

#YOURVIEWCOUNTS

IN DUMFRIES AND GALLOWAY



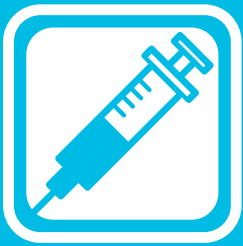
Quarter 4: April 2016 to March 2017

Prepared by Analysis and
Performance Unit *May 2017*

#YOURVIEWCOUNTS

IN DUMFRIES AND GALLOWAY

Local Key Priorities:



Drug Dealing /
Drug Misuse



Homes being
broken into



Antisocial Behaviour
/ Disorder



Violent Crime

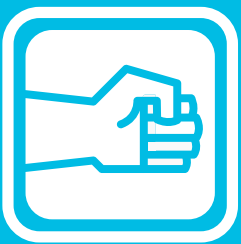


Child Abuse
including Child
Sexual Exploitation

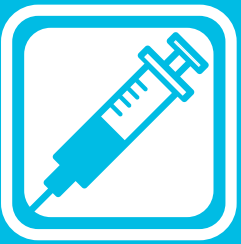
National Key Priorities:



Counter Terrorism
/National Security



Violent Crime



Drug Dealing /
Drug Misuse



Serious Organised
Crime



Child Abuse
including Child
Sexual Exploitation

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**POLICE
SCOTLAND**
Keeping people safe

2016/17 FULL YEAR RESULTS

INTRODUCTION

This is the fourth year in which Police Scotland has had the opportunity to undertake a countrywide public consultation survey. This gives the organisation the ability to seek the views of Scotland's diverse communities and gives local people the chance to influence the setting of both National and Local policing priorities.

The survey results will provide valuable information regarding the public's attitude to crimes and other issues that impact on our communities. Through analysing this information, together with evidence from a number of other important sources, we will formulate future national and local policing plans.

METHODOLOGY

In previous years, the paper surveys were completed across communities by local officers. In a change to this approach, from April 2016, an online survey (with alternative option of a paper survey if required) was created to encourage participants to complete the questions at a time convenient to them. Public awareness and participation in the survey has been encouraged through local engagement, events, media campaigns and online prompts.

ACTIVITY OVER THE LAST 3 MONTHS

The aim of the survey has been to encourage broad participation across our diverse Scottish population. To try and achieve this, we have planned engagement activity each month with different communities throughout the course of the year. From 27th February until the year end, we held back on active marketing of the survey to support the consultation of our long term strategy under 2026.

At the close of the year, from the responses received in V Division, over 500 respondents classified themselves as residents, over 10 as a member of a community group and just under 30 as public sector employees.

We can now see themes emerging on a geographical and demographic basis in terms of what is important to the different communities across Scotland.

DEVELOPMENTS AND REVISIONS TO THE SURVEY

We are currently taking a break from consultation, re-launching YourViewCounts for Year 2 on 1st July 2017. This down-time will be used to review the remit, question set and variation in survey type. Once underway, we look forward to continuing our work with communities to understand and respond to your needs over the forthcoming year.

RESPONSES

At the close of Year 1, we have received 20,740 completed surveys from across the country with 580 surveys completed in V Division (Dumfries and Galloway).

The interest in supporting the service by providing your views has undoubtedly exceeded expectations.

GEOGRAPHICAL

Geographical Survey Responses - Force / Division	
Force / Division	Total
Police Scotland	20,740
V Division - Dumfries and Galloway	580

Geographical Survey Responses - Council Area	
Council Area	Total
Dumfries and Galloway	580
V Division - Dumfries and Galloway	580

Geographical Survey Responses - Multi Member Wards			
Multi Member Ward	Total	Multi Member Ward	Total
Abbey	54	Mid and Upper Nithsdale	41
Annandale East	24	Mid Galloway	26
Annandale North	43	Nith	77
Annandale South	37	North West Dumfries	66
Castle Douglas and Glenkens	45	Stranraer and North Rhins	27
Dee	36	Wigtown West	30
Lochar	74		
V Division - Dumfries and Galloway			580

LOCAL POLICING PRIORITIES

The top 5 local priorities being selected across the division have remained relatively consistent across the year of surveying. Drug Dealing / Drug Misuse (Q3 and Q4) and Homes being broken into (Q1 and Q2) have both, at one stage in this period, been rated the No 1 priority across the Division.

Following analysis, the top 5 LOCAL priorities within Scotland are identified as follows;

	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Drug Dealing / Drug Misuse	97	69	50	64	33	71.5	12.3%
Homes being broken into	112	45	47	57	34	68.6	11.8%
Anti-social Behaviour / Disorder	78	75	59	34	38	64.9	11.2%
Violent Crime	50	47	38	24	27	41.8	7.2%
Child Abuse including Child Sexual Exploitation	46	34	35	29	19	36.5	6.3%

** Please see attached Appendix A for the full results of the LOCAL priorities responses*

NATIONAL POLICING PRIORITIES

The top 5 national priorities have remained consistent across the year of surveying as well. Counter-terrorism / National Security is the consistent No 1 priority across the Division.

Following analysis, the top 5 NATIONAL priorities within Scotland are identified as follows;

	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Counter Terrorism / National Security	193	30	28	21	15	81.7	14.3%
Violent Crime	73	86	70	42	43	69.7	12.2%
Drug Dealing / Drug Misuse	72	76	73	55	43	69.1	12.1%
Serious Organised Crime	39	87	63	45	37	57.3	10.0%
Child Abuse including Child Sexual Exploitation	44	50	49	58	34	47.8	8.4%

** Please see attached Appendix B for the full results of the NATIONAL priorities responses*

Weighted Average Calculation

The following weighted average process was used to calculate the top 5 priorities selected both locally and nationally
 The top priority was given a weight of 5, 2nd priority 4, 3rd priority 3, 4th priority 2 and 5th priority 1
 The number of responses to each priority is then multiplied by the relevant weight and all added together
 The added total is then divided by 15 (this is the sum of the 5 weights added together) to get the weighted average
 The weighted average percentage is calculated based on the total number of responses

POLICING IN YOUR LOCAL AREA

This section aims to capture the views and perceptions of communities across different aspects of policing

What is your perception of crime in your local area over the past year?

	Total	%
Increased a lot	94	16.2%
Increased a little	173	29.8%
Remained the same	231	39.8%
Decreased a little	36	6.2%
Decreased a lot	8	1.4%
No reply	38	6.6%

When you see Police in your area, how does it make you feel?

	Total*	%*
Safe	101	17.4%
Reassured	253	43.6%
Neutral	187	32.2%
Concerned	75	12.9%
Tense	25	4.3%

* - Respondents had the opportunity to provide more than one response to this question, therefore total numbers may exceed the number of people surveyed. Percentages have been calculated against the total number of respondents participating in this survey, therefore these may potentially exceed 100%.

Do you know you have a Local Policing Team for your area?

	Total	%
Yes	255	44.0%
No	325	56.0%

Do you know how to contact the Local Policing Team in your area?

	Total	%
Yes	243	41.9%
No	337	58.1%

Confidence and Satisfaction: These measures will evolve under the remit of the Public Confidence Steering Group and latest figures can be found in our Q4 Summary of Performance report.

[Q4 Summary of Performance Report](#)

COMMUNICATIONS

Obtaining feedback on communication is vital to our transformation of service. Continuously improving our accessibility, be it to report a crime of any other matter, is part of our long term strategy under 2026. How we then respond and update victims and the wider community is equally, if not more impactful on the service and public confidence.

What information do you currently access from us?

	Total*
National Policing Campaigns	61
National Policing Plans	23
Local Community Policing Plans	87
Safety Advice	113
Crime Prevention Advice	95
Crime Statistics	59
Police Recruitment	36
None	351
Other (Please specify)	48

What would you like us to provide information on?

	Total*
National Policing Campaigns	150
National Policing Plans	163
Local Community Policing Plans	439
Safety Advice	253
Crime Prevention Advice	271
Crime Statistics	240
Police Recruitment	77
Other (Please specify)	58

How would you prefer to tell us about a crime that has occurred?

	Total*
Email	88
Social media sites	96
Telephone	340
Direct to a Police Officer	291
At a Police Station	252
Police Scotland website	76
Community meetings	34
Other (Please specify)	27

* - Respondents had the opportunity to provide more than one response to all these questions, therefore total numbers may exceed the number of people surveyed.

NOT PROTECTIVELY MARKED

In any other circumstances how would you like to contact us?	
	Total*
Email	199
Social media sites	134
Telephone	290
Direct to a Police Officer	224
At a Police Station	257
Police Scotland website	100
Community meetings	58
Other (Please specify)	21

How would you prefer us to contact you regarding a reported crime?	
	Total*
Email	177
Social media sites	62
Telephone Call	403
Text Message	110
Police Scotland website	34
Community meetings	25
Other (Please specify)	113

In any other circumstances how would you prefer us to contact you?	
	Total*
Email	256
Local media	99
Social media sites	134
Telephone Call	306
Text Message	132
Police Scotland website	72
Community meetings	62
Other (Please specify)	52

* - Respondents had the opportunity to provide more than one response to all these questions, therefore total numbers may exceed the number of people surveyed.

DEMOGRAPHICS

We have received many comments in relation to this section, questioning its validity. As a force, we are keen to capture the reach of this survey across our more diverse communities and this is a means to do so. Within that, we absolutely respect the wishes of those participants who decline to complete this section of the form and would reinforce the anonymity of all respondents.

In what capacity did you complete this survey?

	Total	%
Resident	517	89.1%
Local or Nationally Elected Member	3	0.5%
Community Group / Residents Association Member	11	1.9%
Business Owner or Representative	11	1.9%
Voluntary Organisation Representative	5	0.9%
Public Sector Employee	27	4.7%
Other (Please specify)	6	1.0%

Age

	Total	%
Under 16	12	2.1%
16 - 24	56	9.7%
25 - 34	71	12.2%
35 - 44	110	19.0%
45 - 54	136	23.4%
55 - 64	104	17.9%
Over 65	79	13.6%
Choose not to disclose	12	2.1%

Gender

	Total	%
Male	265	45.7%
Female	292	50.3%
Non-binary	3	0.5%
Choose not to disclose	20	3.4%

Are you transgender?

	Total	%
Yes	5	0.9%
No	536	92.4%
Choose not to disclose	39	6.7%

NOT PROTECTIVELY MARKED

Sexual Orientation		
	Total	%
Bisexual	13	2.2%
Gay / Lesbian	14	2.4%
Heterosexual	466	80.3%
Choose not to disclose	87	15.0%

Do you consider yourself to have a disability?		
	Total	%
Yes	63	10.9%
No	474	81.7%
Choose not to disclose	43	7.4%

Ethnic and Cultural Origin		
	Total	%
African, African Scottish, African British	0	0.0%
Any Mixed Ethnic Group	1	0.2%
Arab, Arab Scottish, Arab British	0	0.0%
Bangladeshi, Bangladeshi Scottish, Bangladeshi British	2	0.3%
Black, Black Scottish, Black British	1	0.2%
Caribbean, Caribbean Scottish, Caribbean British	0	0.0%
Chinese, Chinese Scottish, Chinese British	0	0.0%
Indian, Indian Scottish, Indian British	1	0.2%
Other African, Caribbean or Black	1	0.2%
Other Asian	0	0.0%
Other Ethnic Group	2	0.3%
Other White Ethnic Group	4	0.7%
Pakistani, Pakistani Scottish, Pakistani British	0	0.0%
White British	150	25.9%
White English	29	5.0%
White Gypsy / Traveller	2	0.3%
White Irish	1	0.2%
White Northern Irish	2	0.3%
White Polish	1	0.2%
White Scottish	349	60.2%
White Welsh	6	1.0%
Choose not to Disclose	28	4.8%

NOT PROTECTIVELY MARKED

What religion do you identify with?		
	Total	%
Buddhist	1	0.2%
Church of Scotland	180	31.0%
Hindu	1	0.2%
Jewish	0	0.0%
Muslim	4	0.7%
None	229	39.5%
Other (please specify)	18	3.1%
Other Christian	35	6.0%
Pagan	4	0.7%
Roman Catholic	40	6.9%
Sikh	0	0.0%
Choose not to disclose	68	11.7%

FEEDBACK

How would you describe this survey to complete?		
	Total	%
Very Difficult	2	0.3%
Difficult	17	2.9%
Easy	398	68.6%
Very Easy	160	27.6%
Did not answer question	3	0.5%

How would you describe the time required to complete the survey?		
	Total	%
Too Long	20	3.4%
About Right	537	92.6%
Too Short	18	3.1%
Did not answer question	5	0.9%

NOT PROTECTIVELY MARKED

APPENDIX A - LOCAL POLICING PRIORITIES

Please rank your top five LOCAL priorities from the list below							
	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Drug Dealing / Drug Misuse	97	69	50	64	33	71.5	12.3%
Homes being broken into	112	45	47	57	34	68.6	11.8%
Anti-social Behaviour / Disorder	78	75	59	34	38	64.9	11.2%
Violent Crime	50	47	38	24	27	41.8	7.2%
Child Abuse including Child Sexual Exploitation	46	34	35	29	19	36.5	6.3%
Theft of Property e.g. Bicycles (including Quad Bikes), Tools, Machinery or Livestock	22	39	31	37	32	31.0	5.3%
Road Safety / Road Crime	26	27	27	27	42	27.7	4.8%
Domestic Abuse	12	29	31	23	22	22.5	3.9%
Speeding	21	21	20	17	28	20.7	3.6%
Dangerous and / or Anti-social Driving (including Quad Bikes & Off Road Vehicles)	15	20	24	27	16	19.8	3.4%
Rowdy Drunken Behaviour	14	28	18	16	15	18.9	3.3%
Littering / Fly Tipping	8	16	19	31	26	16.6	2.9%
Counter Terrorism / National Security	25	7	11	18	19	16.1	2.8%
Bogus Workers / Callers	3	17	22	19	36	14.9	2.6%
Sexual Crime	11	14	20	18	16	14.9	2.6%
Serious Organised Crime	10	13	25	13	14	14.5	2.5%
Cybercrime / E Crime (i.e. Computer Safety or Online Safety)	3	13	17	31	28	13.9	2.4%
Street Robbery / Mugging	4	17	15	23	26	13.7	2.4%
Vandalism / Graffiti	3	14	23	15	23	12.9	2.2%
Protecting Adults at Risk of Harm	3	10	9	17	13	8.6	1.5%
Wildlife Crime	5	7	9	14	15	8.2	1.4%
None of the Above	8	4	9	11	14	7.9	1.4%
Cars (or Other Vehicles) being stolen or broken into	1	7	15	7	24	7.7	1.3%
Hate Crime	3	7	6	8	20	6.5	1.1%
						580	100.0%

Weighted Average Calculation

The following weighted average process was used to calculate the top 5 priorities selected both locally and nationally
 The top priority was given a weight of 5, 2nd priority 4, 3rd priority 3, 4th priority 2 and 5th priority 1
 The number of responses to each priority is then multiplied by the relevant weight and all added together
 The added total is then divided by 15 (this is the sum of the 5 weights added together) to get the weighted average
 The weighted average percentage is calculated based on the total number of responses

APPENDIX B - NATIONAL POLICING PRIORITIES

Please rank your top five NATIONAL priorities from the list below							
	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Counter Terrorism / National Security	193	30	28	21	15	81.7	14.3%
Violent Crime	73	86	70	42	43	69.7	12.2%
Drug Dealing / Drug Misuse	72	76	73	55	43	69.1	12.1%
Serious Organised Crime	39	87	63	45	37	57.3	10.0%
Child Abuse including Child Sexual Exploitation	44	50	49	58	34	47.8	8.4%
Anti-social Behaviour / Disorder	33	43	26	33	39	34.7	6.1%
Homes being broken into	28	23	38	44	43	31.8	5.6%
Sexual Crime	7	26	33	34	38	22.9	4.0%
Domestic Abuse	13	25	24	27	29	21.3	3.7%
Cybercrime / E Crime (i.e. Computer Safety or Online Safety)	11	18	28	30	37	20.5	3.6%
Road Safety / Road Crime	10	13	19	23	39	16.3	2.9%
Street Robbery / Mugging	6	16	18	21	13	13.5	2.4%
Rowdy Drunken Behaviour	4	12	14	13	11	9.8	1.7%
Hate Crime	4	6	11	21	21	9.3	1.6%
Theft of Property e.g. Bicycles (including Quad Bikes), Tools, Machinery or Livestock	2	7	14	16	18	8.7	1.5%
None of the Above	7	10	7	8	10	8.1	1.4%
Littering / Fly Tipping	4	8	10	13	11	7.9	1.4%
Protecting Adults at Risk of Harm	3	7	8	18	14	7.8	1.4%
Dangerous and / or Anti-social Driving (including Quad Bikes & Off Road Vehicles)	5	4	7	10	17	6.6	1.2%
Speeding	7	7	5	3	9	6.2	1.1%
Wildlife Crime	4	4	2	9	20	5.3	0.9%
Cars (or Other Vehicles) being stolen or broken into	0	6	9	10	8	5.3	0.9%
Bogus Workers / Callers	1	3	6	12	10	4.6	0.8%
Vandalism / Graffiti	0	3	8	4	11	3.7	0.6%
						570	100.0%

Weighted Average Calculation

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