| Police Scotland logo | Freedom of Information ResponseOur reference: FOI 25-0781Responded to: 28 April 2025 |
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Your recent request for information is replicated below, together with our response.

## I am writing to request information concerning complaints made to the Highlands and Islands Division about incidents of police racism or islamophobia towards pro-Palestine protesters between October 2023 and October 2024:

## (1) Total number of complaints received concerning racism or islamophobia by officers in the Highlands and Islands Division in the context and time period described above.

## (2) Number of such complaints that resulted in an explanation or apology from Police Scotland.

## (3) Number of such complaints that resulted in officer training.

## (4) Number of such complaints that required further investigation.

## There have been 0 (zero) complaints in the Highlands and Islands Division about incidents of Police racism or islamophobia towards pro-Palestine protesters.

In order to assist, please see the Police Scotland [Complaints About the Police Standard Operating Procedure (SOP)](https://www.scotland.police.uk/spa-media/lgyddvsi/complaints-about-the-police-sop.docx) which outlines how we deal with complaints relating to officers and members of police staff.

Complaints are recorded in accordance with the categories listed at appendices C and D.  In relation to your request, a search on all complaint allegations received 01/10/2023 – 31/10/2024 categorised as:

* Discriminatory Behaviour with a ‘race’ or ‘faith’ sub type
* Racially aggravated conduct
* Racially aggravated harassment

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by email or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by email or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.