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# Local Police Plan 2017 - 20



one city many  
discoveries

community empowerment,  
inclusion and collaborative  
working

prevention and  
accountability

shared  
outcomes



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Our commitment to the safety and wellbeing of the  
people and communities of

# Dundee

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## 1. Introduction – About Dundee

Dundee is a thriving city located on the east coast of Scotland; its area hosts two universities, football clubs and one major trauma hospital, and is currently undergoing its biggest modernisation and redevelopment of the waterfront area in recent history. It is the centre of excellence for a number of innovative businesses and is home to a diverse and multi cultural community.

It has a varied geography that includes coastal areas facing out to the Tay and the North Sea, leading into city and urban environments and on to the wide expanses of the Sidlaws.

The people and the communities of Dundee are served by uniformed officers dealing with a wide range of policing issues, including anti social behaviour, road safety, criminality including homes being broken into, road crime, bogus callers, scams and rural crime. Through to vulnerability including missing people, children and young persons at risk and those involved in the misuse of drugs and alcohol. In addition local officers attend sporting events, community led festivals and celebrations from concerts at Slessor Gardens, to West Fest, to the Baxter Park Fireworks display.

## 2. Future Challenges For Policing in Dundee

- Increasing and changing demands on police time due to social care issues, for example, those dealing with mental ill health or alcohol and substance misuse challenges;
- The increasing prevalence of vulnerability through domestic abuse, child sexual exploitation, modern slavery, human trafficking, child neglect, sexual abuse, prostitution, hate crime, missing people and mental ill health;
- Challenges presented by the growth and complexity of fraud, cyber crime, criminal innovation and cyber enabled crime, increasingly through the use of smart devices;
- Recent increases in recorded crime including victim-based crime in particular domestic abuse;
- Public sector reform and the resulting impact to service delivery by the police service and partners;
- Introduction of new and changes to existing legislation;
- The threat of terrorism and serious organised crime and their impact on community cohesion; and
- Understanding public expectations and the need to develop opportunities for all those who live, work and increasingly those who visit Dundee, to express their views on policing and crime and contribute to public safety.



### 3. Policing in Dundee

Locality policing is designed to ensure local police work with local people, the community and other public and third sector services to ensure the most vulnerable are protected and to contribute towards building stronger communities.

A legislative framework through the Police and Fire Reform Act 2012 and Community Empowerment Act 2015 place a statutory obligation on the Police and other public sector bodies to work together.

Having taken account of the Scottish Government National Performance Framework and the Police Scotland Strategic Intentions, in Dundee we aim to:

- Adopt a sustainable operating model to deliver local policing with partners and our communities with a focus on making a positive difference in our communities;
- Utilise evidenced based policing to prevent crime and anti-social behaviour;
- Recognise and deal with vulnerability, working with others to ensure that vulnerable people and victims are safe and supported in their communities;
- Encourage and respond to feedback from the public through your view counts, customer satisfaction surveys and independent critical friends including the National Independent Strategic Advisory Board (NISAG); and
- Ensure commitment to equality and diversity, promoting respect and cohesion within communities, creating an environment that allows communities to participate and flourish.

In Dundee the Local Area Commander, a Chief Inspector has responsibility for the overview of the operating model and delivery of local policing on a day to day basis. They will have access to uniformed officers, detectives and road policing officers, who are responsible for patrolling, investigating local crime, gathering intelligence, attending and supporting local events, working with local communities and responding to their concerns. They are supported by volunteers such as special constables and police Scotland youth volunteers and will work in conjunction with Community Wardens, City Ambassadors and Street Chaplains.

In addition the co located Dundee Community Safety Hub will continue to build upon its effectiveness through improved working with local people, partner agencies and third sector organisations. By focusing on local problem-solving they will work with others to prevent offending and reduce reoffending, to in time reduce the costs and demand for services, with the aim of protecting the people and places most at risk.

Their local activities will be supported and complemented by specialist teams with expertise in areas such as serious crime, search, community resilience, event planning, counter-terrorism, forensic investigation, communications, armed police and public order who operate not only across Dundee but, where appropriate, nationally and internationally.

## 4. Police Objectives



These objectives lie at the heart of the Dundee local policing plan and are built around our values of Integrity, Fairness and Respect. By working with local people and the community we will work towards better outcomes for people and communities.

The objectives have been formulated after listening to the views of people through consultation with the public, key statutory and third sector organisations across Dundee and been developed in conjunction with the Local Outcome Improvement Plan, which will strive to reduce inequalities whilst focusing on improving community safety and public protection.

Policing is complex and it is not possible, to specify every public concern in this plan, or all the activities undertaken by Police, partners and other agencies in Dundee, therefore the plan will focus on what we know and what you and partners have told us. By working with partners we need to determine how best to make an impact, whilst remaining flexible, in order to take account of issues that are specific to particular places whilst responding to changing circumstances.

## 4.1 Putting victims at the heart of what we do

### Working with local people, partner and third sector agencies to:

- Be open, responsive and accountable to victims, witnesses and communities, giving them an effective voice and working to develop new ways to meet their needs, such as a better understanding of cultural and diversity requirements;
- Ensure that victims, witnesses and communities get the help and support they need, when they need it from the most relevant agencies;
- Build confidence amongst victims and witnesses to report their experiences by providing and promoting accessible services; and
- We will take steps to support and protect victims and where possible protect them from repeat victimisation, intimidation or retaliation.

### The How

**Prevention** – Through on going education and engagement we will raise the awareness of crimes including bogus callers, scams, on line sexual exploitation and distribution of indecent images. We will work with others to raise awareness of Safe Places and Safe and Together initiatives.

**Intelligence / Intervention** – When appropriate we will share information with partners and promote awareness of the Disclosure Scheme Domestic Abuse Scotland 'Claire's Law' and third party reporting mechanisms and we will gather and develop intelligence and use it to tackle and highlight emerging threats and trends.

**Communication** – To support victims we will consider where and when to interview and where appropriate, deploy specialist officers such as Sexual Offence Liaison Officers and Domestic Abuse Liaison Officers. We will work closely with partners and use Joint Investigative Interview trained officers for serious crimes linked to children and young people. We will make use of Appropriate Adults and Interpreter Services when required and will deal with your concerns, and when necessary raise these with partners, including Crown Office and Procurator Fiscal Service.



**Enforcement** – We will target repeat perpetrators and when appropriate utilise the Domestic Abuse Investigation Unit, Offender Management Unit, Divisional Rape Investigation Unit, Public Protection Unit, CID and national resources including the Domestic Abuse Task Force and National Child Abuse Investigation Unit.

## 4.2 Tackling crime and anti-social behaviour

Working with local people, partner and third sector agencies to:

- |  |
|--|
| • Prevent, reduce and solve crime and anti-social behaviour;   |
| • Focus on the specific offences and offenders that cause the greatest harm;   |
| • Reduce offending and re-offending by understanding and addressing factors that can lead to and aggravate criminal behaviour; |
| • Work to reduce the impact of crimes and behaviours that cause greatest harm to communities and individuals; and              |
| • Identify, understand and tackle emerging threats.  |

### The How

**Prevention** – We will work collaboratively to educate, inform and guide people towards positive alternatives to criminality, through education and training initiatives, such as 'Safe Drive Stay Alive', 'Mentors in Violence' and 'Safe Taysiders'.

**Intelligence / Intervention** – We will seek and gather information and intelligence and when appropriate share this with partners to ensure early and effective intervention. We will be visible in our communities and support victims through the criminal justice process.

**Communication** – Through the Community Safety Hub, when appropriate, we will share information to identify vulnerability and by working with others reduce threat, risk and harm to individuals and communities.



**Enforcement** – Where appropriate, we will seek alternatives to criminalisation using a variety of options such as anti social behaviour orders, fixed penalty notices, police recorded warnings and when proportionate utilise diversionary activities.

## 4.3 Protecting vulnerable people

Working with local people, partner and third sector agencies to:

- Recognise and Identify the factors that can lead to individuals and groups being at risk of becoming victims;
- Identify, protect and support individuals and groups at greatest risk;
- Improve our investigations into missing people and enhance our support to individuals and families; and
- We will make it easier for victims of crime to get help and support.

### The How

In Dundee we will focus upon domestic abuse, child sexual exploitation, other sexual offences including the distribution of indecent images, those suffering from poor health (including mental ill health), hate crime, child sexual abuse, missing people and those affected by drug, substance or alcohol misuse and financial harm.

**Prevention** – When appropriate we will share information with partners to reduce the volume and frequency of looked after young persons and those suffering mental ill health going missing. As corporate Parents we pledge to listen to young people and through the Childrens' Services Plan continue to embed the Getting It Right For Every Child (GIRFEC) approach in Dundee. We will contribute and play a key part in a range of public protection partnerships including Alcohol and Drugs Partnership, Child Protection Committees, to seek solutions, ensure continuous improvement and support joint problem solving.

**Intelligence / Intervention** – Work with other agencies including DVLA, Immigration Enforcement, HMRC, Trading Standards and the Gangmasters Licensing Authority to support local and national initiatives to disrupt criminal activity.

**Communication** - Raise awareness of scams reporting through education and media, including social media and by increasing awareness of 3<sup>rd</sup> party reporting to make it easier for individuals to report crime.

**Enforcement** - We will seek to use all criminal justice measures at our disposal including taking people into custody, using banning orders, exclusion orders, robust police undertaking conditions, seek relevant bail conditions, including curfews and use perpetrator management plans and anti social behaviour legislation.





## 4.4 Maintaining public safety

Working with local people, partner and third sector agencies to:

- Prevent, reduce and solve serious crime;
- Identify and deal with the problems caused by organised crime groups, ensuring that local people are aware of the impacts on their community;
- Contribute fully to the CONTEST strategy in respect of terrorism locally, across the region, nationally and internationally;
- Manage civil emergencies, major incidents, natural disasters, major events such as large public gatherings and protect the roads and public spaces of Dundee;
- Identify, understand and contribute to tackling emerging threats to safety, such as cyber enabled crime; and
- Through education and enforcement maximise safety on the road network for all users.

### The How

**Prevention** – Through the Dundee Resilience Planning Group we will ensure that the response to civil emergencies and major events is comprehensive, coordinated and effective, testing contingency plans where appropriate and working with others to bring together key agencies through the Tayside Local Resilience Partnership.



**Intelligence / Intervention** – Use intelligence and work in partnership with other law enforcement agencies to disrupt criminal enterprises and seize criminal assets and carry out intelligence led operations.

**Communication** – Establish and maintain services through the promotion of a mature approach to partnership working.

**Enforcement** – From analysis and community concerns, target those using the road network for criminality. Execute search warrants for property, drugs and proceeds of crime.

## 5 Accountability

- Ensure that policing services are accessible and responsive to the needs of the community. When using police powers, ensure that they are used fairly and proportionately and people are treated with dignity and respect and that our staff are aware of Equality, Diversity, Human Rights and our Code of Ethics and our Values;
- Care for the well-being of police officers, police staff, special constables and volunteers, acknowledging the impact of increasing pressure on resources and the extraordinary and ever changing challenges they face. This includes supporting staff to ensure they receive due recognition for the personal sacrifices they make to protect society and help to keep people safe; and
- Strengthen the openness, integrity and accountability of policing by maintaining the effectiveness of the complaints system, ensuring that concerns and or complaints are addressed robustly with sensitivity and transparency.

### Our Aim



### Community Safety and Public Protection Committee

The Divisional Commander for Tayside Division supported by the Dundee Local Area Commander will attend the Community Safety and Public Protection Committee and be held to account by the Committee in respect of policing in Dundee.

### Going Forward

Police Scotland has launched a project to look at how we will deliver policing in the future. The current focus is around how services will be delivered and prioritised whilst ensuring that the Police Scotland workforce has the necessary skills and capabilities, and that both are supported by good information and technology, to meet future demands. To have your say go to (<http://www.scotland.police.uk/about-us/decisionmaking/public-consultation/localpolicing-consultation>)

## 6. Want To Know More



Community Empowerment Act ( <http://www.gov.scot/Topics/People/engage/CommunityEmpowermentBillFAQs> )

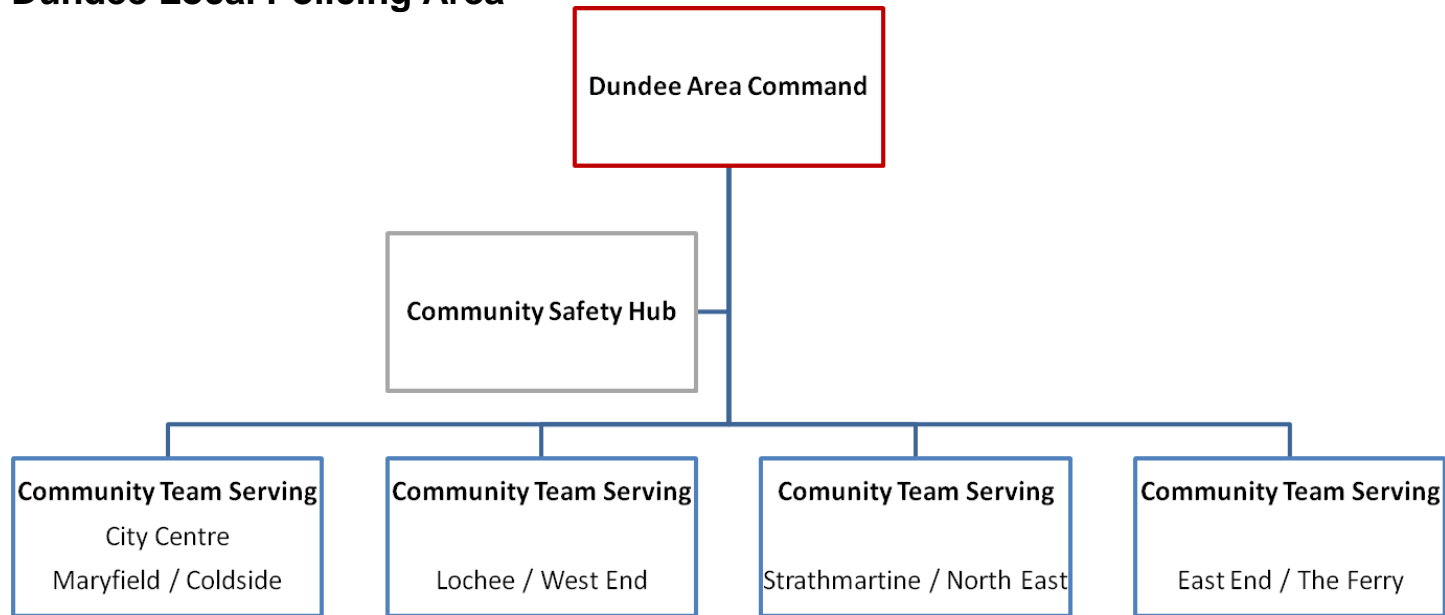
Police and Fire Reform Act ( <http://www.legislation.gov.uk/asp/2012/8/enacted> )

Community Justice Scotland Act ( <http://www.gov.scot/Resource/0048/00486212.pdf> )

Police Scotland ( <http://www.scotland.police.uk> )

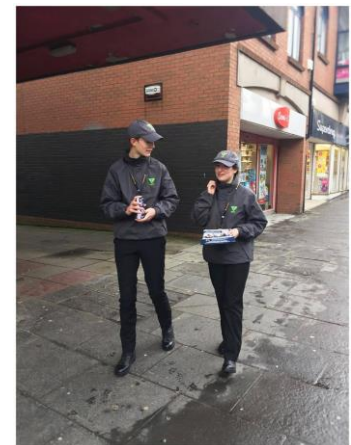


## 7. Structure Dundee Local Policing Area



Localities in Dundee have been identified by taking cognisance of partnership, communities and demand for policing. Each locality will have a Locality Plan which will detail how staff and officers in Dundee will deliver on the objectives laid out in this plan and will focus upon the key issues and concerns specific to the individual localities / areas.

Further information regarding the areas covered by each locality and their plans can be found Link (<http://www.scotland.police.uk>)



## 7.1 Local Contact Details

Telephone Number 101 – for all non emergencies / 999 – In case of an Emergency

Details on how to use Text Relay can be found at (<http://www.scotland.police.uk/contact-us/british-sign-language>)

You can email us or via Contact Us (<http://www.scotland.police.uk/contact-us/contact-us-form>) this option should not be used to report crime.

Have your say about policing in your area, 'Your View Counts' (<http://www.scotland.police.uk/about-us/decisionmaking/public-consultation/localpolicing-consultation>)

Your local Community Teams can be contacted via group email addresses to discuss non urgent local policing issues / concerns, this is not a mechanism for reporting crime.

[TaysideTheFerryCPT@Scotland.pnn.police.uk](mailto:TaysideTheFerryCPT@Scotland.pnn.police.uk)

[TaysideNorthEastCPT@Scotland.pnn.police.uk](mailto:TaysideNorthEastCPT@Scotland.pnn.police.uk)

[TaysideEastEndCPT@Scotland.pnn.police.uk](mailto:TaysideEastEndCPT@Scotland.pnn.police.uk)

[TaysideStrathmartineCPT@Scotland.pnn.police.uk](mailto:TaysideStrathmartineCPT@Scotland.pnn.police.uk)

[TaysideColdsideCPT@Scotland.pnn.police.uk](mailto:TaysideColdsideCPT@Scotland.pnn.police.uk)

[TaysideLocheeCPT@Scotland.pnn.police.uk](mailto:TaysideLocheeCPT@Scotland.pnn.police.uk)

[TaysideWestendCPT@Scotland.pnn.police.uk](mailto:TaysideWestendCPT@Scotland.pnn.police.uk)

[Taysidedundeecitycentreteam@scotland.pnn.police.uk](mailto:Taysidedundeecitycentreteam@scotland.pnn.police.uk)

[TaysideMaryfieldCPT@Scotland.pnn.police.uk](mailto:TaysideMaryfieldCPT@Scotland.pnn.police.uk)

You can provide information about a crime or criminal activity anonymously - Crime Stoppers 0800 555 111

<http://www.crimestoppers-uk.org>

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<http://www.scotland.police.uk/recruitment/>

