



**POLICE**  
SCOTLAND

# Aberdeen City

Local Policing Plan 2013-2014



**ABERDEEN**  
CITY COUNCIL

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## **Policing Plan for 2013-2014**

### **1. Introduction**

This plan sets out the local policing priorities and objectives for the local authority area of Aberdeen City for 2013-2014, and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It is produced as part of a planning process which takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authorities Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan.

The Local Policing Plan for Aberdeen City represents a critical part of the delivery process for the new service, demonstrating our commitment to local policing within the national planning framework and enabling us to respond effectively to the concerns of local communities as well as meet and tackle nationwide demands. This plan will be supported by 13 Multi Member Ward Level Community Policing Plans which respond directly to local needs and demands.

## **2. Foreword by:**

### **Chief Constable Stephen House**

This Plan is the first under the new Policing arrangements for Scotland. Local Policing will be the focus of the Police Service of Scotland and will deliver real improvements to the way services are delivered to local communities. Reform offers us the opportunity to improve accountability and increase scrutiny. This plan sets out our continuing commitment to 'Keeping People Safe'. It establishes the issues we believe are important to communities across Scotland. By delivering a local policing service that drives improvements against our priorities we can make a real difference in the quality of life for people in Scotland.

### **Vic Emery, Chair of the Scottish Police Authority**

When it comes to local police services, one size doesn't fit all. Different communities across Scotland want access to the best expertise and services in policing - but they quite rightly expect police services to meet their area's needs and priorities. Your Local Police Plan is a key part of making sure this happens, and keeping this local focus at the heart of community policing.

These plans are linked to national priorities, but are based on local issues and what people say matters to them. They are also a very public commitment by Police Scotland on what it will deliver to make our communities safer. The Scottish Police Authority will be working with Police Scotland, partners and communities to ensure we all receive the best policing possible.

### **Councillor Barney Crockett, Leader of Aberdeen City Council**

On behalf of Aberdeen City Council I welcome the publication of this first Local Policing Plan for Aberdeen City. My colleagues and I look forward to working with Chief Superintendent Adrian Watson and his team in delivering together the best possible services for the people of Aberdeen. The relatively low level of public funding in the City has led the Council and its partners to develop effective models of co-operation and I look forward to the City's Community Safety Hub providing the template for future partnership working between the Council and Police Scotland.

The City Council is encouraged by the recognition within the Local Policing Plan of the unique international dimension of Aberdeen and what this means for example in the ways organised crime seeks to operate here or how tailored responses are required to combat crimes which flow from the economic buoyancy of Aberdeen. The success of our close working relationship with police colleagues in the past bodes well for the future.

## **Local Police Commander, Chief Superintendent Adrian Watson**

Welcome to the first Local Policing Plan for Aberdeen City, under the new and exciting Police Scotland single-service structure. It is my privilege to lead policing in the city through this period of significant change and I am committed to ensuring that we build on our many successes of the past and that Aberdeen continues to be seen as one of the safest cities in the country. This document sets out our commitment to local policing and determines the local priorities and objectives for the policing of the local authority area.

Aberdeen City, known as the energy capital of Europe, is perceived as being wealthy and economically buoyant, with a growing population, low unemployment and vibrant economy. This is due, in no small part, to its unique position as the primary base and headquarters for many global oil and gas companies. Despite this, there are sharp differences between affluent and deprived areas of the city. Many of the city's regeneration areas feature heavily in the Scottish Index of Multiple Social Deprivation, and it is no surprise that these areas are the ones that contain the most significant health inequalities and wider social problems.

I acknowledge that it is only by working together with you, the people of Aberdeen, that we can truly make a difference. Partnership working is key to delivering tangible outcomes and we will continue to build upon the extensive network of agencies and organisations across all sectors of the economy. We currently work with over 70 such partners in the city centre alone. As part of Police Scotland, we are committed to delivering on our priorities and to achieving this through developing our long established innovative approach towards partnership working, whilst looking across Scotland for examples of best practice that will enhance the way in which we deliver our service.

This plan sets out the key strategic priorities for policing the City of Aberdeen. These have been set by taking account of a range of information sources and reflect nationally set priorities and crime analysis, but more critically by consulting with local communities and partner agencies so that these priorities are focused on policing local communities across Aberdeen.

The City of Aberdeen has never been safer, violent crime and antisocial behaviour have been consistently reduced in recent years and the city regularly features highly in employers' global quality of life surveys. It is our commitment, working closely with partners and the communities themselves, to ensure that Aberdeen continues to be one of the safest and most welcoming cities in the country.

### **3. Priorities and Objectives**

#### **Priority - Acquisitive Crime**

Acquisitive crime refers to all forms of dishonesty including shoplifting, housebreaking, vehicle crime, fraud and reset, affecting to some extent all communities and demographics. Crime analysis reveals that the predominant crime types recorded in Aberdeen in the past year were shoplifting and thefts from vehicles.

Whilst there has been an overall reduction in all types of acquisitive crime throughout Aberdeen city over the past five years, it is acknowledged that Aberdeen continues to record a higher rate of crimes of dishonesty per head of population in Scotland. In recognition of this, tackling acquisitive crime is a priority.

Evidence derived from custody debriefing and sources of information from partner agencies, generally shows a link with substance misuse, employability and the associated chaotic lifestyle. It is likely that the recent prolonged period of economic austerity and the proposed changes to welfare reform may also result in an increase in acquisitive crime. Consequently, all community planning partners understand the requirement to focus activity on tackling the issue with evidence-led policies advocating proactive, early intervention.

To effectively deal with this priority we will continue to undertake intelligence gathering, conduct crime pattern analysis and deploy targeted police patrols. In addition, we will endeavour to heighten public awareness of the situation to achieve a reduction in the risk of them becoming a victim of this type of crime.

#### **Objectives:**

- Reduce the level of acquisitive crime
- Increase the detection rate for acquisitive crime

We will focus our policing activity on capitalising upon detection opportunities, using our resources intelligently and collaborating with partners in the business community to effectively target those involved in shoplifting and other forms of retail crime.

## Priority - Antisocial Behaviour

Antisocial behaviour is the umbrella to a wide range of crimes and offences including youth annoyance, street drinking, public urinating, antisocial driving and vandalism, and is prevalent to varying degrees across the city. From the sobriety figures of those apprehended by the police in relation to crimes involving antisocial behaviour, alcohol can often be a contributing or exacerbating factor and this sort of disorder or annoyance can also sometimes be a precursor to more serious crime types. Like crimes of violence it is reported most frequently within the city centre as well as within Aberdeen's regeneration areas where a higher level of social deprivation tends to be present.

There is a clear correlation between excessive alcohol consumption and instances of disorder and analysis of problem premises and persistent offenders enables us to proactively target disorder 'hot spots'.

We are committed to reducing the number of people affected by antisocial behaviour and will continue to work closely with partner agencies to exploit all opportunities to prevent crime, manage offenders through our pioneering youth justice strategy and support victims through collaborative joint working. We will rigorously pursue the application and enforcement of Antisocial Behaviour Orders (ASBO), sharing relevant information with partners to assist in early eviction of problem tenants.

There has been a reduction in antisocial behaviour in recent years and we will continue to use intelligence analysis to proactively target and manage perpetrators of violence, disorder and antisocial behaviour, not only in the city centre, but throughout our communities, to ensure a better quality of life for all.

Focused activity through our successful 'Maple'<sup>1</sup> and 'Oak'<sup>2</sup> Strategies, with the addition of work under the 'Trinity'<sup>3</sup> Strategy, has seen overall reductions in all instances of antisocial behaviour throughout our communities. Throughout the forthcoming year we will continue to deliver these overarching strategies.

### Objectives:

- Reduce the number of incidents of antisocial behaviour reported by members of the public
- Decrease the number of complaints regarding youth disorder
- Decrease instances of vandalism

Our officers are dedicated to tackling all levels of antisocial behaviour, which are significant causes of concern for our communities as highlighted within our Community Policing Plans.

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<sup>1</sup> Maple – A multi-agency approach to tackle antisocial behaviour, alcohol related crime and violence.

<sup>2</sup> Oak – A long-term multi-agency strategy to tackle city centre crime and violence.

<sup>3</sup> Trinity – A strategy to combat the antisocial use of motorcycles.

## **Priority - National Security**

Aberdeen City has several sites of critical national infrastructure, many of which are connected to the energy sector. The close proximity to the oil and gas fields of the North sea have resulted in Global Headquarters buildings, control rooms and key network points being located in Aberdeen. In addition, the city has a busy seaport, International Airport and a large number of high profile visitors including The Royal Family.

'Keeping People Safe' clearly includes protection from the threat of terrorism and we are committed to the aims and objectives of the United Kingdom Counter Terrorism Strategy (CONTEST).

CONTEST is composed of;

- Protect - strengthening our borders, infrastructure, buildings and public spaces from an attack;
- Prepare - where an attack cannot be stopped, to reduce its impact by ensuring we can respond effectively;
- Pursue - to disrupt or stop terrorist attacks;
- Prevent - to stop people becoming terrorists or supporting terrorism.

In line with the aim of the 'Prepare' strand we have delivered inputs to the business communities to increase their resilience in the event of an attack, while as part of the work under the 'Prevent' strand a 'Delphinus' Group has been created within Aberdeen. This allows a focus on National Security as a priority business issue right across the four strands of 'CONTEST'. The key aim of the 'Delphinus' Group, which is based upon sound partnership working, is to develop and co-ordinate a multi-agency response to tackling violent extremism and terrorism at a local strategic level.

The importance of community resilience in the fight against the threat of terrorism and violent extremism is crucial, and it is recognised that this can only be fully achieved with the support and co-operation of our communities. We will therefore maintain our focus on the themes contained within the CONTEST Strategy, with our partners and those in our communities, to maintain our resilience and reduce the risk from domestic and international terrorism.

### **Objectives:**

- Increase community intelligence in support of the CONTEST Strategy
- Deliver briefings to community groups and partner agencies in support of the 'Prevent' strand

The overarching desire of the strategy is to reduce the risk we face from terrorism so that people can go about their lives freely and with confidence.

## **Priority - Protecting People**

Protecting people is a key priority and we are committed to keeping people free from physical, sexual or emotional harm, irrespective of their age or social background.

Addressing vulnerability and preventing harm are therefore core business for the police and community planning partners. It applies not just to adults who may be unable to safeguard their own well-being, property, rights or financial affairs through disability, illness, physical or mental infirmity, but equally also to children for whom the management of concerns is one of the Scottish Government's five strands of work for implementing the Getting It Right For Every Child (GIRFEC) approach.

Domestic abuse is an insidious issue often hidden from the focus of agencies that can provide support. Our priority is to robustly tackle domestic abuse by managing the risk of harm posed by dangerous offenders, while protecting and supporting victims and their families.

Tackling rape and other serious sexual offences is of utmost importance. We will continue to deliver a victim-centred approach whilst managing offenders to reduce the risk of harm through early and effective intervention together with the timely and appropriate sharing of information. In addition, dedicated officers will continue to proactively manage Registered Sex Offenders residing within Aberdeen. Acknowledging the importance of this workstream, dedicated Rape and Domestic Abuse Investigation Teams will feature as mainstream units within Aberdeen City Division.

Aberdeen, as the third largest city in Scotland is not immune from the presence of the sex industry, however, it is recognised that women involved in this lifestyle are often not there by choice. They are likely to have chaotic lives and are often drug dependent. Along with our partner agencies and through the Begonia Strategy we are working on a dual approach to both divert these vulnerable women into rehabilitation programmes and also to proactively target those who seek their services.

### **Objectives:**

- Enhance child protection by ensuring police attend partner agency Child Protection hearings
- Increase detection rates for crimes of domestic abuse
- Increase the detection rate for sexual offences

The focus of police activity will be to ensure that the most vulnerable people in our communities are protected and feel safe. This will be achieved by identifying victims of crime and ensuring support mechanisms are in place for them.

## Priority - Safer Roads

Road safety and road crime is a key priority and we will pursue all opportunities within Aberdeen City to positively influence driver behaviour in an effort to reduce road collision casualties and deny criminals the use of our road network. Our priority aligns to Scotland's Road Safety Framework to 2020 - Go Safe on Scotland's Roads it's Everyone's Responsibility - which articulates the desire of “A steady reduction in the numbers of those killed and those seriously injured, with the ultimate vision of a future where no-one is killed on Scotland's roads, and the injury rate is much reduced.”

In recent years, several targeted operations and problem based partner activities, focusing predominantly on vehicle users, has realised an overall reduction in fatal and serious injury collisions. In contrast, there has been an increase in pedal cyclist collisions, linked to prevalence of commuting cyclists, and children pedestrian casualties generally associated with urban areas. Every effort to redress these trends will be pursued.

Thefts of vehicles committed by young, often underage, drivers by stealing keys to high performance vehicles have been rising within Aberdeen. This behaviour creates potential for harm to our communities and we will continue to proactively target this high risk behaviour through intelligence gathering and directed enforcement activity against those involved.

Enhancing the quality of the current road network through capital projects such as the Western Peripheral Route and the developments servicing communities outlined in the Aberdeen Local Development Plan, will undoubtedly bring benefits to local communities and the wider economy. The paradox to this is the increased potential for transient criminals to benefit from the improved infrastructure.

We will target those who use the roads to further their criminal activities through pro-active patrols, analysis, intelligence and the use of Automatic Number Plate Recognition (ANPR) technology.

### Objectives:

- Increase the detection rate for careless and dangerous driving
- Increase the number of persons reported for motoring offences

We will continue to work with partner agencies to ensure people using our roads are kept safe through adopting an intelligence led approach to the reduction of road casualties by targeting speeding motorists, uninsured and disqualified drivers, drink and / or drug driving, those not wearing a seatbelt and individuals who use mobile phones while driving.

## **Priority - Serious and Organised Crime**

Our priority is to keep people safe by reducing the risk of harm posed by Serious Organised Criminal Groups (SOCGs).

The vibrant Aberdeen economy is seen as a lucrative market for criminals profiting from the distribution of drugs and the majority of SOCG activity in Grampian is linked to Aberdeen City. These groups often originate from major English cities and are facilitated in Aberdeen by the use of local and travelling 'couriers', targeting the young and vulnerable members of our communities. It is assessed that the threat from these criminal groups will continue at the current level.

The number of drug related deaths fell to 30 in 2012, from 55 the previous year. While this is a positive reduction, our work with partners to develop diversionary / harm reduction referral solutions for those affected will continue.

Local consultation confirms that the sale and supply of drugs on a local level severely impacts on the quality of life of individuals and throughout communities. Although drug related deaths have significantly reduced in recent years, we will continue to focus policing resources through our 'Maple' strategy on identifying and targeting those criminals who supply drugs and work in partnership to reduce harm and prevent access to illegal substances.

In line with the Scottish Governments 'Letting Our Communities Flourish - A Strategy for Tackling Serious Organised Crime in Scotland' we aim to embrace all opportunities for focused intelligence gathering and continued collaborative working with communities, public and private sector bodies and key partner agencies, to give serious organised criminals no place to hide.

### **Objectives:**

- Increase the use of the Proceeds of Crime legislation to deprive serious organised crime groups of assets
- Increase the detection for the supply of drugs

We will maintain the drive to actively decrease the impact of SOCGs on our communities through targeted enforcement and disruption of their criminal activities.

## Priority - Violent Crime

Violent crime affects all our communities but tends to be prevalent in city centres and areas of urban and social deprivation. Aberdeen is no exception in this regard. Although levels of these crimes have reduced in recent years, we continue to recognise this as a priority.

The excessive consumption of alcohol can often increase the likelihood of both perpetrating and being a victim of a violent crime. Misuse of alcohol is an obvious 'golden thread' throughout most of the 16 National Outcomes within the Single Outcome Agreement, and also features as a necessary priority within both the Community Planning Aberdeen and Community Safety Partnership Strategic Assessments.

A significant number of serious assaults occur within the city centre with alcohol again being a common underlying factor. Recognising this strong and recurring link, we will continue to work closely with the Licensing Board and representatives of the city centre licensing trade to encourage social responsibility and provide a safe environment for all.

Our continuing commitment to delivering tangible outcomes via our well established multi-agency strategies is key to success in this area. These strategies focus on the problems caused by alcohol and drugs across all communities and tackle city centre violence and disorder through a policy of early intervention and joint work alongside partners. Together, they allow us to deal with these issues throughout the city.

While commission of robberies in Aberdeen has seen an overall reduction, we remain committed to tackling this violent and generally opportunistic behaviour. All instances of robbery are subject to strict scrutiny to ensure all investigative opportunities are rigorously pursued in an effort to bring the offenders to justice. A proactive stop and search activity to tackle possession of knives and other weapons supports this approach.

Early intervention work has been carried out in conjunction with partner agencies in relation to those in custody for violent offences to offer them support in respect of alcohol or drug consumption.

### Objectives:

- Decrease the number of assaults
- Increase the detection rate for crimes of violence
- Decrease the number of robberies

We will use intelligence-led methods and systems to proactively target and manage perpetrators of violence, not only in the city centre, but across the city. In this way our efforts, and those of our partners, will together make Aberdeen a safer, welcoming and more prosperous city for all who live, work, visit or socialise there.

## **4. How we identified our Priorities and Objectives**

The Scottish Policing Assessment sets out the priorities for the Police Service of Scotland to the year 2015. It is a key document for the police in the continuous process of meeting future challenges and ensuring that the service the police provide to the communities of Scotland is of a high standard.

The assessment draws on information and intelligence provided by all the Scottish forces and law enforcement agencies as well as information from key partner agencies including the Scottish Government, local authorities and the public. It is through this assessment that risk in relation to crime and disorder is prioritised.

Community Planning Aberdeen has recently developed a Strategic Assessment providing agreed city-wide priorities which are clearly outcome focused and very much in line with the national review of Community Planning and the Single Outcome Agreement.

The priorities identified in this plan have been identified through further analysis of local crime trends and information. The desire of key service providers detailed in the Aberdeen City Community Safety Partnership Strategic Assessment 2010 -13, has also been integral to the identification of the city's priorities, through partnership analysis, risk assessment and a shared vision of better outcomes for all.

Since 2010, we have adopted a Local Policing model across the Aberdeen area consulting, listening and responding to feedback from communities across the city. We have developed our policing plan based on the ongoing consultation processes with community councils, key individual networks, elected officials and communities understanding the issues that were of greatest concern. This programme of engagement and consultation have made the critical contribution to identifying issues for local communities and these have been translated into the key policing priorities for Aberdeen City.

All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve as well as our own staff.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

To further this aim, and satisfy our statutory duties under The Equality Act 2010, we are developing national equality and diversity outcomes for 30 April 2013. We will, in our 2014 three-year plan, identify local priorities and objectives aligned to them.

## 5. Local Policing Arrangements

Our mission is 'Keeping People Safe'. We aim to deliver policing that is visible, accessible and responsive to the needs of the communities across the city.

Aberdeen City Division services the major population areas and business and commercial environs of the city of Aberdeen. We also have responsibility for the operational policing of the North Sea energy sector, a vibrant city centre economy, Pittodrie Stadium, the home of Aberdeen Football Club, and areas of the city which suffer from multiple levels of deprivation.

Local Policing is at the heart of our service delivery. Listening and responding to the changing needs of our communities is key and in response to this the 13 local Community Policing Teams are focused upon community issues. They are empowered and encouraged to work with partners to resolve local challenges and respond to incidents.

We continually strive to improve the accessibility of our services, either directly to the customer or through improved working practices with the public and partners to achieve solutions to issues identified through our consultation with communities. A multi-agency 'Safer and Stronger Aberdeen' Hub has recently become operational and will seek to signpost those families that are assessed as benefiting from additional support and intervention. The hub will have a focus on Community Safety issues, with the emphasis being squarely on reducing re-offending and enhancing community safety through tackling the identified priorities within the Community Safety Partnership's Strategic Assessment.

In addition to the Local Policing Plan for Aberdeen City, each multi member ward will have an individual Community Policing Plan which will address the priorities specific to that area and is aligned to this plan. These plans will be delivered by having identifiable officers located in each geographic community, continuing engagement with the communities, and adopting a shared partnership problem-solving approach to dealing with issues.

Individual ward community policing plans are available at [www.scotland.police.uk](http://www.scotland.police.uk)

## 6. Local Contribution to National Outcomes and National Policing Priorities

The Scottish Government has 16 National Outcomes which demonstrate a commitment to improving all aspects of life within Scotland. Progress on achieving these outcomes is reported on annually by each Community Planning Partnership within Scotland.

Policing in Aberdeen City can make a significant contribution to improving these outcomes by contributing to the Community Planning arrangements across the City.

The priorities in this plan will be reflected in the Single Outcome Agreement for Aberdeen City which will also include a range of indicators and targets focused on delivering improved services.

Scottish Ministers have also established Strategic Policing Priorities and these reflect the contribution that policing can make to achieve the National Outcomes.

Our local priorities align to the Strategic Policing Priorities and the Government's National Outcomes as follows:

<b>Aberdeen City Division Priorities</b>	<b>Strategic Policing Priorities</b>	<b>SOA National Outcomes</b>
Acquisitive Crime	Priority 1, 2, 4	Outcomes 1, 9, 10, 11
Antisocial Behaviour	Priority 1, 2, 4	Outcomes 5, 7, 8, 9, 11
National Security	Priority 1, 2, 3, 4	Outcomes 4, 5, 6, 9, 10, 11, 12, 15
Protecting People	Priority 1, 2, 3, 4	Outcomes 5, 6, 7, 8, 9, 11, 13, 15, 16
Safer Roads	Priority 1, 2, 4	Outcomes 9, 11, 16
Serious and Organised Crime	Priority 1, 2, 3, 4	Outcomes 5, 7, 8, 9, 11, 13, 16
Violent Crime	Priority 1, 2, 4	Outcomes 9, 11, 13

Further information on National Outcomes and Strategic Policing Priorities can be accessed at <http://www.scotland.gov.uk>

## **7. Performance and Accountability**

To support this plan, Police Scotland will develop a national performance framework which allows the service to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting our key priorities and objectives as set out in this plan.

We are committed to publishing our performance information and will use this as the foundation for reporting to Aberdeen City Council and local communities. This information is available upon request or at [www.aberdeencity.gov.uk](http://www.aberdeencity.gov.uk)

## **8. Local Scrutiny and Engagement**

The Police and Fire Reform (Scotland) Act 2012, includes a framework for local scrutiny and engagement arrangements between local authorities and the police service.

In Aberdeen City, local scrutiny and engagement will ensure that the locally set objectives will deliver the statutory purposes of improving the safety and wellbeing of our communities. It will ensure that local priorities are understood and that community concerns are reflected. It will promote joint working to secure better outcomes and best value and will provide strategic leadership in order to influence service delivery and support continuous improvement by providing constructive challenge.

Local Policing will be overseen by members of the Corporate Policy and Performance Committee of Aberdeen City Council. This pre-existing committee meet six-weekly and consists of 15 Elected Members from across the city. The committee commenced shadow scrutiny arrangements from November 2012, as part of the Scottish Government Pathfinder Strategy and will monitor and provide feedback to the Local Policing Commander and their team with regard to:

- The committees views on any matter concerning or connected to the policing of its area and
- Any recommendations for the improvement of the policing in its area that it thinks fit.

## 9. Contact Us

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ABERDEEN  
AB10 1ZA

Telephone Number: 101

E-mail address: [AberdeenCityLPP@scotland.pnn.police.uk](mailto:AberdeenCityLPP@scotland.pnn.police.uk)

This group e-mail address is provided for you to discuss non-urgent local policing issues. It should not be used to report a crime or incident.

For more detailed information about this plan and other services that Police Scotland provides, please refer to the Force website at:

[www.scotland.police.uk](http://www.scotland.police.uk)

### **We are here to help:**

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community.

- If you have any concerns or issues you wish to discuss, contact your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.
- Give information about crime without revealing your identity to Crimestoppers on 0800 555 111 or at [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)  
Crimestoppers is an independent charity and not part of the Police.
- Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay in an emergency on 18000 or non-emergency on 18001 101.

We respect your right to confidentiality and will not visit you without checking first.