

Our Ref: IM-FOI-2022-0727
Date: xx 7th April 2022



FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

1. Please can you tell me the name of your record management system used for:

- a. Crime management
- b. Intelligence management
- c. Custody management
- d. Case preparation
- e. Property management
- f. Missing person
- g. Command and control

[Eg Niche for everything or Connect for Crime, Intel, Custody, Case, Missing, STORM for C&C and KIMS for property.]

2. What date were the systems brought in?

3. Are there any plans to change any of these systems?

4. If so what system are you moving to and an estimated transition date.

In response to your request, I can advise you of the following:-

Crime Management

The system used for crime management is known as 'UNIFI' (Capita) and it is currently being rolled out force-wide, replacing local legacy crime systems. The rollout commenced on the 28th September 2021 and is ongoing.

Intelligence Management

The system that is used for recording intelligence is the 'Scottish Intelligence Database', known as 'SID' (previously ABM, now Altia). SID was introduced in 2002 and a force-wide rollout was completed in 2004. I can advise you that a review is currently underway.

Custody Management

The 'National Custody System' is a bespoke in-house developed system and is used for recording Police Scotland's custody data. The rollout of this system commenced on the 13th December 2016 and was completed by 12th January 2017. A review is currently underway.

Case Preparation

'COS Case' is a bespoke in-house developed system and is currently being rolled out force-wide, replacing local legacy case systems. The rollout commenced on the 28th September 2021 and is still ongoing.

Property Management

The system used for recording productions is 'COS Productions' (Capita) which became available on the 8th January 2019.

Missing Person

A bespoke in-house developed system called 'COS Missing Persons' is used for recording information relating to missing persons in Scotland. This system became available from the 7th January 2019.

Command and Control

STORM Unity (Sopra Steria) is the system used by Command and Control. It became available in January 2015 and Technology Refresh planning is currently underway.

Should you require any further assistance please contact Information Management Dundee, quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to foi@scotland.police.uk or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to enquiries@itspublicknowledge.info or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.