

---

# Local Police Plan 2017 - 20



---

Working together with our communities and through targeted partnership action, the quality of life will improve for all who live in the Scottish Borders

---

shared outcomes

---

prevention and accountability



**POLICE**  
SCOTLAND

Keeping people safe

---

POILEAS ALBA

---

Our commitment to the safety and wellbeing of the people and communities of

# Scottish Borders

# Contents

1. Introduction - 2017-2020 Scottish Borders Local Police Plan
2. All About the Scottish Borders
3. Police Scotland
4. Better Outcomes for Communities
5. Achieving Priorities & Outcomes
6. Measuring Success
7. Contact Us
8. Appendix 1 – Police Performance Indicators  
Appendix 2 – Police Roles

# 1. Introduction

Section 47 of the Police & Fire Reform (Scotland) Act 2012 states that the local police commander must prepare a 'Local Police Plan' that sets out policing priorities for that local authority area. The plan must set out the reasons for selecting the priorities and identify how the achievement of those priorities may be measured.

## This is the 2017-2020 Local Police Plan for the Scottish Borders.

The introduction of the Community Empowerment (Scotland) Act 2015 has seen Scottish Borders Community Planning Partnership begin the creation of a Local Outcomes Improvement Plan, to be known and referred to as the "Scottish Borders Community Plan". The Scottish Borders Community Plan focuses on improving outcomes and reducing inequalities that are best addressed through a Borders-wide approach, with community planning partners collectively working together and with local communities. Locality Plans will also be produced, as per the legislation, to identify more localised differences and outcomes.

Components of the Local Police Plan will be incorporated within the Community Plan towards the end of 2017. As well as focusing on our outcomes within this policing plan we will work collaboratively to identify outcomes we need to address within the Locality Plans. Police Scotland is moving away from reporting on performance statistics and concentrating more on meaningful outcomes for our local community.

By targeting inequalities we want to make the Scottish Borders a better place to live in, work in and visit.

**What is an outcome?** An outcome is a description of what we want to achieve.

**What are inequalities?** Inequalities are the differences in life opportunities that are experienced depending on where you live or your individual characteristics.

## Not Protectively Marked

The policing priorities in this Local Policing Plan were identified using:

- J Division Strategic Assessment (the information within this document is analysis of risks and threats likely to impact on communities, it is highly sensitive information and cannot be shared within the public domain).
- Results from the Public Consultation Survey “Your View Counts” for the Scottish Borders specifically. (Your View Counts is a new process for public consultation available online 365 days a year at [www.scotland.police.uk](http://www.scotland.police.uk). The consultation survey can also be obtained through your local police station).
- (1) Scottish Borders Community Plan (currently evolving to replace the Single Outcome Agreement for Scottish Borders 2013 <https://www.scotborders.gov.uk/communityplanning> and,  
  
(2) Reducing Inequalities in the Scottish Borders by 2025 Strategic Plan, June 2016. [https://www.scotborders.gov.uk/downloads/file/2660/reducing\\_inequalities\\_strategic\\_plan](https://www.scotborders.gov.uk/downloads/file/2660/reducing_inequalities_strategic_plan)
- The Local Authority and a range of local partners were also consulted on the final content of the Local Police Plan.

The process adopted to identify the priorities:

- Examination of the supporting documentation and trends identified from the performance indicators.
- Identifying which priorities were evident within the documentation.
- Establish if they then mirrored any of the National Policing Priorities within Police Scotland’s Annual Policing Plan: <http://www.scotland.police.uk/about-us/police-scotland/strategic-planning/>
- Ensured that the priority was mirrored in at least two of the documents and ranked by the public as an issue.
- A full Equality and Human Rights Impact Assessment (EQHRIA) has been completed.

## 2. All about the Scottish Borders

### Demographics & Population

The Scottish Borders area is 473,614 hectares (1,827 square miles) and is located in the South East of Scotland. It has Edinburgh and the Lothians to the North, Northumberland to the South and Dumfries and Galloway to the West.

It is the 4<sup>th</sup> most rural area in Scotland.

30% of the population lives in settlements of below 500 people or in isolated hamlets.

The largest town is Hawick with a 2014 estimated population of 14,003, followed by Galashiels with 12,670. If neighbouring Tweedbank were included, Galashiels would be the largest town in Scottish Borders. The only other towns with a population of over 5,000 people are Peebles, Kelso and Selkirk.

The estimated 2014 population for Scottish Borders was 114,030: an increase of 0.1 per cent from 113,870 in 2013. The population of Scottish Borders accounts for 2.1 per cent of the total population of Scotland. Since 1988, Scottish Borders's total population has risen overall as has Scotland's population as a whole.

In Scottish Borders, 13.5 per cent of the population are aged 16 to 29 years. This is smaller than Scotland, where 18.3 per cent are aged 16 to 29 years.

Persons aged 60 and over make up 30.2 per cent of Scottish Borders. This is larger than Scotland where 24.0 per cent are aged 60 and over.

## Not Protectively Marked

### Policing the Scottish Borders

About 80% of incidents currently attended by Police Scotland do not involve a crime being committed. Incidents often involve assisting vulnerable people in our community, more so the younger and older generations. With an increasing ageing population the numbers of these types of incidents are going to increase. These incidents include children or young people at 'risk of harm', missing persons of all ages and those suffering with mental health issues. To meet this emerging demand, **police resources now need to work more resourcefully with partners to focus on early intervention and prevention to reduce these types of incidents.**

Reference to current crime trends and statistics can be found at <http://www.scotland.police.uk/about-us/our-performance/>

Local police resources are committed to serving the Scottish Borders. Response and Community Policing are at the heart of local policing and are supported by Youth Community Officers who promote early, effective intervention and prevention within local schools and with partner agencies. A Community Planning Police Officer supports the Scottish Borders Community Planning Partnership.

The division is committed to providing key Prevention Portfolio Officers with a direct link to a Local Delivery Officer. They, through close links with partners, are divisional experts that support the delivery of key prevention messages together with Community Beat Officers. Appendix 2 explains the various police roles.

Additional specialist resources to investigate crime or to support large or complex incidents are all available at local, regional and national levels. These include the Domestic Abuse Investigation Unit and National Rape Investigation Unit. National support has also been provided by the Air Support Unit based in Glasgow to assist in numerous incidents in the Scottish Borders, including high risk missing person enquiries.

Within the Scottish Borders, large events are held such as the Melrose 7's, and the annual Common Ridings, these result in thousands of visitors to the area. The ability to call on additional regional, national and specialist resources for these events continue to highlight the merits of Police Scotland and benefits this has for the communities of the Scottish Borders.

## Not Protectively Marked

Evidence shows that co-location and shared services between partner's leads to closer collaboration and, ultimately, better outcomes for the communities they serve. This approach will be further enhanced to increase the collaboration and partnership working within the Scottish Borders.

# 3. Police Scotland

Police Scotland was formed on 1<sup>st</sup> April 2013.

Since the creation of the service it has faced many challenges. The service has and continues to evolve, as does the community it serves locally. In light of this the service attempts to identify and take advantage of new opportunities and working practices, more importantly it has to listen to the needs and views of the people in the Scottish Borders in order to get it right. This undoubtedly strengthens both local and national policing and gains the confidence and trust of the community.

Whilst this Local Police Plan sets out the local policing priorities for the next 3 years, 'Policing 2026' is a longer term strategy for Police Scotland, this can be accessed at <http://www.scotland.police.uk/assets/pdf/138327/386688/policing-2026-strategy.pdf> Police Scotland is aiming to transform the service, in stages, over the next 10 years. This is to ensure the service is flexible to address new and changing demands, **to improve outcomes for people, communities and places.**

The public consultation throughout the '2026' process has shaped the outcomes we have adopted. It is hoped our fairness, integrity and respect for communities and partners will ensure confidence in Police Scotland will continue to grow.

Working with our partners and the community now and into the future will empower everyone. It will develop stronger partnerships, make productive use of limited resources, and ultimately make us all more resilient, reflecting in our communities we serve in the Scottish Borders.

## 4. Better Outcomes for Communities

The 2017-2020 Local Police Plan, although a 3-year plan, embodies the beginning of a change to focus on longer-term outcomes. The Partnership's Scottish Borders Community Plan also focuses on improving outcomes (over a 10 year period) as well as reducing inequalities. The outcomes agreed in the Community Plan are presented under the following themes:

Our Economy, Skills and Learning

Our Health, Care and Wellbeing

Our Quality of Life

Our Place

Locality Plans will be produced for each of the following areas; Berwickshire, Cheviot, Eildon, Teviot & Liddesdale and Tweeddale. These plans will cover inequalities that are identified at a more local level, specific to that area. Police Scotland, as part of the Community Planning Partnership, will work together with local communities to achieve outcomes identified within the Locality Plans.

## Not Protectively Marked

Through the consultation process the Local Police Priorities themes were identified as below, **these seven priorities are presented in no specific order**. A similar approach has been adopted to identify the priorities within the Community Plan; national and local data and statistics, community views, professional knowledge and expertise. This is an agreed methodology from across the Community Planning Partnership.

### **Domestic Abuse (incorporating all aspects of sexual offences)**

#### **Why?**

- Domestic abuse appears as a priority in the Community Plan/SBC Single Outcome Agreement.
- Performance indicators show nationally that Domestic abuse incidents are an issue.
- Police Scotland J Division Strategic Assessment shows that it is still a prevalent issue.
- The community ranked Domestic Abuse as 12/24 in Your View Counts.
- Through the Reducing Inequalities Strategic assessment that gender based violence was an issue.
- Performance indicators show a trend of Sexual crimes increasing.

## Not Protectively Marked

### Road Safety (incorporating prevention, road user behaviour, road casualties)

#### Why?

- Road Safety appears as a priority in the Community plan/SBC Single Outcome Agreement.
- Police Scotland J Division Strategic Assessment shows that road fatalities is an increasing trend, this is mirrored in the performance indicators.
- The community ranked Road Safety/Road Crime as 6/24 in Your View Counts.
- Through the Reducing Inequalities Strategic assessment that poor road user behaviour was an issue.

### Violent Crime (incorporating assaults, serious and organised crime groups -SOCG and counter terrorism)

#### Why?

- Police Scotland J Division Strategic Assessment shows an increasing trend.
- The community ranked Violent Crime as 5/24 in Your View Counts.
- Violent crime is evident within the other policing priorities either as a result or a contributing factor.
- Within the performance indicators the trend is that assaults are increasing.

## Not Protectively Marked

### Anti-Social Behaviour (incorporating online crime and hate crime)

#### Why?

- Anti-Social Behaviour appears as a priority in the Community Plan/SBC Single Outcome Agreement.
- The community ranked Anti-Social Behaviour as 1/24 in Your View counts.
- Police Scotland J Division Strategic Assessment shows that there is an increasing trend of Hate crime being reported.
- Online ASB is increasing from figures within the performance indicators.

### Drug & Alcohol Misuse (incorporating serious and organised crime groups - SOCG)

#### Why?

- Police Scotland J Division Strategic Assessment shows that it is an increasing trend with SOCG being involved in drug supply.
- The community ranked Drug Dealing/Drug Misuse as 3/24 in Your View Counts.
- Through the Reducing Inequalities Strategic assessment that substance misuse was an issue.
- Police Scotland J Division Strategic Assessment shows that alcohol was a factor in a high number of serious assaults.
- The community ranked “Rowdy Drunken Behaviour” as 14/24 in Your View Counts.

## Not Protectively Marked

### Protecting People (incorporating child protection, child sexual exploitation - CSE, adults at risk and missing persons)

#### Why?

- Protecting People appears as a priority in the Community Plan/SBC Single Outcome Agreement.
- Police Scotland J Division Strategic Assessment shows that it is an increasing trend.
- The community ranked Child Abuse including Child Sexual Exploitation as 9/24 in Your View Counts
- Through the Reducing Inequalities Strategic assessment that keeping children and young people safe was an issue.

### Acquisitive Crime (incorporating rural crime and doorstep crime, housebreakings and thefts)

#### Why?

- Police Scotland J Division Strategic Assessment shows that it is an increasing trend in aspects of acquisitive crime.
- The community ranked Homes Being Broken Into as 2/24 in Your View Counts.
- Performance indicators show an increase in acquisitive crime.
- The community ranked Theft of Property (Bicycles, Quadbikes, Tools Machinery or Livestock) as 4/24 in Your View Counts.

## Not Protectively Marked

The relationship between the Community Plan Themes and Policing Priorities, are illustrated in the following chart:

← Community Plan →

	Our Economy, Skills & Learning	Our Health, Care & Wellbeing	Our Quality of Life	Our Place	Potential Policing Priorities for Locality Plans
<b>Police Priority</b>					
<b>Domestic Abuse</b>					
<b>Road Safety</b>					
<b>Violent Crime</b>					
<b>Anti-Social Behaviour</b>					
<b>Drugs &amp; Alcohol Misuse</b>					
<b>Protecting People</b>					
<b>Acquisitive Crime</b>					

## 5. Achieving Outcomes

This is what we aim to achieve...

**Domestic Abuse** - Police Scotland plans to reduce the harm caused by Domestic Abuse and sexual crimes within the Scottish Borders, we want to signpost victims and those affected to other agencies to reduce the instances of harm.

This is what we will do...

- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will work in partnership to identify and focus intelligence led activity on offenders of domestic abuse.
- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will work collaboratively to support the victims of sexual crime, proactively sharing information with partners, signposting to appropriate agencies and ensuring a victim centred approach.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## Not Protectively Marked

This is what we aim to achieve...

**Road Safety – Police Scotland plans to reduce road accidents and casualties within the Scottish Borders by means of prevention, and influencing road user behaviour.**

This is what we will do...

- We will work in partnership to reduce offending and concentrate on prevention to divert away from offending/accidents.
- We will direct focus on people of all ages about road user behaviour, with particular focus on young people.
- We will engage with our partners to educate and inform young people about road user behaviour.
- We will direct focus on offenders through intelligence led operations.
- Media to be used to promote events and campaigns.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## Road Casualties – A Case Study

Across the Lothian's and Scottish Borders road safety is a priority, with young drivers being overrepresented in many serious and fatal road accidents. It is therefore important through education to ensure that young drivers understand that the skill of driving comes with a responsibility to keep people safe.

With many serious and fatal accidents occurring on rural roads, where the cause of the collision can be attributed to driver behavior, helping young drivers develop excellent driving skills and an awareness of safety issues is important for the continuous improved safety of our road networks.

To address the issues surrounding young drivers, a programme of events to emphasise risk and support good driving behaviour is provided for all senior pupils at high schools across the Scottish Borders. Working with partners including the Scottish Fire and Rescue Service, the Scottish Ambulance Service, Scottish Borders Community Safety, and third party organisations Police Scotland YCO and Traffic Officers deliver an educational event which has group discussion and debate surrounding the issues arising from when attending road traffic collisions. Responsibilities that young drivers have and the potential consequences of ignoring these are discussed.

Having run for several years this programme is very successful with 76% of attendees stating the event would have a direct impact on their driving and feeling more able to challenge other road user's behaviour as a result.

To further enhance this the Scottish Borders Local Area Police Commander has piloted a series of 'Young Drivers' events held at Charterhall, with Police Scotland, the Institute of Advanced Driving, Clelland's Volvo and partner agencies. This is to target young drivers to enhance safety skills, the value of advance driving, practical experience and a chance to speak to other agencies about their knowledge of road safety. It is hoped this will be a valuable experience and that the programme will be able to continue and run into the future.

## Not Protectively Marked

This is what we aim to achieve...

**Violent Crime** – Police Scotland aims to reduce the harm caused by violent crime within private and public areas of our community and reduce the impact of serious and organised crime groups.

This is what we will do...

- We will direct focus in particular areas in the community to reduce violence, especially with a night time economy.
- Work in partnership to reduce repeat offending and victimisation through intelligence led operations.
- Use of social media to highlight Police activity at organised events within the Scottish Borders to deter any violence.
- We will work collectively to educate and inform young people about the effects of radicalisation.
- We will engage with our communities and partners to ensure there is an awareness of threats posed by terrorist actions, how to be vigilant and how to react.
- We will collaborate with partners to work within our community to enhance the support given to those affected by violence.
- We will continue to work with partners to address the impact of serious and organised crime groups within the community.

This is where and how we will show you if we are on track:

## Not Protectively Marked

<http://www.scotland.police.uk/about-us/our-performance/>

### CASE STUDY – Serious and Organised Crime

Tackling Serious and Organised Crime within our communities is a priority for Police Scotland. As result both local and specialised officers within the Scottish Borders continue to maximise opportunities to target organised crime groups, disrupting their criminal activity and dismantling their networks.

Operation Crossfire was an intelligence led operation targeting an Organised Crime Group based in the Scottish Borders, who were impacting the local community with their supply of illegal drugs and counterfeit goods. Using various methods available, the intelligence around this group was developed, which enabled a full intelligence picture to be established. Specialist Police Resources along with partners from Trading Standards and SSPCA liaised and thereafter executed warrants at several addresses resulting in significant quantities of class A, B and C drugs being seized along with counterfeit clothing, cash and an illegal weapons.

This robust, proactive approach to tackling serious and organised crime demonstrates both Police Scotland's willingness and the importance to work with partner agencies to prevent organised crime thriving in the Scottish Borders and sends a clear message to organised crime groups that their criminal activities will not be tolerated.

## CASE STUDY – E-Learning – Counter Terrorism Strategy – Prevent

Police Scotland is committed to protecting communities by reducing and mitigating the risk and impact of terrorism to Scotland and its communities. Vulnerable individuals in our communities may be at an increased risk of radicalisation and extremism.

By creating a working group utilising specialist officers at a regional and divisional level and partners in education, NHS, Scottish Ambulance Service, utility companies, etc. the Lothian and Scottish Borders produced a bespoke ‘Prevent’ E Learning package for partners from the ground-up. This package was produced with the aim of stopping individuals becoming radicalised by extremists by including and working with partners in education, faith, health and criminal justice and supporting them to recognise potential risks and enabling them, through their workforce, to address those risks in the best way.

The E –learning package has provided a consistent approach to training in this important area and over 3,000 local authority staff have completed the training course so far, including the Scottish Borders, reducing the risk of vulnerable individuals becoming radicalised, and extremism and terrorism in our communities.

## Not Protectively Marked

This is what we aim to achieve...

**Anti-Social Behaviour** – Police Scotland aims to reduce the instances of harm caused by anti-social behaviour within our community and highlight how it impacts on the wider community.

This is what we will do...

- We will engage with our partners to educate and inform the community about the effects of anti-social behaviour, hate crime and cybercrime on the most vulnerable in our community.
- We will work collaboratively with partners to promote third party reporting to address the under reporting of hate crimes.
- We will work in partnership to reduce repeat offending and victimisation.
- We will direct focus on those repeat offenders and support repeat victims within the Scottish Borders.
- We will work collaboratively with partners to divert those who commit minor offences or divert away from offending behaviours.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## Not Protectively Marked

This is what we aim to achieve...

**Drug & Alcohol Misuse** – Police Scotland aims to reduce the harm caused by drug and alcohol misuse within the community and educate people about the impact that serious and organised crime groups have on drug misuse.

This is what we will do...

- We will engage with our partners to educate and inform young people about the effects of drug and alcohol misuse and the effect on our wider community.
- We will work in partnership to reduce repeat offending and victimisation through intelligence led operations.
- We will collaborate with our partners to signpost to appropriate agencies for treatments or advice and help for person or family members affected by substance misuse.
- We will encourage responsible management of licensed premises, robustly enforcing legislation and making presentation to the Scottish Borders licensing board where necessary.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## CASE STUDY – Weed Them Out

The criminals involved in commercial cannabis cultivation often have links to serious organised crime, which can include human trafficking and exploitation of other adults at risk through vulnerabilities. When these individuals establish cannabis cultivations in residential properties, the problem is brought into local communities.

As part of our commitment to tackle drug misuse we held a seminar with partners including housing authorities, housing associations, retailers, the fire service, NHS and the post office, with coverage across social media, radio and newspapers. This included advice on how to recognise potential cultivations and what to do, and drew attention to associated risks, such as the danger surrounding the theft of electricity and commensurate potential for fatal fires.

The event was a notable success, with very positive feedback from all attendees. The event has been recognised nationally as best practice and, in practical terms, has seen a significant increase in the number of cultivations seized.

Tackling drug misuse requires a multi-faceted approach. The Weed Them Out campaign brought together partners from across the public services and private sector towards this goal, and brought about a significant practical increase in seizures. In the long-term, increased awareness on the part of our partners, and the development of the reporting process, will continue to see these cultivations either stopped from being set-up, or removed at a much earlier stage, thereby reducing the effect on the community.

## Not Protectively Marked

This is what we aim to achieve...

**Protecting People** - Police Scotland aims to reduce the harm and instances of harm to persons 'at risk' within our local community by education, enforcing and signposting and collaboration.

This is what we will do...

- We will engage with partners, share information and work collaboratively to reduce the harm to vulnerable persons in our community.
- We will work with our partners to educate and inform young people about the signs of child sexual exploitation.
- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will investigate adult protection and child protection enquiries with sensitivity and work with our partners to signpost to other relevant agencies.
- We will work collaboratively with partners to reduce the instances and minimise the risks concerning missing persons in the community.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## CASE STUDY – Child Sexual Exploitation

Child Sexual Exploitation can happen and is happening to boys and girls throughout Scotland and the Scottish Borders.

Police Scotland commenced a campaign in August, 2016 – “Grooming a Child for Sex? We’re on to you”. The aim of the campaign is to deter perpetrators from sexually exploiting children and preventing people ever becoming a victim. We are actively encouraging the public to come forward if they spot the signs of a victim of CSE and reporting it. This will be done by highlighting to the public what the signs of offending behaviour is, and targeting the perpetrators highlighting the fact that their grooming techniques are known and Police Scotland will not tolerate CSE.

Although the main aim of the campaign will be on the perpetrators the Police will continue to work closely with a range of local authority partner agencies and also Barnardo’s to ensure that victims of child sexual exploitation receive all the information and support they need to come forward with confidence.

So what is CSE? Child sexual exploitation is a form of child sexual abuse in which a person or persons, of any age, takes advantage of a power imbalance to force or entice a child into engaging in sexual activity in return for something received by the child and or those perpetrating or facilitating the abuse.

The Scottish Government have developed a suite of materials to raise awareness about CSE, help people understand and spot the signs and provide any support the victims and public may need. Visit <http://csethesigns.scot/> for more information.

## Not Protectively Marked

This is what we aim to achieve...

**Acquisitive Crime** – Police Scotland aim to reduce the harm caused to individuals within the Scottish Borders and the financial loss to the wider community, with prevention playing a hugely important role.

This is what we will do...

- We will work with partners to reduce repeat offending and victimisation through intelligence led operations.
- We will direct focus on known offenders and support repeat victims within the community.
- We will engage with our partners to educate and inform young people about the effects of acquisitive crime on the community.
- We will work in partnership to divert those who commit minor or first offences away from offending behaviours.

This is where and how we will show you if we are on track:

<http://www.scotland.police.uk/about-us/our-performance/>

## CASE STUDY – Rural Crime

There was a noticeable rise in thefts taking place within the rural community of the Scottish Borders. These items were of high value, including agricultural machinery, which was vital for the daily business causing a loss in production and harming the local economy.

Working collaboratively with the Scottish Borders Council, Scottish Fire and Rescue Service and the National Farmers Union, we devised a tiered, escalating range of prevention methods, underpinned by a strong media campaign. We produced and distributed a prevention booklet to all farms in the Scottish Borders, with Social Media and press releases via newspapers and local authority publications, supported by local radio, and highlighted as a lead story for a security industry magazine and local television coverage.

“Walk and talk” events were carried out where farmers received practical crime prevention and fire safety advice and product displays. We also attended local farm shows and 200 farms were given bespoke prevention advice, including DNA property marking their machinery and other items, supplemented by overt road signage.

This led to a 62% reduction in the value of rural theft in the region, and created a framework for positive engagement with farmers, strong collaborative practices with partners and won the Scottish Community Safety Network's "Innovative Media Campaign" award.

## 6. Measuring Success

As previously mentioned, this 2017-2020 Local Police Plan represents the start of a change from a short-term 3-year focus to a longer-term focus on longer-term outcomes. These outcomes will be progressed and monitored during the lifetime of this plan.

Several factors can influence short-term performance; therefore to allow for appropriate and transparent scrutiny, performance indicators have been identified from Police Scotland Quarterly Management Information, from Your View Counts Surveys and from User Satisfaction Surveys. These will be used to measure how well we are achieving our outcomes.

Regular monitoring of these indicators will show how we are progressing towards the outcomes, these indicators will be considered in tandem with ‘partner indicators’ contained within the Scottish Borders Community Plan once it has been completed.

Police Performance Indicators are listed in Appendix 1 and can be accessed here:

<http://www.scotland.police.uk/about-us/our-performance/>

**Not Protectively Marked**

## 7. Contact Us

Chief Constable of Police Scotland

“Effective policing isn't just about enforcement. It's about working in and with our communities to identify and solve problems. That's why we've restructured our community policing so that it's easier for you to know who we are, what we do and how to get in touch with us”.

### **Local Contact Details:**

Police Scotland

Hawick Police Station

Wilton Hill

Hawick

TD9 8BA

**Telephone number: 101**

**Emergency Number: 999**

**Email:** For all non-emergency issues or enquiries relating to Police business, you can contact us via:

<mailto:ScottishBordersLPP@scotland.pnn.police.uk>

*This group email address is provided for you to discuss non-urgent local policing issues. It should not be used to report a crime or incident.*

## Not Protectively Marked

### We are here to help:

We will continue to keep in touch with you to keep you updated on the ongoing work being carried out to tackle the issues that are affecting life for you in the Scottish Borders.

- If you have any concerns or issues you wish to discuss, contact your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.
- If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111
- Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay in an emergency on 18000 or non-emergency on 18001 101.

### Your Local policing Team

<http://www.scotland.police.uk/your-community/the-lothians-and-scottish-borders/>

### Social Media: #keepingpeoplesafe

**Twitter** <http://twitter.com/policescotland>

**Facebook** <http://facebook.com/policescotland>

## 8. Appendix 1 – Police Performance Indicators

The following Police Performance Indicators are closely aligned to the delivery of the Priorities within the Scottish Borders Local Police Plan:

Missing Person Incidents	Source: Quarterly Management Information
Sexual Crime (Group 2) Crime Rate per 10,000 population	Source: Quarterly Management Information
Housebreakings & Theft (Group 3) Crime Rate per 10,000 population	Source: Quarterly Management Information
Antisocial Behaviour Incidents per 10,000 population	Source: Quarterly Management Information
Racially Aggravated Conduct per 10,000 population	Source: Quarterly Management Information
Domestic Abuse Incidents	Source: Quarterly Management Information
% Domestic Abuse Incidents that result in crime report	Source: Quarterly Management Information
Serious Assault (Group 1) Crime Rate per 10,000 population	Source: Quarterly Management Information
Road Casualties	Source: Quarterly Management Information
% Perception of Crime in Local Area	Source: Your View Counts Survey
% Confidence in the Police	Source: User Satisfaction Survey

Police Scotland is fully committed to sharing performance data with our communities and partners. The link below demonstrates a comprehensive summary of current crime trends and statistics including the Performance Indicators listed above.

<http://www.scotland.police.uk/about-us/our-performance/>

## Appendix 2 – Police Roles

Response Officers	Respond to incidents 24/7, investigate crimes, attend variety of calls as per force control room giving priority to emergency calls.
Youth Community Officers	Work closely with Education in the school setting and other partners to prevent youth offending, advice regards counter terrorism, cybercrime, sexual exploitation and give parental inputs.
Community Beat Officers	Focus on community issues, work closely with partner agencies and have responsibility for renewing firearm certificates.
Portfolio Holders	Work to collate and collaborate on specific areas of policing to identify ways of preventing crimes.
Local Delivery Officers	Deliver the work to colleagues and the community that the Portfolio holders collate.
Community Planning Officer	Work with the Community Planning Partnership to plan ways to improve outcomes and reduce inequalities within the Scottish Borders and by locality.

Contact Your Local Community Team at:

<http://www.scotland.police.uk/your-community/the-lothians-and-scottish-borders/>