - Economy

**Outcome 3** - Children & Young People

**Outcome 6** - Safer & Stronger Communities



## ROAD SAFETY AND ROAD CRIME

You identified road safety as a priority

We identified drink / drug driving and reducing road casualties as priorities

To impact upon our priorities we will:

- Continue to patrol prominent routes where road collisions occur.
- Respond to local concerns such as speeding, which affect public safety on the roads.
- Target those who drive under the influence of drink or drugs.
- Continue to analyse data to identify opportunities for early intervention, engaging key partners as appropriate.
- Support the delivery of Road Safety education and campaigns with partners.

*These activities also support the following Argyle & Bute Outcome Improvement Plan key priorities:*

**Outcome 1** - Economy

**Outcome 3** - Children & Young People

**Outcome 6** - Safer & Stronger Communities



## VIOLENT CRIME

You identified violent crime as a priority

We have also identified domestic abuse as a priority

To impact upon our priorities we will:

- Investigate all violent crime, proactively target offenders and support victims.
- Work with partners and deliver innovative responses and actions to reduce antisocial behaviour.
- Work with partners utilising early intervention and prevention approaches to tackle all forms of violence and domestic abuse in private spaces.
- Support the work of the multi-agency Alcohol and Drug Partnership to reduce the harm caused by alcohol and drug misuse.
- Reduce drug related violence by targeting those involved in drug supply.
- Monitor incidents in and around Licensed Premises ensuring regular inspections and reporting of concerns to the Licensing Board.

*These activities also support the following Argyle & Bute Outcome Improvement Plan key priorities:*

**Outcome 1** - Economy  
**Outcome 3** - Children & Young People  
**Outcome 6** - Safer & Stronger Communities



## ACQUISITIVE CRIME

You identified homes being broken in to as a priority

We have also identified fraud as a priority

To impact upon our priorities we will:

- Where acquisitive crime is reported ensure all investigative and forensic opportunities are considered to assist with the identification of those responsible.
- Work with Local Authority, Government and other partner agencies to target those involved in rural crime, housebreaking, fraud and bogus crime activities.
- Through focussed policing activity, support financial institutions, local businesses and communities by targeting those who commit thefts / fraud that impact upon quality of life and the economy.
- Work in partnership to improve communication and information sharing to identify emerging threats including cyber crime and opportunities to disrupt acquisitive crime and digitally enabled crime.

*These activities also support the following Argyle & Bute Outcome Improvement Plan key priorities:*

**Outcome 1** - Economy  
**Outcome 3** - Children & Young People  
**Outcome 5** - Independent  
**Outcome 6** - Safer & Stronger Communities



## PUBLIC PROTECTION

You identified protecting children and adults at risk of harm as a priority

We identified missing persons, sexual crime and the management of registered sex offenders as priorities

To impact upon our priorities we will:

- Investigate all sexual offences, ensuring victims remain safe, receive support and are kept updated on the progress of police enquiries.
- Ensure all child victims are dealt with fairly and in accordance with procedures and that decisions made through Interagency Referral Discussions are in the best interests of the child.
- Work closely with partners to reduce the number of missing person occurrences.
- Ensure all persons at risk of harm are accurately risk assessed, circumstances are investigated thoroughly and any vulnerabilities identified shared with the appropriate agencies.
- Work in partnership to manage and reduce the risk posed by Registered Sex Offenders.

*These activities also support the following Argyle & Bute Outcome Improvement Plan key priorities:*

**Outcome 3** - Children & Young People

**Outcome 5** - Independent

**Outcome 6** - Safer & Stronger Communities





# Measuring progress and assessing performance



In 2020 Police Scotland and the Scottish Police Authority published *Policing for a safe, protected and resilient Scotland*, a joint strategy for the future of policing in Scotland.

The five strategic outcomes from that strategy provide a clear message to the public and our partners on how policing in Scotland is expected to improve as a consequence of work across the organisation, supported by a strategic delivery plan.

The Chief Constable is responsible for producing an Annual Police Plan (APP), laid before the Scottish Parliament, that sets out the service priorities for the year ahead against the strategic outcomes and objectives of *Policing for a safe, protected and resilient Scotland*.

Police Scotland presents quarterly performance reports to the Scottish Police Authority informed by our performance framework, providing evidence relating to the delivery of the outcomes and objectives within the Annual Police Plan. The outcomes are the basis on which progress is measured as part of Police Scotland's Performance Framework.

In Argyll & Bute, elected members scrutinise how Police Scotland delivers the agreed priorities set out in this Local Policing Plan. The planning cycle is displayed on the following page for your reference.





# Reporting cycle

The Scottish Police Authority (SPA) assesses the SPA and Police Scotland's performance and progress on an annual basis.

Police Scotland provides quarterly performance reports to the SPA Board based around our strategic outcomes and contributes to the annual review.

Elected Members scrutinise how Police Scotland delivers the agreed priorities set out in our Local Policing Plan at the Argyll & Bute Community Services Committee.



# Equality and diversity

Our work is underpinned by our commitment to equality and diversity in our interactions with the public we serve as well as our own staff.

Across Police Scotland we are committed to developing and promoting best practice in the advancement of our Equality Outcomes.

In Argyll and Bute we are committed to a policing style which meets the differing needs of the communities we serve and is dedicated to promoting equality within our own workforce.

We realise that every police officer, special constable and member of police staff is responsible for delivering a fair and professional service, promoting equality for all.

This plan was subject to an Equalities and Human Rights Impact Assessment (EqHRIA) in compliance with the Scottish Public Sector Equality Duty. A summary of EqHRIA result has been published alongside this document on our website.

# Ethics and values

A code of ethics was introduced in 2013 with the creation of Police Scotland and provides guiding principles that define how we perform our duties.

The code of ethics sets out the standards we expect of all our employees and the standards that the public can expect to ensure we provide a professional service to all.

Encompassing the values of the service and our commitment to human rights, the code is designed to help us provide positive outcomes and improve the safety and wellbeing of people, places and communities in Scotland.

Police Scotland's values are:

- **Integrity**
- **Fairness**
- **Respect**
- **Human Rights**

Across Argyll & Bute we are continually working to ensure that these values and the code are understood by all our officers and staff and are preserved in all of our decisions and actions.

# Engaging with us #HelpUsHelpYou

## We want to hear from you

Meaningful and effective engagement involves genuine dialogue, respect, integrity, transparency and accountability. It provides an opportunity for people to shape our services and influence decisions made.

Insight from effective engagement helps identify practical solutions and determine changes required to meet the needs of the communities we serve.

Police Scotland is committed to continuous improvement in all that we do. If you have something to tell us about our service, please contact us at:

<https://www.scotland.police.uk/contact-us>

## Inclusive and accessible engagement

We aim to embed accessibility and inclusivity into our services to make them work for everyone. This Local Police Plan can be made available in various alternative formats.

Please contact us via our online form:

<https://www.scotland.police.uk/contact-us>

Deaf, deafened, hard of hearing or speech impaired callers can contact us via TextRelay on 1 800 1 101.

Scotland's British Sign Language Interpreting Video Relay Service (VRS) - enables contact with all of Scotland's public bodies and third-sector organisations.

British Sign Language (BSL) users can contact them direct by using <https://contactscotland-bsl.org>

## Social media

We have well over 30,000 followers across our social media accounts. To stay up to date with our policing activity, read about our latest crime prevention campaigns and help us with our latest appeals for witnesses, please visit our Facebook and Twitter accounts regularly. A full list of our social media accounts can be found on our website.

Our Argyll & Bute channels can be found at:



Twitter:

[@MAKIPolice](#) [@ObanPol](#) [@SArgHelenLomPol](#)



Facebook:

[www.facebook.com/ArgyllDunbartonshirePoliceDivision](https://www.facebook.com/ArgyllDunbartonshirePoliceDivision)

Please note that our social media channels are not monitored 24/7 and should not be used for reporting crime. Please dial 999 in an emergency.

