

NOT PROTECTIVELY MARKED

POLICE SCOTLAND

PROFESSIONAL STANDARDS DEPARTMENT
NATIONAL STATISTICAL PERFORMANCE REPORT

**Covering the period:
April 2016 – March 2017**

NOT PROTECTIVELY MARKED

Not Protectively Marked

Total Received Complaints Cases and Complaints Per 10K Incidents - Area Totals

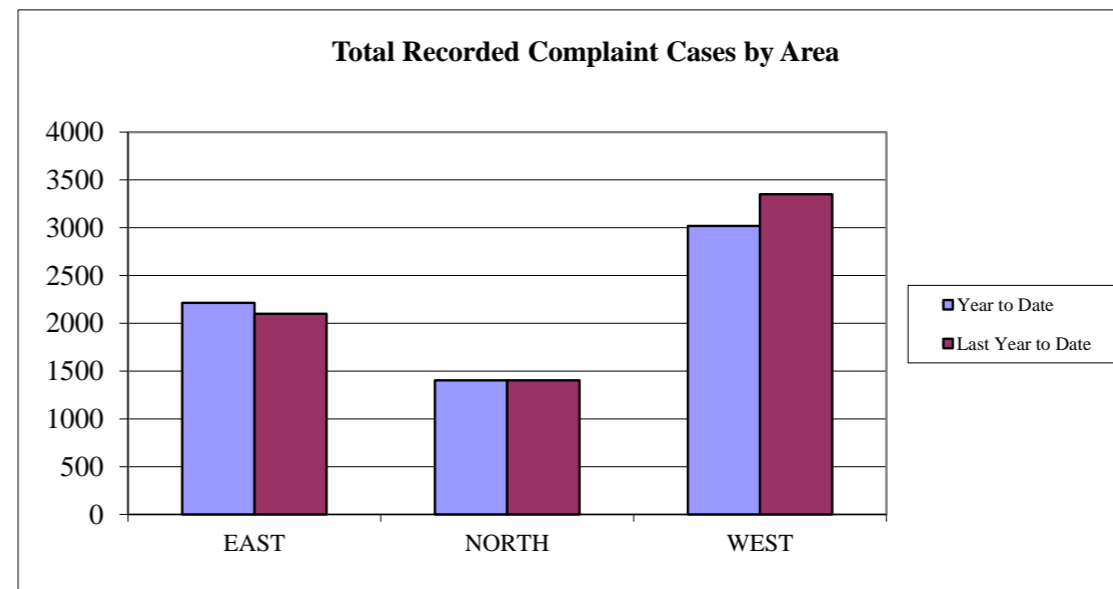
For the Period April 2016 - March 2017

EAST	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Received	2213	2100	5.4%	1738.0	27.3%
Incidents Received	529375	505820	4.7%	503972	5.0%
Complaints Per 10K of Incidents	41.80	41.52	0.7%	34.49	21.2%

NORTH	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Received	1402	1403	-0.1%	1342.0	4.5%
Incidents Received	379746	391579	-3.0%	407683	-6.9%
Complaints Per 10K of Incidents	36.92	35.83	3.0%	32.92	12.2%

WEST	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Received	3018	3349	-9.9%	2660.0	13.5%
Incidents Received	763578	734504	4.0%	763530	0.0%
Complaints Per 10K of Incidents	39.52	45.60	-13.3%	34.84	13.5%

SERVICE	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Received	6633	6852	-3.2%	5740.0	15.6%
Incidents Received	1672699	1631903	2.5%	1675184.0	-0.1%
Complaints Per 10K of Incidents	39.65	41.99	-5.6%	34.26	15.7%



Not Protectively Marked

Total Allegations Received--For the Period April 2016 - March 2017

AREA	Division	Local Authority	On Duty	Off Duty	Quality Of Service	Total
SERVICE		<i>2016/17 to-date</i>	7672	46	2261	9979
EAST	Forth Valley	Clackmannanshire	43	0	14	57
		Falkirk	207	0	78	285
		Stirling	94	0	35	129
	<i>Divisional Total</i>		<i>344</i>	<i>0</i>	<i>127</i>	<i>471</i>
	Edinburgh	City of Edinburgh	540	0	240	780
	<i>Divisional Total</i>		<i>540</i>	<i>0</i>	<i>240</i>	<i>780</i>
	The Lothians & Scottish Borders	East Lothian	74	0	36	110
		Midlothian	123	0	40	163
		Scottish Borders	118	0	55	173
		West Lothian	213	1	75	289
	<i>Divisional Total</i>		<i>528</i>	<i>1</i>	<i>206</i>	<i>735</i>
	Fife	Fife	475	0	197	672
	<i>Divisional Total</i>		<i>475</i>	<i>0</i>	<i>197</i>	<i>672</i>
	<i>Area Total</i>	<i>2016/17 to-date</i>	<i>1887</i>	<i>1</i>	<i>770</i>	<i>2658</i>
NORTH	North East	Aberdeen City	351	2	129	482
		Aberdeenshire	238	0	53	291
		Moray	100	1	22	123
	<i>Divisional Total</i>		<i>689</i>	<i>3</i>	<i>204</i>	<i>896</i>
	Tayside	Angus	119	1	30	150
		Dundee City	262	3	71	336
		Perth & Kinross	198	0	48	246
	<i>Divisional Total</i>		<i>579</i>	<i>4</i>	<i>149</i>	<i>732</i>
	Highlands & Islands	Comhairie nan Eilean Siar	30	2	5	37
		Highland	199	5	58	262
		Orkney Island	6	1	1	8
		Shetland Island	17	0	0	17
	<i>Divisional Total</i>		<i>252</i>	<i>8</i>	<i>64</i>	<i>324</i>
	<i>Area Total</i>	<i>2016/17 to-date</i>	<i>1520</i>	<i>15</i>	<i>417</i>	<i>1952</i>

Not Protectively Marked

WEST	Ayrshire	East Ayrshire	124	3	26	153
		North Ayrshire	154	2	39	195
		South Ayrshire	73	1	23	97
	<i>Divisional Total</i>		<i>351</i>	<i>6</i>	<i>88</i>	<i>445</i>
	Greater Glasgow	Glasgow City	1109	8	257	1374
		East Dunbartonshire	79	0	18	97
		East Renfrewshire	49	0	11	60
	<i>Divisional Total</i>		<i>1237</i>	<i>8</i>	<i>286</i>	<i>1531</i>
	Lanarkshire	North Lanarkshire	367	6	108	481
		South Lanarkshire	359	4	77	440
	<i>Divisional Total</i>		<i>726</i>	<i>10</i>	<i>185</i>	<i>921</i>
	Argyll & West Dunbartonshire	Argyll & Bute	96	3	18	117
		West Dunbartonshire	181	0	34	215
	<i>Divisional Total</i>		<i>277</i>	<i>3</i>	<i>52</i>	<i>332</i>
	Renfrewshire & Inverclyde	Inverclyde	59	0	19	78
		Renfrewshire	238	0	54	292
	<i>Divisional Total</i>		<i>297</i>	<i>0</i>	<i>73</i>	<i>370</i>
	Dumfries & Galloway	Dumfries & Galloway	217	0	61	278
	<i>Divisional Total</i>		<i>217</i>	<i>0</i>	<i>61</i>	<i>278</i>
	<i>Area Total</i>	<i>2016/17 to-date</i>	<i>3105</i>	<i>27</i>	<i>745</i>	<i>3877</i>
<i>Special Services</i>						
	Contact Command Control	193	0	151	344	
	Custody	352	0	62	414	
	Operational Support Division	362	3	55	420	
	Corporate Functions	130	0	48	178	
	Specialist Crime	123	0	13	136	
<i>Total</i>		<i>1160</i>	<i>3</i>	<i>329</i>	<i>1492</i>	

Not Protectively Marked

Total 'On Duty' Allegations Received --For the Period April 2016 - March 2017

AREA	Division	Local Authority	Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/Offences	Total
SERVICE		<i>2016/17 to-date</i>	154	229	24	74	545	1582	4024	122	295	149	269	205	7672
EAST	Forth Valley	Clackmannanshire	0	2	0	1	10	8	17	0	2	0	0	3	43
		Falkirk	3	0	0	1	15	34	116	4	9	1	18	6	207
		Stirling	1	3	0	0	8	20	46	2	5	1	2	6	94
		<i>Divisional Total</i>	<i>4</i>	<i>5</i>	<i>0</i>	<i>2</i>	<i>33</i>	<i>62</i>	<i>179</i>	<i>6</i>	<i>16</i>	<i>2</i>	<i>20</i>	<i>15</i>	<i>344</i>
	Edinburgh	City of Edinburgh	11	4	2	7	40	94	291	10	24	8	29	20	540
		<i>Divisional Total</i>	<i>11</i>	<i>4</i>	<i>2</i>	<i>7</i>	<i>40</i>	<i>94</i>	<i>291</i>	<i>10</i>	<i>24</i>	<i>8</i>	<i>29</i>	<i>20</i>	<i>540</i>
	The Lothians & Scottish Borders	East Lothian	0	2	0	0	3	13	47	1	4	0	2	2	74
		Midlothian	2	2	3	0	7	24	70	2	5	2	2	4	123
		Scottish Borders	0	1	0	4	5	21	68	4	6	1	6	2	118
		West Lothian	5	2	0	2	17	36	111	5	6	5	20	4	213
		<i>Divisional Total</i>	<i>7</i>	<i>7</i>	<i>3</i>	<i>6</i>	<i>32</i>	<i>94</i>	<i>296</i>	<i>12</i>	<i>21</i>	<i>8</i>	<i>30</i>	<i>12</i>	<i>528</i>
	Fife	Fife	7	7	5	1	28	95	277	8	14	4	17	12	475
		<i>Divisional Total</i>	<i>7</i>	<i>7</i>	<i>5</i>	<i>1</i>	<i>28</i>	<i>95</i>	<i>277</i>	<i>8</i>	<i>14</i>	<i>4</i>	<i>17</i>	<i>12</i>	<i>475</i>
		<i>Area Total</i>	<i>29</i>	<i>23</i>	<i>10</i>	<i>16</i>	<i>133</i>	<i>345</i>	<i>1043</i>	<i>36</i>	<i>75</i>	<i>22</i>	<i>96</i>	<i>59</i>	<i>1887</i>
NORTH	North East	Aberdeen City	12	5	1	2	19	71	205	3	11	5	10	7	351
		Aberdeenshire	6	2	0	1	8	38	158	4	8	1	9	3	238
		Moray	4	0	0	0	6	18	60	2	8	1	0	1	100
		<i>Divisional Total</i>	<i>22</i>	<i>7</i>	<i>1</i>	<i>3</i>	<i>33</i>	<i>127</i>	<i>423</i>	<i>9</i>	<i>27</i>	<i>7</i>	<i>19</i>	<i>11</i>	<i>689</i>
	Tayside	Angus	2	0	2	1	3	24	72	3	5	0	3	4	119
		Dundee City	10	6	1	0	19	65	134	5	6	1	10	5	262
		Perth & Kinross	9	1	1	3	17	43	109	2	3	1	3	6	198
		<i>Divisional Total</i>	<i>21</i>	<i>7</i>	<i>4</i>	<i>4</i>	<i>39</i>	<i>132</i>	<i>315</i>	<i>10</i>	<i>14</i>	<i>2</i>	<i>16</i>	<i>15</i>	<i>579</i>
	Highlands & Islands	Comhairie nan Eilean Siar	2	0	0	0	5	4	16	0	1	1	1	0	30
		Highland	6	0	3	2	16	37	101	5	7	3	10	9	199
		Orkney Island	0	0	0	0	0	0	5	0	1	0	0	0	6
		Shetland Island	2	0	0	0	2	2	9	0	1	0	1	0	17
		<i>Divisional Total</i>	<i>10</i>	<i>0</i>	<i>3</i>	<i>2</i>	<i>23</i>	<i>43</i>	<i>131</i>	<i>5</i>	<i>10</i>	<i>4</i>	<i>12</i>	<i>9</i>	<i>252</i>
		<i>Area Total</i>	<i>53</i>	<i>14</i>	<i>8</i>	<i>9</i>	<i>95</i>	<i>302</i>	<i>869</i>	<i>24</i>	<i>51</i>	<i>13</i>	<i>47</i>	<i>35</i>	<i>1520</i>

Not Protectively Marked

AREA	Division	Local Authority	Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/Offences	Total	
WEST	Ayrshire	East Ayrshire	1	14	0	0	13	35	49	1	7	0	3	1	124	
		North Ayrshire	2	8	0	1	16	37	71	5	5	3	1	5	154	
		South Ayrshire	3	2	0	0	7	22	32	1	1	2	0	3	73	
		<i>Divisional Total</i>		6	24	0	1	36	94	152	7	13	5	4	9	351
	Greater Glasgow	Glasgow City	20	69	0	17	110	229	532	19	39	32	21	21	1109	
		East Dunbartonshire	0	3	0	0	5	9	53	0	5	1	1	2	79	
		East Renfrewshire	0	2	0	0	4	14	26	0	2	1	0	0	49	
		<i>Divisional Total</i>		20	74	0	17	119	252	611	19	46	34	22	23	1237
	Lanarkshire	North Lanarkshire	8	19	0	2	35	98	153	6	14	11	13	8	367	
		South Lanarkshire	7	26	0	3	27	93	146	1	24	17	8	7	359	
		<i>Divisional Total</i>		15	45	0	5	62	191	299	7	38	28	21	15	726
	Argyll & West Dunbartonshire	Argyll & Bute	0	6	0	1	3	17	53	1	8	2	1	4	96	
		West Dunbartonshire	4	7	0	2	20	47	76	0	10	7	1	7	181	
		<i>Divisional Total</i>		4	13	0	3	23	64	129	1	18	9	2	11	277
	Renfrewshire & Inverclyde	Inverclyde	0	1	0	0	6	9	34	0	3	3	2	1	59	
		Renfrewshire	8	9	0	4	22	44	110	4	17	7	11	2	238	
		<i>Divisional Total</i>		8	10	0	4	28	53	144	4	20	10	13	3	297
	Dumfries & Galloway	Dumfries & Galloway	9	8	2	3	9	39	120	6	8	3	7	3	217	
		<i>Divisional Total</i>		9	8	2	3	9	39	120	6	8	3	7	3	217
		<i>Area Total</i>	<i>2016/17 to-date</i>	62	174	2	33	277	693	1455	44	143	89	69	64	3105
		<i>Special Services</i>														
	Contact Command Control		0	0	0	2	0	91	86	3	2	3	6	0	193	
	Custody		5	11	0	4	22	35	263	3	2	4	3	0	352	
	Operational Support Division		1	6	0	5	10	79	178	1	8	11	17	46	362	
	Corporate Functions		1	1	4	2	2	15	68	3	6	4	24	0	130	
	Specialist Crime		3	0	0	3	6	22	62	8	8	3	7	1	123	
	<i>Total</i>		10	18	4	16	40	242	657	18	26	25	57	47	1160	

Not Protectively Marked

Total 'Off Duty' Allegations Received --For the Period April 2016 - March 2017

AREA	Division	Local Authority	Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Fireraising Malicious Mischief etc	Incivility	Miscellaneous Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total	
SERVICE		<i>2016/17 to-date</i>	0	0	1	1	13	3	1	25	2	46	
EAST	Forth Valley	Clackmannanshire	0	0	0	0	0	0	0	0	0	0	
		Falkirk	0	0	0	0	0	0	0	0	0	0	
		Stirling	0	0	0	0	0	0	0	0	0	0	
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
	Edinburgh	City of Edinburgh	0	0	0	0	0	0	0	0	0	0	0
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
	The Lothians & Scottish Borders	East Lothian	0	0	0	0	0	0	0	0	0	0	0
		Midlothian	0	0	0	0	0	0	0	0	0	0	0
		Scottish Borders	0	0	0	0	0	0	0	0	0	0	0
		West Lothian	0	0	0	0	0	0	0	0	1	0	1
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>1</i>
	Fife	Fife	0	0	0	0	0	0	0	0	0	0	0
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
	<i>Area Total</i>	<i>2016/17 to-date</i>	0	0	0	0	0	0	0	1	0	1	
NORTH	North East	Aberdeen City	0	0	0	0	0	0	0	2	0	2	
		Aberdeenshire	0	0	0	0	0	0	0	0	0	0	
		Moray	0	0	0	0	0	1	0	0	0	1	
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>3</i>	
	Tayside	Angus	0	0	0	0	0	0	0	1	0	1	
		Dundee City	0	0	0	0	0	0	0	3	0	3	
		Perth & Kinross	0	0	0	0	0	0	0	0	0	0	
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>4</i>	<i>0</i>	<i>4</i>	
	Highlands & Islands	Comhairie nan Eilean Siar	0	0	0	0	0	0	0	2	0	2	
		Highland	0	0	0	0	1	1	0	2	1	5	
		Orkney Island	0	0	0	0	1	0	0	0	0	1	
		Shetland Island	0	0	0	0	0	0	0	0	0	0	
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>1</i>	<i>0</i>	<i>4</i>	<i>1</i>	<i>8</i>	
	<i>Area Total</i>	<i>2016/17 to-date</i>	0	0	0	0	2	2	0	10	1	15	

Not Protectively Marked

WEST	Ayrshire	East Ayrshire	0	0	1	1	0	1	0	0	0	3
		North Ayrshire	0	0	0	0	0	0	0	2	0	2
		South Ayrshire	0	0	0	0	0	0	0	1	0	1
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>3</i>	<i>0</i>	<i>6</i>
	Greater Glasgow	Glasgow City	0	0	0	0	4	0	0	3	1	8
		East Dunbartonshire	0	0	0	0	0	0	0	0	0	0
		East Renfrewshire	0	0	0	0	0	0	0	0	0	0
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>4</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>1</i>	<i>8</i>
	Lanarkshire	North Lanarkshire	0	0	0	0	2	0	1	3	0	6
		South Lanarkshire	0	0	0	0	3	0	0	1	0	4
		<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>0</i>	<i>1</i>	<i>4</i>	<i>0</i>	<i>10</i>
	Argyll & West Dunbartonshire	Argyll & Bute	0	0	0	0	1	0	0	2	0	3
	West Dunbartonshire	0	0	0	0	0	0	0	0	0	0	
	<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>3</i>	
Renfrewshire & Inverclyde	Inverclyde	0	0	0	0	0	0	0	0	0	0	
	Renfrewshire	0	0	0	0	0	0	0	0	0	0	
	<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
Dumfries & Galloway	Dumfries & Galloway	0	0	0	0	0	0	0	0	0	0	
	<i>Divisional Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Area Total</i>	<i>2016/17 to-date</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>	<i>10</i>	<i>1</i>	<i>1</i>	<i>12</i>	<i>1</i>	<i>27</i>	
<i>Special Services</i>												
	Contact Command Control	0	0	0	0	0	0	0	0	0	0	
	Custody	0	0	0	0	0	0	0	0	0	0	
	Operational Support Division	0	0	0	0	1	0	0	2	0	3	
	Corporate Functions	0	0	0	0	0	0	0	0	0	0	
	Specialist Crime	0	0	0	0	0	0	0	0	0	0	
	<i>Total</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>3</i>	

Not Protectively Marked

Total Quality of Service Allegations Received --For the Period April 2016 - March 2017

AREA	Division	Local Authority	Policy/ Procedure	Service Delivery	Service Outcome	Total
SERVICE		<i>2016/17 to-date</i>	558	937	766	2261
EAST	Forth Valley	Clackmannanshire	3	3	8	14
		Falkirk	18	30	30	78
		Stirling	5	12	18	35
	<i>Divisional Total</i>		<i>26</i>	<i>45</i>	<i>56</i>	<i>127</i>
	Edinburgh	City of Edinburgh	47	111	82	240
	<i>Divisional Total</i>		<i>47</i>	<i>111</i>	<i>82</i>	<i>240</i>
	The Lothians & Scottish Borders	East Lothian	4	17	15	36
		Midlothian	7	19	14	40
		Scottish Borders	11	17	27	55
		West Lothian	11	25	39	75
	<i>Divisional Total</i>		<i>33</i>	<i>78</i>	<i>95</i>	<i>206</i>
	Fife	Fife	33	82	82	197
	<i>Divisional Total</i>		<i>33</i>	<i>82</i>	<i>82</i>	<i>197</i>
	<i>Area Total</i>		<i>139</i>	<i>316</i>	<i>315</i>	<i>770</i>
NORTH	North East	Aberdeen City	66	34	29	129
		Aberdeenshire	13	19	21	53
		Moray	8	7	7	22
	<i>Divisional Total</i>		<i>87</i>	<i>60</i>	<i>57</i>	<i>204</i>
	Tayside	Angus	6	12	12	30
		Dundee City	12	36	23	71
		Perth & Kinross	7	21	20	48
	<i>Divisional Total</i>		<i>25</i>	<i>69</i>	<i>55</i>	<i>149</i>
	Highlands & Islands	Comhairie nan Eilean Siar	3	1	1	5
		Highland	13	15	30	58
		Orkney Island	0	0	1	1
		Shetland Island	0	0	0	0
	<i>Divisional Total</i>		<i>16</i>	<i>16</i>	<i>32</i>	<i>64</i>
	<i>Area Total</i>		<i>128</i>	<i>145</i>	<i>144</i>	<i>417</i>

Not Protectively Marked

WEST	Ayrshire	East Ayrshire	4	15	7	26
		North Ayrshire	6	16	17	39
		South Ayrshire	5	11	7	23
	<i>Divisional Total</i>		<i>15</i>	<i>42</i>	<i>31</i>	<i>88</i>
	Greater Glasgow	Glasgow City	60	116	81	257
		East Dunbartonshire	2	8	8	18
		East Renfrewshire	3	5	3	11
	<i>Divisional Total</i>		<i>65</i>	<i>129</i>	<i>92</i>	<i>286</i>
	Lanarkshire	North Lanarkshire	20	51	37	108
		South Lanarkshire	21	37	19	77
	<i>Divisional Total</i>		<i>41</i>	<i>88</i>	<i>56</i>	<i>185</i>
	Argyll & West Dunbartonshire	Argyll & Bute	4	6	8	18
		West Dunbartonshire	11	11	12	34
	<i>Divisional Total</i>		<i>15</i>	<i>17</i>	<i>20</i>	<i>52</i>
	Renfrewshire & Inverclyde	Inverclyde	6	5	8	19
	Renfrewshire	17	22	15	54	
<i>Divisional Total</i>		<i>23</i>	<i>27</i>	<i>23</i>	<i>73</i>	
Dumfries & Galloway	Dumfries & Galloway	12	22	27	61	
<i>Divisional Total</i>		<i>12</i>	<i>22</i>	<i>27</i>	<i>61</i>	
<i>Area Total</i>	<i>2016/17 to-date</i>	<i>171</i>	<i>325</i>	<i>249</i>	<i>745</i>	
<i>Special Services</i>						
	Contact Command Control	12	116	23	151	
	Custody	47	6	9	62	
	Operational Support Division	24	19	12	55	
	Corporate Functions	29	8	11	48	
	Specialist Crime	8	2	3	13	
<i>Total</i>		<i>120</i>	<i>151</i>	<i>58</i>	<i>329</i>	

Not Protectively Marked

Total On-Duty Allegations Received by Location --For the Period April 2016 - March 2017

AREA	Division	Local Authority	Business Premises	Cell	Cell/Passage	Charge Bar	Detention Room	Football Stadium	Interview Room	Licensed Premises	No Locus/Un	Other (specify)	Other Location	Police Office	Police Vehicle	Private House	Sports Stadium - Other	Street/Road/ Public Place	Uniform Bar/Public Counter	Total	
SERVICE		<i>2016/17 to-date</i>	138	180	1	14	1	11	10	26	2110	61	152	1016	65	2117	5	1760	5	7672	
EAST	Forth Valley	Clackmannanshire	0	0	0	0	0	0	0	0	12	0	0	2	0	17	0	12	0	43	
		Falkirk	3	0	0	0	0	0	0	0	0	75	3	3	23	0	68	0	32	0	207
		Stirling	0	0	0	0	0	0	0	0	0	34	1	1	8	0	30	0	20	0	94
		<i>Divisional Total</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>121</i>	<i>4</i>	<i>4</i>	<i>33</i>	<i>0</i>	<i>115</i>	<i>0</i>	<i>64</i>	<i>0</i>	<i>344</i>
	Edinburgh	City of Edinburgh	6	1	0	0	0	0	0	0	3	191	7	9	60	1	139	0	123	0	540
		<i>Divisional Total</i>	<i>6</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>191</i>	<i>7</i>	<i>9</i>	<i>60</i>	<i>1</i>	<i>139</i>	<i>0</i>	<i>123</i>	<i>0</i>	<i>540</i>
	The Lothians & Scottish Borders	East Lothian	1	0	0	0	0	0	0	0	0	28	0	0	3	1	30	0	11	0	74
		Midlothian	0	0	0	0	0	0	0	0	1	37	0	1	15	0	49	0	20	0	123
		Scottish Borders	2	0	0	0	0	0	0	0	0	53	0	0	9	2	35	0	17	0	118
		West Lothian	2	0	0	0	0	0	0	0	0	92	1	3	32	3	57	0	23	0	213
		<i>Divisional Total</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>210</i>	<i>1</i>	<i>4</i>	<i>59</i>	<i>6</i>	<i>171</i>	<i>0</i>	<i>71</i>	<i>0</i>	<i>528</i>
	Fife	Fife	6	2	0	0	0	0	0	0	1	190	3	3	49	3	154	0	64	0	475
	<i>Divisional Total</i>	<i>6</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>190</i>	<i>3</i>	<i>3</i>	<i>49</i>	<i>3</i>	<i>154</i>	<i>0</i>	<i>64</i>	<i>0</i>	<i>475</i>	
	<i>Area Total</i>	<i>20</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>712</i>	<i>15</i>	<i>20</i>	<i>201</i>	<i>10</i>	<i>579</i>	<i>0</i>	<i>322</i>	<i>0</i>	<i>1887</i>	
NORTH	North East	Aberdeen City	6	7	0	1	0	1	3	2	60	2	10	34	2	122	0	101	0	351	
		Aberdeenshire	3	2	0	0	0	0	2	0	0	67	3	4	46	0	78	0	33	0	238
		Moray	1	2	0	1	0	0	3	1	1	14	0	0	4	1	50	0	23	0	100
		<i>Divisional Total</i>	<i>10</i>	<i>11</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>1</i>	<i>8</i>	<i>3</i>	<i>141</i>	<i>5</i>	<i>14</i>	<i>84</i>	<i>3</i>	<i>250</i>	<i>0</i>	<i>157</i>	<i>0</i>	<i>689</i>	
	Tayside	Angus	3	1	0	0	0	0	0	0	0	22	0	2	11	1	50	0	29	0	119
		Dundee City	3	3	0	1	0	0	0	1	4	51	3	0	25	2	111	0	58	0	262
		Perth & Kinross	7	9	0	0	0	0	0	0	1	28	3	0	25	2	58	1	64	0	198
		<i>Divisional Total</i>	<i>13</i>	<i>13</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>5</i>	<i>101</i>	<i>6</i>	<i>2</i>	<i>61</i>	<i>5</i>	<i>219</i>	<i>1</i>	<i>151</i>	<i>0</i>	<i>579</i>	
	Highlands & Islands	Comhairie nan Eilean Siar	0	1	0	0	0	0	0	0	0	8	0	0	4	1	7	0	9	0	30
		Highland	3	1	0	0	0	0	0	0	3	59	1	2	27	1	56	0	46	0	199
		Orkney Island	0	0	0	0	0	0	0	0	0	2	0	0	1	0	2	0	1	0	6
		Shetland Island	0	0	0	0	0	0	0	0	0	4	0	0	0	0	7	0	6	0	17
	<i>Divisional Total</i>	<i>3</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>73</i>	<i>1</i>	<i>2</i>	<i>32</i>	<i>2</i>	<i>72</i>	<i>0</i>	<i>62</i>	<i>0</i>	<i>252</i>	
	<i>Area Total</i>	<i>26</i>	<i>26</i>	<i>0</i>	<i>3</i>	<i>0</i>	<i>1</i>	<i>9</i>	<i>11</i>	<i>315</i>	<i>12</i>	<i>18</i>	<i>177</i>	<i>10</i>	<i>541</i>	<i>1</i>	<i>370</i>	<i>0</i>	<i>1520</i>		

Not Protectively Marked

AREA	Division	Local Authority	Business Premises	Cell	Cell/Passage	Charge Bar	Detention Room	Football Stadium	Interview Room	Licensed Premises	No Locus/Un	Other (specify)	Other Location	Police Office	Police Vehicle	Private House	Sports Stadium - Other	Street/Road/ Public Place	Uniform Bar/Public Counter	Total	
WEST	Ayrshire	East Ayrshire	6	0	0	0	0	0	0	0	38	2	0	10	4	48	0	16	0	124	
		North Ayrshire	1	1	0	0	0	1	0	0	36	1	7	12	2	60	0	33	0	154	
		South Ayrshire	4	0	0	0	0	0	0	1	12	0	1	10	1	19	0	25	0	73	
		<i>Divisional Total</i>		<i>11</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>86</i>	<i>3</i>	<i>8</i>	<i>32</i>	<i>7</i>	<i>127</i>	<i>0</i>	<i>74</i>	<i>0</i>	<i>351</i>
	Greater Glasgow	Glasgow City	18	15	0	2	0	9	0	5	297	4	22	113	15	307	1	298	3	1109	
		East Dunbartonshire	1	0	0	0	0	0	0	0	31	2	3	10	3	19	0	10	0	79	
		East Renfrewshire	0	0	0	0	0	0	0	0	15	0	0	2	0	17	0	15	0	49	
		<i>Divisional Total</i>		<i>19</i>	<i>15</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>9</i>	<i>0</i>	<i>5</i>	<i>343</i>	<i>6</i>	<i>25</i>	<i>125</i>	<i>18</i>	<i>343</i>	<i>1</i>	<i>323</i>	<i>3</i>	<i>1237</i>
	Lanarkshire	North Lanarkshire	7	2	0	0	0	0	0	1	113	0	14	34	4	119	0	73	0	367	
		South Lanarkshire	12	1	0	0	0	0	0	2	85	1	21	32	6	125	0	74	0	359	
		<i>Divisional Total</i>		<i>19</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>198</i>	<i>1</i>	<i>35</i>	<i>66</i>	<i>10</i>	<i>244</i>	<i>0</i>	<i>147</i>	<i>0</i>	<i>726</i>	
	Argyll & West Dunbartonshire	Argyll & Bute	3	0	0	0	0	0	0	0	28	0	1	17	0	17	0	29	1	96	
		West Dunbartonshire	5	1	0	0	0	0	0	0	39	0	4	17	1	61	0	53	0	181	
		<i>Divisional Total</i>		<i>8</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>67</i>	<i>0</i>	<i>5</i>	<i>34</i>	<i>1</i>	<i>78</i>	<i>0</i>	<i>82</i>	<i>1</i>	<i>277</i>	
	Renfrewshire & Inverclyde	Inverclyde	0	1	0	0	0	0	0	0	23	2	1	6	3	13	0	10	0	59	
		Renfrewshire	14	5	0	0	0	0	0	0	62	1	12	18	2	69	0	55	0	238	
		<i>Divisional Total</i>		<i>14</i>	<i>6</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>85</i>	<i>3</i>	<i>13</i>	<i>24</i>	<i>5</i>	<i>82</i>	<i>0</i>	<i>65</i>	<i>0</i>	<i>297</i>	
	Dumfries & Galloway	Dumfries & Galloway	4	9	0	0	0	0	0	1	61	0	9	35	2	44	1	51	0	217	
		<i>Divisional Total</i>		<i>4</i>	<i>9</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>61</i>	<i>0</i>	<i>9</i>	<i>35</i>	<i>2</i>	<i>44</i>	<i>1</i>	<i>51</i>	<i>0</i>	<i>217</i>	
		<i>Area Total</i>	<i>2016/17 to-date</i>	<i>75</i>	<i>35</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>10</i>	<i>0</i>	<i>10</i>	<i>840</i>	<i>13</i>	<i>95</i>	<i>316</i>	<i>43</i>	<i>918</i>	<i>2</i>	<i>742</i>	<i>4</i>	<i>3105</i>
		<i>Special Services</i>																			
	Contact Command Control		1	0	0	0	0	0	0	56	10	4	97	0	6	0	19	0	193		
	Custody		0	114	1	9	1	0	1	42	2	5	154	1	16	0	6	0	352		
	Operational Support Division		1	2	0	0	0	0	0	55	4	7	14	0	14	2	262	1	362		
	Corporate Functions		0	0	0	0	0	0	0	43	3	2	53	1	21	0	7	0	130		
	Specialist Crime		15	0	0	0	0	0	0	47	2	1	4	0	22	0	32	0	123		
	<i>Total</i>		<i>17</i>	<i>116</i>	<i>1</i>	<i>9</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>243</i>	<i>21</i>	<i>19</i>	<i>322</i>	<i>2</i>	<i>79</i>	<i>2</i>	<i>326</i>	<i>1</i>	<i>1160</i>	

Not Protectively Marked

The allegation disposal of closed allegations derived from complaints in the current year and previous years (where relevant) and presented as overall totals relevant to each allegation disposal category - provided to PIRC annually

**The allegation disposal of closed allegations - On Duty
For the Period April 2016 - March 2017**

	Unlawful/Unnecessary Arrest or Detention	Assault	Corrupt Practice	Discriminatory Behaviour	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/ Offences	TOTAL	% of Total
Abandoned	20	33	4	8	97	237	443	6	55	11	26	28	968	11.1%
Not Upheld - Concluded by explanation	128	4	15	49	296	1084	2920	85	205	11	176	159	5132	59.0%
Not Upheld - Insufficient evidence	20	4	7	19	117	184	355	41	42	3	26	7	825	9.5%
Not upheld - Leading to No Proceedings by APF	0	219	6	0	1	0	0	1	0	169	0	8	404	4.6%
Not Upheld - Malicious complaint	3	0	0	1	1	2	8	1	0	0	0	0	16	0.2%
Upheld - Alternative to Prosecution by APF	0	1	0	0	0	0	0	0	0	1	0	0	2	0.0%
Upheld - Change to policy/procedures	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Upheld - Concluded by explanation	8	0	1	6	12	122	636	29	14	1	17	9	855	9.8%
Upheld - Leading to criminal proceedings	0	7	0	0	0	0	0	0	0	3	0	0	10	0.1%
Upheld - Leading to misconduct disposal	2	0	1	9	2	3	16	5	3	20	0	0	61	0.7%
Upheld - Training needs identified	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Withdrawn	11	25	4	5	49	80	190	6	19	14	14	3	420	4.8%
Total	192	293	38	97	575	1712	4568	174	338	233	259	214	8693	

Not Protectively Marked

**The allegation disposal of closed allegations - Off Duty
For the Period April 2016 - March 2017**

	Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Fireraising, Malicious Mischief etc	Incivility	Miscellaneous Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
Abandoned	0	0	0	0	0	0	0	3	0	3
Not Upheld - Concluded by explanation	0	0	0	0	7	2	0	21	0	30
Not Upheld - Insufficient evidence	0	0	0	0	0	0	0	4	2	6
Not upheld - Leading to No Proceedings by APF	0	0	0	0	0	5	0	2	0	7
Not Upheld - Malicious complaint	0	0	0	0	0	0	0	0	0	0
Upheld - Alternative to Prosecution by APF	0	0	0	0	0	2	0	0	0	2
Upheld - Change to policy/procedures	0	0	0	0	0	0	0	0	0	0
Upheld - Concluded by explanation	0	0	0	0	1	0	0	4	0	5
Upheld - Leading to criminal proceedings	0	0	0	0	0	0	0	0	0	0
Upheld - Leading to misconduct disposal	0	0	0	0	3	2	0	1	2	8
Upheld - Training needs identified	0	0	0	0	0	0	0	0	0	0
Withdrawn	0	0	0	0	2	0	0	1	0	3
Total	0	0	0	0	13	11	0	36	4	64

**The allegation disposal of closed allegations - Quality of Service
For the Period April 2016 - March 2017**

	Policy/ Procedure	Service Delivery	Service Outcome	Total
Abandoned	54	140	106	300
Not Upheld - Concluded by explanation	509	699	567	1775
Not Upheld - Insufficient evidence	0	0	0	0
Not upheld - Leading to No Proceedings by APF	0	0	0	0
Not Upheld - Malicious complaint	0	0	0	0
Upheld - Alternative to Prosecution by APF	0	0	0	0
Upheld - Change to policy/procedures	8	0	2	10
Upheld - Concluded by explanation	73	97	76	246
Upheld - Leading to criminal proceedings	0	0	0	0
Upheld - Leading to misconduct disposal	0	0	0	0
Upheld - Training needs identified	3	5	2	10
Withdrawn	30	39	50	119
Total	677	980	803	2460