| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-2278  Responded to: 30 July 2025 |
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Your recent request for information is replicated below, together with our response.

**How many incidents put on the database are not dealt with, bearing in mind some of them are breaches of human rights, theft and abuse**

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

All incidents recorded on our STORM command and control system are allocated a disposal code which effectively indicates their closure.  In that sense, incidents are never 'not dealt with', they are live until they are disposed of.   
Similarly, crime reports are marked as recorded or detected. Detected crimes are those where an accused has been identified and there exists a sufficiency of evidence under Scots Law to justify consideration of criminal proceedings. Crime reports are never 'closed' and some investigations span lengthy periods.  
Perhaps if you could provide more clarity regarding what you mean by 'not dealt' with, we might be able to assist further.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible.   
If you require this response to be provided in an alternative format, please let us know.