

Local Police Plan 2017 - 20

community empowerment, inclusion and collaborative working

partnership

People make Glasgow

shared outcomes

prevention and accountability

Our commitment to the safety and wellbeing of the people and communities of

Glasgow



POLICE SCOTLAND

Keeping people safe

POILEAS ALBA

1. INTRODUCTION

1.1 Foreword

This Local Policing Plan sets out the local policing priorities for Glasgow City for 2017 -2020. The plan is a statutory requirement under the Police and Fire Reform (Scotland) Act 2012 and forms part of a broader planning process which takes account of the Scottish Government’s vision for public services, the Police Scotland Annual Policing Plan and the Police Scotland Policing 2026 Strategy. It details the local and national priorities identified as being significant to the communities of Glasgow and the way in which Greater Glasgow Division will respond in order to reduce the associated threat, risk and harm. This Local Policing Plan is supported by ten Locality Plans that detail more localised responses in different areas of the city.

1.2 The Glasgow City Local Outcome Improvement Plan

Glasgow City Council’s vision for Glasgow is to be a world class city with thriving and resilient communities where everyone can flourish and benefit from the city’s success.

The 'Glasgow Community Plan' outlines 3 key areas of focus:

- Economic Growth
- Resilient Communities
- A Fairer and more Equal Glasgow

Greater Glasgow Division will support ‘the plan’ by ensuring Glasgow is a safe place to live, work and socialise. We aim to help create the environment where everyone can flourish by working closely with our communities and partners to address the concerns that matter to them most.

Effective policing can support Glasgow’s **economic growth** and infrastructure by working together with partners to empower communities with skills, knowledge and confidence.

Working closely with communities, businesses and individuals to make better use of existing resources, can enable a co-productive response not only to major and critical incidents but to support ongoing work addressing some of the long-term underlying issues adversely affecting community resilience, such as mental health and wellbeing. Strengthening the resilience of individuals and businesses will help establishing **resilient communities** which in turn will contribute to a wider national resilience.

Greater Glasgow Division is committed to achieving and promoting a community culture where people are treated with dignity and in line with our own core values of integrity, fairness and respect. Everyone has the right to be provided with equality of opportunity and Greater Glasgow Division will work to provide a service that takes into account the different needs and expectations of our diverse communities to help create **a fairer and more equal Glasgow**.

2. HOW WE IDENTIFIED OUR POLICING PRIORITIES

2.1 Local Policing Plan - Strategic Drivers

This Local Policing Plan is informed and influenced by the strategic priorities defined by the Scottish Government 'National Outcomes' and 'Strategic Policing Priorities' and strategic policing priorities governed by the Scottish Police Authority (SPA).

Nationally, the plan is influenced by the Police Scotland Annual Policing Plan and the associated national operational policing priorities and, looking to the future, the Policing 2026 Strategy.

National Operational Priorities

- Violence, disorder and antisocial behaviour
- Serious organised crime
- Counter terrorism and domestic extremism
- Protecting people at risk of harm
- Road safety and road crime
- Acquisitive crime

2.2 Local Policing Plan - Local Drivers

As well as considering the above strategic drivers and the Glasgow Local Outcome Improvement Plan, the Local Policing Plan has been informed by the local Greater Glasgow Division Strategic Assessment 2017-20, which has helped identify emerging issues and themes that will influence policing at a local and national level.

Crucially, ongoing consultation with Elected Members, Community Councils, Community Groups and the general public in Glasgow has helped ensure that we have developed an understanding of the issues that affect the quality of life in the communities we serve. These engagements have significantly influenced our objectives as outlined in this plan.

Community Justice Glasgow (CJG) the new delivery arm for Community Justice and part of the Glasgow Community Planning Partnership (GCPP), has established a local plan with a primary focus on reducing reoffending, which supports and informs the Policing Plan.

2.3 'Your View Counts' Survey

In April 2016 an online countrywide public consultation survey '*Your View Counts*' commenced enabling us to seek the views of our diverse communities throughout the year. The survey, which could also be completed on paper, gave local people the chance to directly influence the setting of local and national policing priorities, at places and times convenient to themselves.

The aim of the survey was to encourage broad participation across our diverse communities in Glasgow and to help achieve this, numerous planned engagement activities focused on different communities each month throughout the year. The survey was also promoted through media campaigns and supportive links on many of our partner agencies websites.

The results of the survey have themes emerging on a geographical and demographic basis in terms of what our different communities think the police should be focusing on - nationally and locally.

Participants were encouraged to identify local and national policing priorities that mattered to them and more than two and a half thousand people from the Greater Glasgow Division area took part.

The top 5 local priorities that emerged for the Glasgow City area were:

- Antisocial behaviour and disorder
- Homes being broken into
- Violent crime
- Drug dealing/drug misuse
- Littering/Fly-tipping

The top 5 national priorities that emerged were:

- Counter terrorism/national security
- Violent crime
- Serious organised crime
- Child abuse including child sexual exploitation
- Drug dealing/drug misuse

Greater Glasgow Division has developed this plan to outline the locally identified priorities and to demonstrate our commitment to working with our communities and partners to deliver a service that meets the expectations of those who live in Glasgow.

3. LOCAL/NATIONAL POLICE PRIORITIES AND OBJECTIVES

The following sections outline our policing priorities in the Glasgow City area and details what we intend to do about the things that matter most to our communities at a local level:

3.1 Local Priority - Antisocial Behaviour and Disorder

Antisocial behaviour and disorder remains the number one priority both nationally and locally and Greater Glasgow Division remains committed to addressing the wide range of crimes and offences that are included in this category. Antisocial behaviour has a hugely detrimental impact on the quality of life of people affected by offences such as street drinking, urinating in public, vandalism and youths who cause annoyance. Much of this behaviour is linked to the excess consumption of alcohol.

To address antisocial behaviour and disorder we work closely with our partners in Community Safety Glasgow (CSG) to deliver a Multi-Agency Tasking And Co-ordinating (MATAC) group. The group is attended by representatives from the Police Local Problem Solving Teams (LPST's), CSG Area Co-ordinators, CSG analysts, housing providers, Scottish Fire and Rescue Service and the "One Glasgow Reducing Offending" Project.

The MATAC process seeks to identify specific areas that suffer as a consequence of antisocial behaviour and to use the combined resources to introduce measures to combat it. This is a multi-agency partnership approach based on collaboration and information sharing with the intelligence product produced by the CSG Analytical unit being derived from data drawn from both Police and CSG information systems. This product identifies repeat locations, regular reporters and persistent offenders and allows partners to develop action plans to address the issues.

One Glasgow is a unique partnership which draws on the "Total Place" approach. It seeks to improve operational efficiencies by delivering services at a reduced cost whilst improving outcomes through intelligent joint working. This approach results in multi-agency streamlined working, improved targeting of resources, enhanced information sharing and a reduction in duplication of services together with the redirection of finite resources to deliver improved outcomes by more effective intervention strategies.

The reducing offending work stream is a unique multi-agency partnership which focuses on individuals aged 12-25 years who are involved in, or who are at risk of becoming involved in the criminal justice system, including those leaving prison or secure care.

One Glasgow's core principals are that partners focus on and accelerate joint working through:

- Earlier intervention and a proactive approach to prevention;
- Outcomes based targets and commissioning;
- Clearer programmes of work and pathways;
- Better targeting of resources based on need;
- Improved working with the third sector; and
- Improved case management and practice.

OBJECTIVES - To help reduce Antisocial Behaviour and Disorder we will:

Develop the MATAAC process to work with partners to identify and deal with emerging threats;

Utilise the information from MATAAC to direct Police and CSG resources to the right place, at the right time and towards the right people;

Continue to develop a prevention based approach by referring people to One Glasgow in order to reduce reoffending;

Work in partnership with the Licensed Trade to encourage the responsible sale of alcohol and address agent purchase (adults purchasing alcohol for children) and the sale of alcohol via social media platforms where little cognisance is taken of the age or level of sobriety of the purchaser; and

Through the dedicated Police Campus Officers, develop a better relationship with young people and help them to understand the impact antisocial behaviour can have on communities.

Delivers on the Glasgow City Local Outcomes of creating Resilient Communities.

3.2 Local Priority - Homes Being Broken Into

Local consultation has identified homes being broken into as a priority for Glasgow residents and this type of crime also features as a National Policing Priority under the heading of Acquisitive Crime.

Recent crime pattern analysis reveals that when homes are broken into, motor vehicles are frequently stolen. It is clear from the circumstances that the theft of a motor vehicle is often the main motivation for the break-in which is simply undertaken to locate the true key for the vehicle parked in the drive. The vehicle is then subsequently often used in further criminality such as robbery, theft of fuel and shoplifting.

In response to this issue, Greater Glasgow Division introduced Operation Neighbourhood which involving the establishment of a dedicated group of officers tasked with investigating such crimes, maximising forensic opportunities, linking crimes where appropriate, gathering intelligence, targeting offenders and locations and co-ordinating a visible policing response in affected areas. In addition, the division developed a proactive media strategy to achieve maximum impact and maintain public reassurance and confidence in Glasgow.

The impact of this Operation has been very positive however the dramatic affect that a housebreaking can have on victims' confidence, security and health cannot be underestimated. The negative effect such instances also have on the wider community, can also be significant.

Objectives – To help deal with Homes Being Broken Into we will:

Raise awareness of crime prevention and Secured by Design's 'Secure Your Home' *, encouraging crime prevention tactics to protect homes and properties against theft;

Develop strategies that target recidivism in order to reduce re-offending linked to homes being broken into;

Focus on developing intelligence in relation to offenders and locations;

Utilise all media opportunities to raise awareness of home and vehicle security.

Undertake high visibility patrols in priority areas.

Delivers on the Glasgow City Local Outcomes of creating Resilient Communities.

*www.securedbydesign.com

3.3 Local and National Priority - Violent Crime

The impact of violence, disorder and antisocial behaviour is considerable, both to Glasgow's communities and the economy. Whilst Police Scotland's partnership approach to violence prevention has had a positive impact, preventing violence remains a key priority. Keeping people safe lies at the heart of what we do and there is little doubt that working together in partnership, sharing information about people and places, can help all concerned. Violence, like antisocial behaviour, undoubtedly has a detrimental impact on quality of life in communities. Acts of violence which occur in public increase the fear of crime and can create an impression that these localities are less safe places to live. If unchecked, such incidents can adversely affect the local economy as community confidence is drained.

The abuse of alcohol and drugs undoubtedly has a significant impact on violence levels and our most recent evidence indicates that alcohol was a factor in around one third of all crimes reported to police.

Violent Crime also includes domestic abuse, where violence often takes place behind closed doors and where victims often live in fear, suffering long lasting effects. We are fully committed to challenging and confronting domestic abuse within our communities. Police Scotland is also fully committed to providing a professional and consistent approach to victims of Honour Based Violence (HBV), Forced Marriage (FM) and Female Genital Mutilation (FGM). Where children are involved, a Getting It Right For Every Child (GIRFEC) approach is essential to ensuring that the needs of children and young people, affected directly or indirectly by these issues, are considered.

The MATAC process recognises that underlying antisocial behaviour can lead to disorder and violent crime and by developing a greater understanding of the causal factors, we will continue to build safer communities. We will work closely with partners to prevent these types of crimes.

Police Scotland are also fully committed to robustly addressing Hate Crime and Hate Crime Incidents in our communities. Hate Crime does not only affect individuals directly, it can also damage the communities to which the victims and perpetrators belong. We will continue to work in partnership with the aim of preventing Hate Crime in our communities.

Objectives – To help reduce Violent Crime we will:

Work in conjunction with partner agencies to enhance information sharing regarding complaints about problematic households / locations for violence and domestic abuse;

Promote anti-knife carrying messages, particularly targeting young males. Through Campus Police Officers, we will deliver and promote 'No Knives Better Lives' a partnership programme aimed at highlighting the dangers of carrying knives, whilst encouraging participants to make positive choices;

Focus on repeat offenders and promote The Disclosure Scheme for Domestic Abuse Scotland, which enables us to share information about a partner's abusive past with potential victims;

Work proactively with partners, enforcing licensing legislation to help reduce public drunkenness and related disorderly / violent behaviour; and

Work with alcohol retailers / supermarkets to raise awareness of staff responsibilities and ensure compliance with licensing conditions.

Delivers on the Glasgow City Local Outcomes of creating Economic Growth, Resilient Communities and an environment where everyone can flourish.

3.4 Local and National Priority - Drug Dealing/Drug Misuse

Most Serious and Organised Crime Groups (SOCGs) investigated by Police Scotland are involved in the illicit drug trade. Drug misuse, like alcohol misuse, can have a detrimental effect on individuals, families and communities and it can also have a devastating effect on users' mental health. All of these issues have an impact on the services delivered by many of our partner agencies.

Drug dealing is a blight on our communities and normally flourishes in areas where there are high levels of unemployment, drug/alcohol dependency and antisocial behaviour. Organised Crime Groups bring further misery to these areas as a direct result of their drug dealing activity and indirectly as a result of associated criminality. Similarly, drug abusers who leave discarded needles and drug paraphernalia lying in public places can also have a significant detrimental effect on community confidence and economic prosperity.

Within Greater Glasgow Division officers continue to tackle this type of criminality, exploring new tactics and exploiting all legislative opportunities to reduce the harm associated with drug abuse.

Objectives – To help reduce Drug Dealing/Drug Misuse we will:

Maximise opportunities to refer offenders who appear to have drug addiction issues, to substance misuse services to minimise harm and promote recovery;

Maximise intelligence gathering opportunities in relation to those engaged in the supply of controlled drugs;

Through the LPST's, engage with communities to understand the quality of life issues affected by drug dealing/misuse; and

Undertake close liaison with partner agencies to ensure the clean-up of discarded needles and "target hardening" of drug dealing locations.

Delivers on the Glasgow City Local Outcomes of creating Economic Growth, Resilient Communities a Fair and More Equal Glasgow and an environment where everyone can flourish.

3.5 Local Priority - Littering/Fly-Tipping

Although not traditionally considered to be a Police issue, littering and fly-tipping has been identified by Glasgow communities as a priority.

If left unattended these environmental issues can adversely affect our communities. Community confidence can be affected and this can lead to antisocial behaviour and disorder and poorer economic circumstances for the whole community. Greater Glasgow Division acknowledges the need to work with partners to promptly remove litter and take positive steps to prevent locations being targeted for such behaviours.

The existing MATAC process considers repeat locations and the following tactical options are available to help deal with littering and fly-tipping:

- Environmental clean-ups;
- Litter and graffiti removal;
- Proactively use of mobile and fixed camera CCTV systems; and
- The deployment of high visibility patrols by both police and Community Safety Glasgow resources in affected areas.
- Enforcement opportunities.

In order to respond effectively to such problems, good local communication is required between stakeholders and real partnership working between Council resources, Community Enforcement Officers, Housing providers, Police Officers and Third Sector organisations can dramatically improve outcomes.

Community Payback could also provide work in partnership with the Criminal Justice Social Work Services of Glasgow City Council to deliver the unpaid work requirement of Community Payback Orders. This could be utilised as an alternative to a custodial sentence, offering offenders the chance to make amends for their offences by doing unpaid work to benefit communities. In particular in relation to environmental issues.

Objectives – To help reduce Littering and Fly-Tipping we will:

Continue to develop the MATAC process to work along with partners to identify emerging trends in relation to littering and fly-tipping;

Utilise the information from MATAC to direct Police and CSG resources to the right place, at the right time and towards the right people; and

Through our dedicated Police Campus Officers, develop a better relationship with young people and help them to understand the impact littering has on communities.

Delivers on the Glasgow City Local Outcomes of creating Economic Growth, Resilient Communities and an environment where everyone can flourish.

3.6 National Priority – Counter Terrorism and Domestic Extremism

Although not identified as a local priority, given the current threat posed by Terrorism and Domestic Extremism, it is entirely appropriate that this priority is featured in our policing plan.

Glasgow is one of the United Kingdom's largest retail and financial hubs which, every day, attracts thousands of workers, shoppers and tourists from across the world. The City Centre has a vibrant night time economy which attracts many more thousands of revellers to its countless entertainment venues, pubs and clubs. In addition, the city hosts three top-flight football clubs, the National Football Stadium and some of the country's biggest and busiest concert venues. The current threat level and tactics employed by foreign and domestic terrorists, mean that there is no room for complacency when planning our response.

We will continue to contribute to the UK Government Contest Strategy through the Glasgow CONTEST Multi-agency Group, which focuses on the potential threat posed by both international and domestic terrorism. This group has developed a partnership based Action Plan where each organisation supports specific elements of the '4P's':

- **Protect** - strengthen our borders, infrastructure, buildings and public spaces from an attack
- **Prepare** - where an attack cannot be stopped, reduce its impact by ensuring we can respond effectively
- **Pursue** - disrupt or stop terrorist attacks
- **Prevent**-stop people becoming terrorists or supporting terrorism

Objective – To help reduce the threat from Terrorism and Domestic Extremism we will:

Deliver the CONTEST Strategy with partners to Prevent, Protect, Prepare and Pursue, in order to reduce the threat posed to the Glasgow Communities by terrorism and domestic extremism.

Delivers on the Glasgow City Local Outcomes of creating Economic Growth, Resilient Communities and an environment where everyone can flourish

4. LOCAL POLICING ARRANGEMENTS

The local policing area this plan corresponds to is Glasgow City Local Authority and together with East Dunbartonshire and East Renfrewshire make up Greater Glasgow Policing Division. Greater Glasgow Division is led by a Local Police Commander, a Chief Superintendent, who is supported by five Superintendents. The command team is supported by Area Commanders and their deputies who are responsible for delivering the Local Policing Plans within their respective geographical areas.

The model for policing across Greater Glasgow Division incorporates Local Policing Teams who react to calls from the communities and provide preventative and reassurance policing. They are supported by Local Problem Solving Team officers who tackle ongoing concerns and more protracted community issues. The Area Commands are supported by two Detective Superintendents and three Detective Chief Inspectors who lead specialist teams investigating crime, public protection matters and serious and organised crime groups.

Located within the Division are a number of School Campus Officers who service both secondary and primary schools and work in partnership with schools to provide safety advice, deal with criminal matters that arise within the school environment and work closely with partners providing early and effective intervention.

A Local Authority Liaison Officer is embedded in the City Chambers and works with the Local Authority to deliver the Community Planning Priorities.

5. LOCAL SCRUTINY AND ENGAGEMENT

The Police and Fire Reform (Scotland) Act 2012 provides a framework for local scrutiny and engagement arrangements between Police, Fire and Rescue Service and the Local Authority. The current format has been in place since April 2013 and will continue with quarterly meetings where the Local Policing Commander supported by the Area Commanders presents a report to the Local Authority outlining police performance measured against the Local Policing Plan. This provides opportunities for locally elected members and partners known as the Safe Glasgow Group to examine and hold police to account in relation to the delivery of local policing services.

6. EQUALITIES

All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve, as well as with our own staff. This commitment is strengthened by our values of Integrity, Fairness, Respect and Human Rights.

We recognise that effective and fair Policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the Police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

Delivers on the Glasgow City Local Outcome of creating a Fair and More Equal Glasgow

7. LOCAL CONTACT DETAILS

Police Scotland

Greater Glasgow Division Headquarters

50 Stewart Street

Glasgow

G4 OHY

Dial 999 for an emergency that requires urgent Police attention;

For non-emergency contact, call 101, the single non-emergency number;

If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555111;

Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay on 18001 101 for non-emergency, or 18000 in an emergency.

For more detailed information on how to contact your Local Policing Team please refer to the 'Your Community' section of the Force website at <http://www.scotland.police.uk/your-community/>

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community:

You can also follow us on the following social media sites:



[@http://www.twitter.com/GreaterGlasgPol](http://www.twitter.com/GreaterGlasgPol)



[@Greater Glasgow Police Division](#)