Local Police Plan 2017 - 20

Our commitment to the safety and wellbeing of the people and communities of Dumfries & Galloway
How does the local policing plan support the local outcome improvement plan

**Outcome One**
Everyone who needs help to work receives the right support

**Outcome Two**
Learning opportunities are available to those who need them the most

**Outcome Three**
Health and wellbeing inequalities are reduced

**Outcome Four**
There is affordable and warm housing for all

**Outcome Five**
The money available to people on benefits and low wages is maximised

**Outcome six**
People are safe and feel safe

**Outcome Seven**
People are well connected

**Outcome eight**
Individuals and communities are empowered

**Police Scotland Youth Volunteers**

**Performance and Accountability**

**Equalities**
Contact Details
Dumfries and Galloway Police Division

Dumfries and Galloway is unique. Many of the challenges and threats faced by the people of this region are shaped by the particular social, economic, geographical and cultural make-up of the south west of Scotland. This means that the policing of our region must take account of these local issues.

Policing of our communities is also based on the priorities identified by local consultation and analysis of the threats to safety of local people. The publication of this plan fulfils a statutory requirement derived from the Police and Fire Reform (Scotland) Act 2012 for the Police to contribute to the delivery of local and national outcomes.

Police Scotland is part of the Dumfries and Galloway Community Planning partnership. Section 6(1) of the Community Empowerment (Scotland) Act 2015 requires each Community Planning Partnership to compile a Local Outcome Improvement Plan (LOIP) with the key focus of shared outcomes at a local level.

Overall the Dumfries and Galloway Local Policing Plan 2017-2020 is part of a collaborative approach with our partner agencies to improve the lives of people in our communities.
LOCAL POLICING PLANS

What does it mean for Dumfries and Galloway

This plan clearly sets out our priorities to help us maintain the policing services we need for the kind of lives we want to live in this region. We can only do this as part of a community partnership with our partner agencies, groups, individuals and of course the continued support of the public.

As representatives of the regions communities, members on the Dumfries and Galloway Local Authority have scrutinised and approved this plan. In addition to this three-year plan there are four Local Area Plans which set out the priorities and outcomes for Annandale and Eskdale; Nithsdale; Stewartry and Wigtownshire. These plans detail how we will respond to the specific needs and concerns of those areas.

POLICING DUMFRIES AND GALLOWAY

How does the region compare to the rest of Scotland

Dumfries and Galloway division (V Division) is a primarily rural region, served solely by Dumfries and Galloway Council with an estimated population of around 150,000. Covering 2,380 square miles, it is the third largest Coterminous Unitary Authority in Scotland in terms of land area stretching from Langholm in the east to Stranraer in the west and from Kirkconnel and Carsphairn in the north down to Gretna on the border.

Over half of the main arterial roadway between England and Scotland (M74/A74 (M)) runs through Dumfries and Galloway. The strategic importance to Scotland of this primary route is evident through policing successes achieved in terms of drug seizures on this road.

The population of Dumfries and Galloway is different from the Scottish population profile with the proportion of 16-29 year olds below the national average and those in the 60-74 and 75+ brackets markedly above the average in Scotland. The makeup of our population therefore brings a range of challenges for policing an area where the average weekly earnings is significantly lower than the Scottish average and the population is changing. The diversity of our communities is also changing with the size of the minority ethnic population having doubled since 2001 to 1.2%.
The creation of Police Scotland in 2013 brought significant change to the structure of national policing and the evolution of local policing has kept its focus on the communities of Dumfries and Galloway. Police Scotland has allowed local officers to gain more experience and knowledge in different arenas. Police Scotland will also actively engage in discussion with Dumfries and Galloway Council and other Community Planning Partners to support the location of central and national support services in the region. We are traditionally a low-crime area and local policing arrangements continue to explore creative ways of engaging with partners and the public to keep it that way.

In Dumfries and Galloway we have strong relationships with our partner agencies and the creation of a Multi-Agency Safeguarding Hub (MASH) located within Police Headquarters, Cornwall Mount, Dumfries enhanced our joint co-ordinated approach to protect and safeguard children and vulnerable adults through information sharing and effective decision making. Dumfries and Galloway led the way in being the first division within Police Scotland to have a fully resourced MASH and with all principles co-located within a Police building. Dumfries and Galloway were also the first division to have adult protection as well as child protection located within the MASH.

The Divisional Commander oversees the delivery of policing in our 2 sub divisions: Dumfries (VA) and Galloway (VG). In October 2016 the Division underwent a re-structuring to provide a more efficient and enhanced service delivery by matching resource to demand.

As demand for policing services continues to increase and the nature of that demand continues to change, Police Scotland remains committed to the delivery of one of the Scottish Government’s refreshed strategic Police Priorities – Localism - defined as:

‘Ensuring that the needs of local communities are understood and reflected in the planning and delivery of policing at a local and national level.’
LOCAL SCRUTINY AND ENGAGEMENT

The Scottish Police Authority (SPA) was established to maintain policing, promote policing principles and continuous improvement of policing, and to hold the Chief Constable to account. The SPA is also the employer of staff (not police officers) and responsible for the delivery of services to the SPA board and policing throughout Scotland. Dumfries and Galloway division has a close working relationship with the SPA and accounts formally, by report, for our policing activity throughout the year.

Additionally we also report to the Local Authority Police Fire and Rescue Sub Committee on a quarterly basis. This committee of local councillors scrutinises the activities and performance of the local police and can directly hold the divisional commander to account. This is an important opportunity to maintain local engagement and allow for constructive challenge of changes to local service delivery. These are public meetings and fully recorded to be made available via the Council website.

We also report to and attend Local Area Committee meetings where we can give updates on the local policing priorities for those areas. These are also public meetings. We will provide regular updates on national developments, local pilot programmes (such as mental health triage) and the maintenance of local policing through the Council’s reporting processes.

ENGAGEMENT

In Dumfries and Galloway division we have a specific emphasis on community engagement and we receive ongoing support from community councils. We rely on a strong rapport with the public throughout our rural region and by working together we will protect our communities and sustain a safe and secure environment.

Over the next three years Dumfries and Galloway Division will focus on further developing community engagement whether geographic, demographic or virtual.

In 2017 we completely changed our Community Policing model having listened to the local community concerns after our division became part of Police Scotland. We recognise the importance of reinventing some traditional styles of community policing, but giving them a modern twist.
ENGAGEMENT

We have a specific focus on making our community officers much more accessible to the public so that we can directly listen to community views, expectations and concerns. We ensure as much as possible that our community officers are now solely deployed for their community engagement purpose, rather than for response policing.

Our community constables will be visible by car, on foot and by bicycle across the region. They will attend at Community Council meetings and the Tenants and Residents Association to discuss ongoing issues and local concerns. By regularly holding Police surgeries we will ensure that everyone is given the opportunity to speak to our community officers, particularly in relation to our most rural locations, in light of concerns regarding station closures.

We also encourage people to attend our `drop in` sessions and highlight details of these via local media.

We now hold small events within supermarkets and garden centres to raise awareness of local issues and ongoing campaigns to ensure that we cover all demographics.

There are schools community officers and officers based within Dumfries and Galloway Royal Infirmary. We have community officers specifically based in the town centre of Dumfries who are visible on foot on a daily basis liaising with the public and retailers. They also attend the Dumfries Retailers Association.

Our officers also regularly attend the University of the West of Scotland and University of Glasgow to speak to students and staff. They also attend elderly groups, youth groups and mother and toddler Groups to raise awareness of issues and campaigns and discuss concerns.
SOCIAL MEDIA
Engagement in the Virtual Community

Our society is changing and the use of social media is constantly increasing and will continue to do so as we move towards the future. We recognise this is now one of the most successful means of community engagement for our rural region.

In Dumfries and Galloway division we have an extensive social media presence where the public can follow our activities and comment accordingly. Dumfries and Galloway Divisions` Facebook page has a very successful following:

On average our posts are seen 150,000 – 200,000 per week with around 3,500 likes, comments and shares added to our page in response to our posts.

In February 2017 we had a particular success story resulting from a post on our Facebook account and the community response, whereby a 4 year old boy was reported missing in Dumfries. Our post was seen by 1000 people per minute, which resulted in a member of the public spotting the boy at the train station, which was over a mile away from his house. The boy was found safe and well within 20 minutes of him being reported missing and this was the result of the excellent response from our Facebook community.

Our Social Media Accounts

DumfriesGallowayPoliceDivision
@DumfriesGPPolice
@GallowayPolice
@NithsdalePolice
@AnnanEskdPolice

We are proud to say that in Police Scotland, Dumfries and Galloway division regularly receives the highest levels of social media engagement from the public.
DGVOST
Dumfries and Galloway Virtual Operation Support Team

Social media has become an increasingly important tool for governmental organisations to share information with the public. During an emergency it can be crucial that people in affected areas are able to obtain accurate information.

Within Dumfries and Galloway, in partnership with Dumfries and Galloway Council, we have introduced a Virtual Operations Support Team. This team is deployed during major incidents and aims to use social media to gather and provide real time information to the public and distribute key safety messages.

The team are also able to counter any misinformation circulating online and provide better situational awareness for incident commanders by gathering live time images and video from the public as the incident develops.

“Dumfries and Galloway division receives full support from the Local Resilience Partnership in relation to the management of major incidents and is committed to working in partnership with local Community Resilience teams.”
– Chief Superintendent Gary Ritchie, V Division, Police Scotland
NATIONAL PRIORITIES AND OBJECTIVES

Police and Fire Reform (Scotland) Act 2012

Police Scotland have set National Priorities derived from the Scottish Government, Scottish Police Authority and National consultation exercises. These priorities are:

- Violence, Disorder and Anti-social behaviour
- Serious Organised Crime
- Counter Terrorism and Domestic Extremism
- Protecting People at Risk of Harm
- Road Safety and Road Crime
- Acquisitive Crime

At a national level the Scottish Police Authority and Police Scotland are developing a new long term strategic plan, which will also influence how we deliver policing services in Dumfries and Galloway. The main themes emerging in this plan are:

**Protection** – Based on threat, risk and harm

**Prevention** – Tackling crime, inequality and enduring problems facing communities

**Communities** – Focus on localism, diversity and the virtual world

**Knowledge** – Informing the development of better services

**Innovation** – Dynamic, adaptable and sustainable
LOCAL PRIORITIES AND OBJECTIVES

Policing Priorities in Dumfries and Galloway

- Tackling Anti-social Behaviour
- Protecting vulnerable people at risk of harm
- Homes being broken into
- Drug dealing / substance misuse
- Violent Crime
How we identified our local priorities

Much of policing in Dumfries and Galloway is spent responding to the demands of the community on a day-to-day basis and that level of service will continue. Of course, choices have to be made about how we will focus our remaining resources and achieve the best possible outcomes whilst working collaboratively throughout our region.

To find out what the public considered should be the policing priorities for the region we have been carrying out an ongoing survey called “Your View Counts”. This has been an important way for us to determine our response to issues of concern to you. This gives local people the chance to influence the setting of both national and local policing priorities by completing an online survey (with alternative option of a paper survey). We also engage with our communities by carrying out a separate ‘User Satisfaction Survey’ which gives an indication of how we are performing on a month by month basis.

At the same time we also prepare a ‘strategic assessment’ which provides an overview of the nature of crime and emerging trends within Dumfries and Galloway and this also contributes to the development of local priorities and objectives.

The third strand of our priority setting is to check that what we propose to do helps the region tackle the inequalities identified by the Community Planning Local Outcome Improvement Plan (LOIP). The overarching Community Planning vision is:

“Working together to create an ambitious, prosperous and confident Dumfries and Galloway where people achieve their potential”.

Alignment with the LOIP also helps us contribute to the national outcomes set by the Scottish Government.

The following information demonstrates how the Local Policing Plan supports the 8 LOIP Outcomes for Community Planning in the region. Under each outcome we have highlighted our Police activity in relation to it.
LOCAL OUTCOME 1 - FINANCIAL
Everyone who needs help to work receives the right support

HOW DO WE CONTRIBUTE TO THIS?

Police Scotland recognises the impact of crime on local economy and the part that Policing can play in supporting that economy. Low crime rates are essential for enterprise to flourish and attract inward investment to support jobs and healthy development. We want to ensure that businesses have the confidence of having a safe, secure and crime free environment in which to operate.

We recognise that Police Scotland is a large employer contributing to the overall economy of the region and it is important to ensure employment opportunities in Police Scotland for local people are maintained. We will hold specific recruitment events for regular Constables and Special Constables to promote the advantages of working within Dumfries and Galloway division. Police Scotland is committed to exploring more opportunities to create further roles within the organisation to be based in Dumfries and Galloway. Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 1:

**DRUG DEALING / SUBSTANCE MISUSE**

**AIM:** Raise awareness of the effects of drugs and alcohol misuse and achieve a sustainable reduction in demand

**ACTIVITY:**
- Develop knowledge and monitor Serious and Organised Crime Group activity.
- Target drug dealers and enhance financial intelligence of their assets.
- Collaboration with health partner agencies to support persons with addictions.
- Participation in multiagency harm reduction education initiatives and provide alternative positive activities.
- Awareness campaigns / social media.
- Production of interventions plans.
- Stop Searches.

**INDICATOR:**
- Monitor drug dealing offences recorded and detected.
- Monitor drug possession offences recorded & detected.
- Monitor drugs death data.

**DRUG DEALING / SUBSTANCE MISUSE** - The misuse of illegal drugs or the problematic use of alcohol and other substances is a concern across the region and particularly how it affects young people and ultimately their life opportunities.

Through collaborative working we will ensure the effectiveness of access to and understanding of partner data and share a common understanding of harm. By doing this, we will reduce demand and harm of illegal substances in our communities.
LOCAL OUTCOME 2 – LEARNING
Learning opportunities are available to those who need them the most

HOW DO WE CONTRIBUTE TO THIS?

The success of young people in our region is key to the sustainability of our communities. With our partners we will participate in diverting young people from violent crime and ASB, substance misuse and protect the vulnerable from abuse, neglect and exploitation. We will aim to ensure that young people have an understanding of threats and risks in the society in which they live and also those abroad.

We work together with our partners to deliver an event to secondary school pupils called Big World / Do the right thing, which relates to current issues including ASB, Cyber-crime, Drugs Misuse, Social Media and Domestic Abuse to ensure our young people have the right information to make the right choices. Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 2:
ANTI-SOCIAL BEHAVIOUR – Police Scotland is committed to the prevention of Anti-Social Behaviour across Dumfries and Galloway. We will work with partners to prevent and deter people from being involved in ASB and we will monitor proactive programmes/engagement in local communities. By working collaboratively with our partners and communities we will ensure the protection of children and young people to allow them to flourish in a safe and secure environment and achieve their greatest potential. We will also guide young people towards positive alternatives to criminality through education and training initiatives.

We actively participate in Operation Safety which is a multi-agency initiative designed to educate children aged 10-12 years in different aspects of modern life with a focus on personal safety, responsible citizenship and how to cope with real life scenarios. The content of the sessions are adapted to emerging issues and risks within the local communities. There is also an emphasis on anti-social behaviour and the impact on both individuals and the community.

We will also ensure that we support and reassure victims of Anti-Social Behaviour, particularly the elderly and most vulnerable.

Average attendance for Operation safety is approximately 1800 children per year. Over the last 18 years, Operation Safety has developed and provided safety education for 32,500 young people across Dumfries and Galloway.
TARGET CYBER-CRIME - Cyber-crime is an emerging priority which can affect us all and has the potential to exploit the most vulnerable within local communities. However, it is particularly important we protect young people who use technology on a daily basis from exploitation, intimidation, bullying and abuse.

We will also ensure that children and young people are made aware of the risks of being part of a cyber community as they develop into adulthood, to deter them from the trend of posting sexual images online and thereby becoming victims to cyber abuse.

TARGET DRUG /SUBSTANCE MISUSE: Drug and alcohol misuse is a concern across our region and particularly it’s effects on young people and their success.

Links between violent crime, alcohol consumption and health are also well documented.

Through collaborative partnership working with partners including the Alcohol and Drugs Partnership (ADP) and engagement with schools and youth groups our officers deliver drug awareness presentations in relation to drug abuse and emerging Drugs and trends – for example new psychoactive substances (NPS).

Big World / Do the right thing and Choices for Life are particular events for secondary schools relating to a number of current issues, including drug and alcohol misuse. These events ensure young people are fully informed about the risks and encouraged to make better choices in life.
LOCAL OUTCOME 3 – HEALTH AND WELLBEING
Health and wellbeing inequalities are reduced

HOW DO WE CONTRIBUTE TO THIS?

We aim to provide a safer community for vulnerable groups by reducing victimisation and reoffending through early and effective partnership intervention, whilst encouraging vulnerable victims to report crime.

Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 3:

PROTECTING PEOPLE – On average Police in Dumfries and Galloway deal with 30 missing persons every month which is a significant proportion of Police business. Many of these missing persons are affected by mental health issues. It is essential that we work collaboratively with our partners to ensure all vulnerable people are managed and supported effectively.

Protecting the most vulnerable members of our communities from abuse and sexual exploitation has now developed to include the use of internet based applications. Working in partnership with our Multi-Agency Safeguarding Hub (MASH) we will ensure the protection of vulnerable people at risk.

The Multi Agency Safeguarding Hub (MASH) was implemented to support the process of screening and responding to Adult Support and Protection referrals enabling a multi-agency discussion with regard to risk at the earliest of opportunities. This involved the co-location of Police, NHS and Social Work staff to work out of premises at Police HQ, Dumfries.

Over the next three years, the MASH will allow a more collective approach to sharing information relative to achieving a suitable plan to safeguard those who are deemed at risk within our communities. This will result in a more robust and informed decision making process around risk to adults.
The key principles of the MASH include:
- Safeguarding adults who may be at risk of harm
- Single point of entry for screening referrals on adults at risk
- Assessment and Sharing of information
- Consider Interim Safety Plan
- Identifying patterns of vulnerability in our community
- Identifying / Assessing Risk to adults at risk
- Provide performance information and outcomes.

ANTI-SOCIAL BEHAVIOUR - Anti-social behaviour has a destructive effect on our communities and includes alcohol fuelled violence, rowdy behaviour, neighbour disputes, littering and vandalism.

We recognise that the impact of ASB on older and vulnerable people is far greater than on other members of our communities. As such we will be flexible with our response regarding lower level incidents, so that we put particular focus on vulnerable victims.

We will participate in prevention activities, and in collaboration with our partners, intervene to protect those most in need. Criminals who target such individuals will be pursued and the law will be vigorously enforced. We will continue to give specialised security and prevention advice, as well as signposting those in need for additional assistance.

ACQUISITIVE CRIME – In addition to houses being broken into, other acquisitive crime includes theft, `door step` crime (bogus workers), fraud, robbery, vehicle crime, metal theft and ATM crime, all of which affect our local area.

Bogus callers and bogus workers particularly impact on the elderly and erode confidence in independent living.

The Policing activity in relation to ASB is highlighted under Outcome 2.

NB: SFRS – Scottish Fire and Rescue Service
LOCAL OUTCOME 4 - HOUSING
There is affordable and warm housing for all

HOW DO WE CONTRIBUTE TO THIS?
Our activity in relation to protecting vulnerable people at risk of harm has been highlighted throughout this plan and we will signpost those in need, to the relevant partner agencies for support and advice.

LOCAL OUTCOME 5 - MONEY
The money available to people on benefits and low wages is maximised

HOW DO WE CONTRIBUTE TO THIS?
The links between poverty, anti-social behaviour, crime, violence and exploitation are well established and the activities of Police Scotland and its partners to tackle these issues is part of a collaborative approach to break those cyclical links which entrap people and communities. Underlying causes of inter-generational deprivation and low aspiration must be targeted collectively.

Police officers in Dumfries and Galloway encounter poverty and its effects on a daily basis and will endeavour to work collaboratively to increase individual opportunities, divert and deter people from criminal activity, and protect the vulnerable in our communities.

PROTECTION OF VULNERABLE PEOPLE AT RISK AND SUBSTANCE MISUSE
– Low wages and debt issues are often linked to mental health issues including depression and alcoholism. It is imperative that people suffering mental health issues are signposted to relevant agencies for support and advice. Along with our partners we will ensure that referrals are timeously processed in the MASH to identify and provide assistance to the most vulnerable.

Over the next 3 years Police in Dumfries and Galloway division will carry out activity in relation to this outcome by:

Protecting Vulnerable People at Risk of Harm as per Outcome 3
Substance Abuse as per Outcomes 1 and 2
Acquisitive Crime is covered in Outcome 3. Acquisitive Crime is covered in Outcomes 1, 3 and 7.
LOCAL OUTCOME 6 - SAFETY
People are safe and feel safe

HOW DO WE CONTRIBUTE TO THIS?

Our priority is to keep people safe and create a safe and secure environment for our communities. In Dumfries and Galloway we have a higher demographic of elderly persons than elsewhere in Scotland and we will raise awareness of crimes which specifically target elderly and vulnerable victims and provide security and safety advice. We will also ensure that our community constables are available to elderly communities. We also have a significant number of care establishments for vulnerable young people and it is imperative we work closely with our partners to ensure their safety and protection.

Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 6:

TARGET CHILD ABUSE AND SEXUAL EXPLOTAION - The impact of child abuse can be devastating and extend into adulthood. Protecting the most vulnerable members of our communities from abuse and sexual exploitation has developed to include the use of internet-based applications.

Police Scotland acknowledges the national threat posed by those persons in Scotland who abuse, or seek to abuse, children online. The true scale of this threat is immensely difficult to assess, however Police Scotland is committed to tackling this form of child abuse. In tackling Child Sexual Exploitation we will focus on awareness raising, training, intelligence, and working with partners to develop early identification and intervention for children at risk.

Our aim is to safeguard the most vulnerable members of our society by working with our partners and by proactively targeting offenders, to reduce the level of abuse and exploitation. We will strive to provide a safer community for vulnerable groups by reducing victimisation and reoffending through early and effective partnership intervention, whilst encouraging vulnerable victims to report crime.
TARGET DOMESTIC ABUSE – Violent crime has been highlighted as a concern across our region and a significant number of violent crime incidents involve domestic abuse. The prevalence of violent crime in our region remains relatively low, however, every such crime erodes the quality of life for individuals and the wider community.

Domestic abuse not only affects the victim of the crime, but also has an impact on their families and can seriously harm children and young people. It is imperative that we educate our local communities to recognise and have the confidence to report incidents of domestic abuse so that we can target the perpetrators and break the cycle of violence. We have night time economy plans in place to tackle violent crime in our towns and villages whereby our officers are directed to patrol relevant areas at problematic times and effectively manage licensed premises.

SERIOUS AND ORGANISED CRIME AND DRUG DEALING – Our priority is to keep people safe from the harm posed by the activities of Serious and Organised Crime Groups and individuals who divert millions of pounds from the economy with their illegal activities. These groups make money at the expense of law abiding people and by undermining legitimate business.

Serious Organised Crime Groups also prey on some of the most vulnerable members of our community through criminality such as the sale and distribution of controlled drugs, the addictive effect of which is devastating to the individual, their families and the wider community.

This issue cannot be solely tackled by the Police alone and as such we will work together with our local communities, businesses and partners to tackle SOC and its effect on our local economy, particularly in relation to cybercrime, money laundering, organised fraud and drug dealing. We rely on information from members of our community to enhance our knowledge of activities of these groups and to maximise our disruptive impact.
**COUNTER TERRORISM** – This is a national priority, however the threat from terrorism and radicalisation can affect any community. We aim to reduce the risk of terrorism so that people can go about their business freely, safely and with confidence.

The UK Government’s Counter Terrorism Strategy (CONTEST) has four strands PURSUE, PREVENT, PROTECT and PREPARE. We will contribute to this strategy at a local level by increasing general awareness of counter terrorism through delivery of CONTEST briefings to our partners and providing advice and assistance on their protect and prepare planning.

**HUMAN TRAFFICKING** – This is a hidden crime which is happening now in communities across Scotland and Dumfries and Galloway is not immune. Human trafficking involves adults and children being traded and exploited for profit or personal benefit and often involves Serious and Organised Crime Groups.

Police Scotland will continue to raise awareness of this crime and work with partner agencies to ensure communities are aware of the signs of human trafficking and to report any suspicious activity.

We will monitor business activity within Dumfries and Galloway, with emphasis on those types of businesses where human trafficking and illegal immigrants have been reported in other areas of Scotland. We will also continue to remain vigilant in relation to human trafficking and illegal immigrants at the ferry ports at Loch Ryan and Cairnryan and service areas within the region, particularly those located off the arterial route of the A74(M) Glasgow to Carlisle road.
ACQUISITIVE CRIME - Crime rates in Dumfries and Galloway are among the lowest in Scotland, however having your home broken into, remains a significant concern within the community. Break-ins to commercial premises also impact directly on the local economy. By working together with our partner agencies we can support and enhance the resilience of our communities.

We aim to sustain low levels of this crime and fear of it with productive partnerships which support victims and reduce re-offending, building high levels of public confidence.

After the terrorist attack in Manchester on 22nd May 2017 the UK threat level was increased to critical (meaning an attack is expected imminently) and as a result we saw armed police officers increase their visibility within our communities to provide added reassurance. Moving forward the threat from terrorism will continue and the tactics we deploy must adapt to respond accordingly to keep our communities safe.

ACQUISITIVE CRIME

**AIM:** Reduce the level of homes and commercial premises getting broken into.

**ACTIVITY:**
- Enhance intelligence
- Utilise forensic opportunities
- Identify and arrest offenders
- Utilise bail curfews for repeat offenders
- Multi-agency tasking arrangements
- Focus on repeat victims and offenders
- Production of local plans to target priority and prevalent crimes
- Referrals to EEI
- High visibility patrols

**INDICATOR:**
- Monitor theft by housebreaking - commission and detection rate
LOCAL OUTCOME 7 - ACCESSIBILITY
People are well connected

HOW DO WE CONTRIBUTE TO THIS?

In Dumfries and Galloway a well maintained and protected roads network and infrastructure is vital to our local economy and our rural communities. The transport and digital agenda is of great importance to our communities in terms of access to services, employment and sustainability.

Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 7:

COUNTER TERRORISM AND DOMESTIC EXTREMISM – This is a national priority and the threat from terrorism is real. Dumfries and Galloway has strategic sites, a vast coastline and ferry ports and they will remain a focus for local protection and preventative activity. There will be an emphasis on early intervention and prevention to disrupt any suspicious activity.

We will protect our communities from terrorism through education, ensuring they remain vigilant and resilient.

*Our activity in relation to counter terrorism and domestic extremism is outlined in Outcome 1.*

TARGET CYBERCRIME - Cybercrime is an emerging National priority with the increase and development of technology. It is a borderless crime which poses a significant threat to the economic and national security of Scotland.

We need to remain vigilant to fraudulent internet scams which target the most vulnerable people in our communities and our local businesses. By improving awareness of internet security we will help to achieve mitigation of cybercrime threat to local businesses and communities.
PROMOTE ROADS SAFETY AND REDUCE ROAD CRIME – In Dumfries and Galloway the main issues affecting our roads are serious or fatal collisions and lengthy road closures caused by such occurrences.

The main roads within our region are critical to local businesses and we recognise the impact that closures have on transport commodities or customer access.

Due to our geographical area Dumfries and Galloway is susceptible to crime committed by travelling criminals. The roads policing unit play a vital part in the detection and disruption of persons who are intent on committing crimes within our local communities.

The roads policing units within Dumfries and Galloway division are responsible for enforcing road traffic law, the investigation, reporting and analysis of road crashes, education and liaison with communities, whilst supporting initiatives at a local and national level.

Police Scotland is a member of the Dumfries and Galloway Roads Safety Partnership which aims to reduce the number of roads deaths and serious injury collisions in the region. The Dumfries and Galloway Roads Safety Partnership is focussed on the five E’s: Education, Engineering, Enforcement, Encouragement and Evaluation.
LOCAL OUTCOME 8 - INVOLVEMENT
Individuals and communities are empowered

HOW DO WE CONTRIBUTE TO THIS?
We recognise the importance of empowering the communities in our region to have an effective voice and working with them and our partners to identify local needs as we move towards 2020. We aim to ensure that everyone feels part of our communities.

The Community Empowerment (Scotland) Act 2015 aims to enhance community involvement in community planning, creating new opportunities for influencing public service provisions and decision making and for community asset ownership and management. In Dumfries and Galloway region we embrace this concept working alongside the Community Planning partnership.

For more information on the Community Empowerment (Scotland) Act 2015 please visit this website

We will continue to encourage recruitment of Special Constables to Dumfries and Galloway Division as they greatly assist in our service delivery.

Over the next 3 years Police in Dumfries and Galloway division will carry out the following activity in support of Outcome 8:
HATE CRIME - Hate crime levels in our region are low and surveys suggest that it is under reported. Such crimes are particularly toxic in nature as they cause a disproportionate level of damage to community relations and the victim’s involved. Local policing concentrates on the promotion of zero tolerance and the facilitation of crime reporting including Third Party Reporting Centres to encourage victims and bystanders to report incidents of hate crime.

We actively engage with equality and diversity groups to enable minority groups to influence decision making at a local level and communicate any concerns they have. This is done in a variety of ways including:

- Quarterly external equality and diversity meetings held at Police Headquarters in Dumfries with representatives and speakers from a range of minority groups.
- Designated hate crime officer who liaises with a number of different groups and organisations across all the protected characteristics.
- Support and engagement with the ‘I Am Me’ project and the ‘Keep Safe’ initiative to raise awareness of and tackle disability hate crime.
- Liaison officers for the Islamic Centre, Polish Community and Dumfries and Galloway Multicultural Association
- Four LGBT liaison officers appointed to liaise directly with local LGBT organisations to provide support and assistance to service users and raise awareness across schools and other organisations.

HATE CRIME - Any crime that is perceived by the victim or any other person as being motivated by malice, ill will or prejudice towards race, religion, disability, sexual orientation and transgender identity.

*NH LGBT – Lesbian, Gay, Bisexual and Transgender*
POLICE SCOTLAND YOUTH VOLUNTEERS (PSYV) – This scheme is a nationwide Police initiative designed to inspire and mentor young people to participate positively in their communities by supporting local policing priorities through volunteering and giving young people a chance to be heard.

The scheme brings together twenty-four 13 to 17 year olds from varying social backgrounds and inspires them to contribute positively to their environment. Individual characteristics such as gender, ethnicity and sexual orientation disperse amid a spirit of solidarity.

PSYV Stranraer was established in 2015 and is recruited from S3-S6 pupils at Stranraer Academy, co-ordinated by a local Police Constable and assisted by adult volunteers.

Objectives:
- Encourage the spirit of adventure and good citizenship
- Support local policing priorities through volunteering & giving young people a chance to be heard
- Promote a practical understanding of the police amongst all young people
- Inspire young people to participate positively in their communities.

Activity:
- Promotion of local policing campaigns and issues at youth events
- Raise money for local communities and charities via sponsored events
- Deployment at community events
- Deliver internet safety workshops in local primary schools.

Individual benefits:
- Individual development and achievement
- Improved confidence and self-worth
- Development of a camaraderie and team ethos
- Development of life skills, communication and professional conduct which will assist in adult life, further education or employment.

Stranraer PSYV is a good example of positive citizenship in the local community and indeed across the whole of Dumfries and Galloway.
PERFORMANCE AND ACCOUNTABILITY

Within Police Scotland

The focus of performance in Police Scotland has changed. The approach of recent years, based on statistics and targets, has now evolved into a wider assessment and appreciation of performance, taking account of various factors, but grounded in our local priorities and strategic objectives. This has allowed for better appreciation of areas of strength and weakness, a more comprehensive understanding of success and better opportunities for joint working as outcomes are better defined and more broadly understood and shared, or at least reflected, across agencies through the Local Outcomes Improvement Plan.

Scrutiny and assessment of statistical and quantitative data around the incidence of crime remains an important part of our measurement of how well we deliver service against public expectations. This will remain at the foundation of our assessment, but it will exist against a wider and more qualitative background of information which will more accurately define problem areas and trends.

Performance in Dumfries and Galloway is founded on the local policing commitments and objectives articulated in this local policing plan and reflects the police’s role in the community and the demands the community make of their local police officers.

Our performance is underpinned by a constructive and collaborative approach and articulates clearly in its desired outcomes, the value and necessity of joint working, shared services and strong community engagement.

Performance reporting is provided to the Police, Fire and Rescue sub-committee of the Local Authority. Senior officers from the division attend these meetings to report on performance and respond to any questions that the elected members of the committee may have. This is also supported by inputs to local Area Committees.

Reports are published on the Dumfries and Galloway Council website. (www.dumgal.gov.uk)

Our values are Integrity, Fairness and Respect which means that we will put our communities first; treat people with care, compassion and humility and work hard to Keep People Safe.
EQUALITIES

Within Police Scotland

Police Scotland must provide a high quality of service to all members of the community. Nationally we adhere to the equality and diversity outcomes developed for the Force. Locally we work closely with a range of partners representing our staff associations and all protected groups.

We are represented on the Dumfries and Galloway Diversity and Equality Working Group and internally we have an Equality and Diversity Group under the chair of the Superintendent Support and Service Delivery. This group is responsible for ensuring that equality and diversity principles are embedded in everything we do locally.

Local Contact Details

Divisional Police Commander,
Cornwall Mount,
Dumfries
DG1 1HP

Dial 999 for an emergency
Dial 101 for routine matters and non-emergency attendance

https://www.facebook.com/DumfriesGallowayPoliceDivision