| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-3372  Responded to: 15 October 2025 |
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Your recent request for information is replicated below, together with our response.

1. **The number of reports, complaints or cases recorded by your organisation relating to winter fuel payment scams, energy rebate scams, or cost-of-living payment scams in each of the past three financial years (2022/23, 2023/24, and 2024/25 to date).**
2. **Where possible, please break down the figures by:**

* **Month or quarter;**
* **Age group of the victims (if held);**
* **Type of scam (e.g. text message, phone call, email, doorstep, or other).**

1. **Any recorded data on the total amount of money lost to these scams in each period.**
2. **Any details of successful prosecutions, arrests, or enforcement actions taken relating to these scams.**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

Crimes in Scotland are recorded in accordance with the [Scottish Government Justice Department (SGJD)](https://www.gov.scot/publications/user-guide-recorded-crime-statistics-scotland-3/documents/) crime classifications, and are not thereafter sub-categorised. There is no Scottish crime classification relevant to your request. In this instance, such crimes would likely be recorded under the general classification 'Fraud' and all would need to be reviewed for relevance.

To be of assistance, crime data can be accessed online - [Crime data - Police Scotland](https://www.scotland.police.uk/about-us/how-we-do-it/crime-data/).

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible.   
If you require this response to be provided in an alternative format, please let us know.