



**POLICE  
SCOTLAND**  
Keeping people safe

## Scottish Borders Local Policing Plan 2014



# Scottish Borders

## Local Policing Plan 2014-2017

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- 5. Hindi** 'यदि आप यह जानकारी किसी वैकल्पिक प्रारूप अथवा भाषा में प्राप्त करना चाहते हैं – कृपया अपनी आवश्यकताओं के बारे में विचार करने के लिए हमसे संपर्क करें'।
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- 8. Kurdish** ئەگەر تۆم زانیاریەت بە شێوە یان زمانی تر دەویت، ئەوا تکایە پەڕوهندیمان پێوە بکە بۆ ئەوەی کە گفتووگۆ سەبارەت پێویستیەکانت بکەین.
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- 13. Chinese traditional** 如果您希望以其他的格式或語言獲得這些資訊，請聯繫我們以討論您的需求。
- 14. Gaelic** Ma tha sibh ag iarraidh an fhiosrachaidh seo ann an riochd no cànan eile, nach cuir sibh fios thugainn gus ur cuid fheumalachdan a dheasbad.

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# Policing Plan for 2014-2017

## 1. Introduction

This plan sets out the local policing priorities and objectives for the Scottish Borders 2014-2017 and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It is produced as part of a planning process, which takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authority's Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan.

The Local Policing Plan for Scottish Borders represents a critical part of the delivery process for Police Scotland, demonstrating our commitment to local policing within the national planning framework and enabling us to respond effectively to the concerns of local communities as well as meet and tackle nationwide demands. This local authority policing plan will be supported by 11 Multi Member Ward (MMW) policing plans, which respond directly to local needs and demands.

## 2. Foreword by:

### **Chief Constable Sir Stephen House QPM**

The first year of Police Scotland has seen significant change in many aspects of the organisation, however, the delivery of locally-focused operational policing remains the bedrock of this service. I remain strongly committed to the principle that community-based policing, which responds to local need and demand, is crucial to delivering services that keep people safe and maintain public confidence.

One of the ways in which we can visibly demonstrate this commitment to local policing is by listening to communities and asking them to help shape our priorities. We have consulted widely across the council area with local people and other organisations to help identify our priorities. By combining the information we received through this consultation process with analysis of crime and other performance data we have established the priorities and objectives that are set out in this plan.

In developing this plan the Local Policing Team, led by the Local Commander, has worked closely with public, private and third sector organisations as well as directly with communities, because we recognise that partnership working is critical to making our communities safer. Importantly, this approach has also ensured that our planning process is aligned to the broader vision set out in the Community Plan and supports the Single Outcome Agreement. This plan is therefore a commitment to working across agencies to deliver better outcomes for communities as well as setting out how policing will be delivered in this area.

I am pleased to say that we have achieved much in the first year of Police Scotland to tackle crime and prevent harm - reducing the number of people who have been the victims of violence and the number killed and injured on our roads as well as addressing other crucial priorities for communities. This plan sets out an agenda to build on that success by tackling the issues that will improve the safety and well being of communities across this local authority area.

### **Vic Emery, O.B.E Chair of the Scottish Police Authority**

I passionately believe that the establishment of Police Scotland and the SPA has created significant opportunities to strengthen the effectiveness of policing. We want you the public to have a real say on local priorities and for policing to listen to that public voice. This plan is where that comes together. It sets out what your local priorities are – identified from what local people are saying is most important to them, and underpinned by local evidence and intelligence gathered by policing in this area.

We want you to be able to question, and judge, how well the police are performing against those priorities. So we will expect your local commander to

report publicly and regularly on how they are achieving the priorities set in this plan, so you and your community can assess for yourselves how policing is working for you.

We want residents to be able to see how money invested in policing is being used and what results it brings, and to understand better how national and local policing decisions are made and why.

Scotland is a country with reducing levels of crime, and a strong bond of trust between the Police service and the Scottish public. Local partnerships, a focus on prevention and collaboration, and genuine accountability at both local and national level underpin that bond.

Working together to turn this plan into results, as professionals and members of the public, is about making this part of Scotland a place of greater safety – and a greater place to live.

**Councillor Donald Moffat,  
Chair, Scottish Borders Police, Fire and Safer Communities Board**

Ensuring that all our citizens can live their lives free from the fear of crime is a high priority for Scottish Borders Council and that is why we welcome the Local Policing Plan for our area.

Scottish Borders Council and our Community Planning Partners have an excellent record of working in partnership with the police to improve our communities and it is vital that this work continues during a period of change for the police service. Much progress has been made over the last year and I am confident this will continue over the lifetime of this plan and beyond.

The Local Policing Plan reflects the priorities of our communities here in Scottish Borders, and the Council will do all we can to ensure that our area has a visible and effective police service.

**Local Police Commander, Chief Superintendent Gill Imery**

Local policing continues to be the focus of Police Scotland, and I am delighted to present the Local Policing Plan for the Scottish Borders. The priorities set out in the plan have been developed in consultation with local people and partner agencies, taking account of crime analysis and national policing priorities.

Effective policing is based upon sound partnerships, shared information and strong collaboration. This is reflected in our local outcomes and priorities which rely on excellent local delivery and joint working across partnership and geographic boundaries for successful delivery.

By working to meet the needs of local communities, and delivering a high standard of service, we will continue to maintain public confidence and

satisfaction. Our activity will target those who cause the most harm within our communities, and will protect those who are most vulnerable. We will maximise all opportunities to reduce and prevent crime and disorder, and ensure that officers are deployed in the right place, at the right time.

The priorities and objectives outlined in this plan provide a clear focus for local policing, whilst retaining sufficient flexibility to adapt to emerging issues. I am confident that the plan demonstrates our commitment to meet the needs of the communities we serve in Scottish Borders.

### 3. Priorities and Objectives

#### **Priority 1 – Protecting People**

Policing in the Scottish Borders seeks to ensure the region is and continues to be a place where people feel safe and are protected from those who would seek to cause them harm. Protecting people is a key priority for our officers and we are committed to keeping the people of the Scottish Borders safe from physical, sexual or emotional harm, irrespective of their age or social background.

Public protection activities in Scottish Borders ensure the most vulnerable members of our community are identified and given the support they require. It is vital that children and adults at risk, victims of serious sexual crime, domestic abuse or other vulnerable individuals are identified and offered the appropriate assistance to prevent an escalation/repeat of abuse or an increase in offending behaviour.

Domestic abuse remains the most significant issue within families. It is estimated that 1 in 4 women and 1 in 6 men will experience domestic abuse in their lifetime with a significant number of victims still not reporting crimes. The robust police approach to this behaviour, coupled with the introduction of the Scottish Borders Pathway Project has given victims the confidence to come forward and report such matters, resulting in a significant rise in domestic related crime over the past year.

#### **Objectives:**

- Increase the number of Adult at Risk referrals made to partner agencies
- Ensure 95% of Domestic Abuse initial bail checks are conducted within a 24 hour period

Through a multi-agency based approach in the Scottish Borders, local police will continue to work together with our partner agencies on early intervention and prevention activity to reduce the risk of harm by focusing on Child Protection, Adult Protection, Management of Sex Offenders and Multi Agency Public Protection Arrangements.

Our Domestic Abuse Investigation Unit will target the perpetrators of serious and complex domestic abuse cases and we will continue to refer victims and their families to the Pathway Project to provide advocacy, risk assessment, safety planning and through care leading to community integration to those identified as most vulnerable.

Our Rape Investigation Unit will continue to deliver a victim centred approach in partnership with local specialist services placing victim welfare and support at the forefront of the investigation.

The focus of intelligence led police activity will ensure that the most vulnerable people within our communities are protected and feel safe.

## **Priority 2 – Reducing Violence, Disorder and Antisocial Behaviour**

The Scottish Borders is recognised as a safe place to live, work and visit. Whilst incidents of serious violence are rare, our officers will not tolerate any level or form of violence.

Violent crime impacts on all members of society and is not limited by age, sex or ethnic origin. It causes fear amongst all people, particularly the vulnerable and elderly and has a damaging impact on communities. Tackling violence was deemed the highest priority for local police in the latest Scottish Borders Household Survey, and whilst serious violence has shown a welcome reduction, the number of minor assaults has increased significantly over the last year. This has in part been due to the robust approach to domestic related violence, however efforts to reduce overall violence will be a focus for the duration of this plan.

Antisocial behaviour related incidents remains one of the highest volume areas of work for local police. It covers a broad range of incidents including vandalism, fire raising and hate related crimes and continues to blight the lives of many residents and neighbourhoods within our communities. Such incidents have a real detrimental effect on the quality of life of individuals and communities, and the impact of hate related crime cannot be underestimated. Similar to domestic abuse, there is genuine concern that hate related crime is under reported. This is an area we are keen to address to ensure victims have the confidence and trust to report matters and enable us to provide them and their families with the required levels of support and assistance.

Despite encouraging yearly reductions of ASB related incidents, achieved through a very strong partnership approach, communities continue to express concern regarding the overall levels of ASB. These concerns have been captured through the local Household Survey, the Police Public Perception Survey, and through the ongoing and regular engagement work undertaken by our local Community Beat Officers and has resulted in this being a priority area in no fewer than eight of the local MMW plans.

### **Objectives:**

- Reduce the level of common assaults
- Reduce the number of antisocial behaviour incidents
- Increase the reporting rate for hate crime

We will continue to work with, and support partner agencies in an effort to reduce violence, disorder and antisocial behavior within our communities. We recognise and acknowledge that a collective responsive involving partners, the voluntary sector and our communities is required in achieving the desired reductions and ensuring the Scottish Borders remains a very safe place to live, work and visit.

We will continue to identify any emerging trends making best use of victim, location and offender profiling and will deploy appropriate resources proportionately through the tasking process.

We are increasing our dedicated community officers to ensure local problems are identified and addressed early, adopting a problem solving methodology with our partners and communities. Our Locality Integration Officers will continue to work closely with partners within the Integrated Children's Services Teams in ensuring all our children and young people in the Scottish Borders are responsible citizens and providing help and support to those in need. Their work in addressing issues and concerns with young people at an early stage is strong evidence of the continuing need to implement early and effective interventions in all aspects of our work.

Robust processes are in place to tackle antisocial behaviour within the Scottish Borders. Proactive tasking and a preventative philosophy are at the heart of the approach by all partners, particularly our local housing providers, which are driven by the integrated Safer Communities Team based at council Headquarters.

Through our participation in local equality forums we strive to build stronger links with minority groups within our communities and identify opportunities to enhance our remote reporting scheme. In addition we will continue to educate young people through the delivery of bespoke educational inputs.

### **Priority 3 – Tackling Substance Misuse**

Tackling the community and social harm caused by drug and alcohol misuse is imperative in the Scottish Borders. Substance misuse is a complex problem that impacts upon all our communities. It has far-ranging and harmful implications for individuals, families and neighbourhoods. The link between substance misuse and crime and disorder is well known and by tackling the harm caused to public safety we will improve the quality of life for many people in the Scottish Borders and reduce the negative effect on local communities.

Tackling drug dealing and drug misuse was the second highest priority for police in the local Household Survey with 70% of respondents deeming this as a high priority. Drug related deaths continue to be above the five year average and the success of Operation Goal identified the true extent of drug supply within our communities.

By far our biggest issue however is the widespread misuse of alcohol. It plays a part in over 20% of all antisocial behaviour related offences and there is a clear correlation between alcohol and violence. An accepted part of the Borders culture, readily available and affordable to all, the challenges faced are huge.

Our overall aim is to work with our community and partners to build safer communities by tackling the misuse of drugs and alcohol and the related

harms they cause, thereby reducing demand, improving positive lifestyle choices and creating community wellbeing.

**Objectives:**

- Increase the proportion of positive stop and searches for drugs
- Increase the number of licensed premises visits (on/off sales premises)

We are committed to pursuing attitudinal change, prevention, intelligence gathering and enforcement as the means by which we tackle both drug and alcohol related crime and disorder. We will focus on reducing the harms caused by drug and alcohol misuse, seek to break the cycle of dependence, and challenge the social acceptability attached to binge drinking.

This will be achieved through offering Alcohol Brief Interventions and Arrest Referral to all custodies. By working closely with licensees and their staff ensuring compliance with Licensing legislation and the promotion of Pub Watch schemes and the Best Bar None initiatives.

Detailed partnership analysis will continue to highlight “party houses” that will be subject to robust interventions and any concerns relating to the operations of on/off sales premises will result in strict inspections.

We will continue to work with our neighbouring Divisions and Forces to allow for the sharing of intelligence regarding known drug suppliers. This will allow focused tasking and joint enforcement and disruptive activity.

**Priority 4 – Making our Roads Safer**

Road safety is a matter that affects everyone who lives, works or visits the Scottish Borders. The large geographic area and lack of alternative means of public transport places high demands on our road infrastructure.

This is a clear case where national government priorities are directly relevant to the Scottish Borders. ‘*Scotland’s Road Safety Framework to 2020*’ builds on earlier national targets to reduce road casualties, with a particular focus on fatal and serious injuries.

The Scottish Borders Community Planning Strategic Assessment notes a reduction in both the number of collisions and casualties since 2005. However, even with such reductions, public surveys show this remains a major concern to the communities of the Scottish Borders, with 67% of respondents deeming this as a high priority for local police. Indeed this particular priority features in every local MMW plan, which highlights how vast this concern affects our communities.

Analysis of collisions in the Scottish Borders has identified inexperienced drivers, the popularity of rural roads with motorcyclists and rural roads having higher speed limits and average speeds than urban roads as contributory factors. Other recognised causation factors are driving whilst under the

influence of drink or drugs, driving at excessive speed, failing to wear seatbelts and inappropriate use of mobile phones while driving. Our activity will focus on these offences to achieve our objective.

**Objective:**

- Reduce the number of people killed or seriously injured on our roads

The performance targets are embedded within the Scottish Borders Single Outcome Agreement. These targets will only be achieved through cohesive partnership working and we will continue our active involvement in the Scottish Borders Road Safety Working Group. This allows for a range of skills to be utilised to address education, enforcement and road engineering, with a view to reducing casualties.

There are a number of major arterial routes that run through the Scottish Borders. Analysis has identified collision clusters and those roads form the basis of a patrol matrix for both specialist Road Policing officers and divisional resources. Our Community Officers will actively target local concerns and issues regarding speeding and antisocial use of vehicles.

Young drivers and motorcyclists remain a primary concern. We will continue to support prevention activity in relation to this through Young Driver Road Shows, Driving into the Future, Safe T and Around the Corner initiatives. We will also support and be actively involved in the forthcoming "Skills For Life" initiative, which enhances the skills of young drivers in our area, and is a first for Scotland.

**Priority 5 – Tackling Serious Organised Crime**

Our priority is to keep people in the Scottish Borders safe by reducing the risk of harm posed by serious organised criminals.

Serious and Organised Crime impacts negatively on all aspects of community life. The Scottish Borders is not precluded from such crime because of its rural demographic, in fact secluded locations can be seen as highly attractive targets. It can fuel street crime, increase the fear of crime and have a detrimental financial effect upon local economies.

Serious and organised criminals have an impact upon society as a whole by encroaching upon local economies and targeting individuals within our communities. These criminals can generate substantial income to the detriment of genuine businesses by using apparent legitimate businesses as a cover for their activities.

Local consultation also tells us that the sale and supply of drugs severely impact on the quality of life of individuals and communities themselves with tackling drug dealing being identified as the top priority for local police to address.

**Objectives:**

- Increase the number of cash seizures and restraints through the Proceeds of Crime Act (POCA) legislation
- Increase the number of people detected for supplying drugs

We will strive to develop a wider intelligence picture of serious organised crime groups in Scottish Borders and provide additional opportunities to implement Detect, Divert, Disrupt and Deter tactics under the national Serious Organised Crime Strategy.

We will continue to work with partners in order to maximise the use of POCA legislation and to increase seizures. We will continue to target those who are living a lifestyle based on income made from crime and disrupt their criminal activity at every given opportunity.

We will build on the success of our recent Operation Goal and work with our partners and communities to disrupt the illegal supply of drugs within the Scottish Borders. By increasing the submission and quality of intelligence, an accurate picture of drug misuse will be obtained, and appropriate interventions deployed.

**Priority 6 – Tackling Acquisitive Crime**

Acquisitive crime has a detrimental effect on our communities and the local economy. It has recognised links to Serious Organised crime and rural locations such as the Scottish Borders are attractive to such activity.

Housebreaking is an extremely personal and high impact crime that affects the victim and the wider community. This impact was reflected in the local Household Survey where 65% of respondents deemed tackling housebreaking and theft as a high priority for local police.

We are aware of a rise in rural related crime and recent analysis has shown that both housebreakings and thefts of motor vehicles, including quad bikes and 4 x 4 vehicles, have shown an increase. This is a concerning development and confirms the need to prioritise these crimes. Indeed it is recognised that housebreakings have risen on a national basis resulting in the implementation of Operation RAC – Reduce and Capture, in an effort to address this concerning issue.

With the current challenging financial climate, this is an area of business that needs to be addressed.

**Objectives:**

- Reduce the number of housebreakings to dwelling houses

- Reduce the number of thefts of motor vehicles

We will continue to take an intelligence led approach to target known criminals and will deploy our resources to identified areas of concern in an effort to disrupt, detect and deter criminals and reassure our communities.

We will support Neighbourhood/Farm Watch Schemes and take proactive steps to provide our communities with vital information and advice to safeguard their homes, businesses and personal belongings.

We will target harden premises, increase natural surveillance and target criminals by the proactive use of police powers and involvement in local and national crime initiatives.

#### 4. How we identified our Priorities and Objectives

The priorities and objectives set out within this plan have been influenced by a number of factors. They have been developed following engagement with local communities as we recognise and understand the importance of our policing plan being informed and influenced by local people.

The Police and Fire Reform (Scotland) Act 2012 lays out the statutory policing principles under which the police are required to operate. In line with this, Scottish Government outlines strategic priorities for the police, which evidence how police are contributing to the Governments purpose and the national outcomes.

Our Scottish Borders priorities are aligned to those of Police Scotland, which are established through the Scottish Policing Assessment, but most importantly, they are aligned to the Scottish Borders Single Outcome Agreement and particularly the aims of the Safer Communities Partnership.

These aims have come as a result of listening to and talking with our communities and others, who have a vested interest in making the Scottish Borders a safe place to live, work and visit.

We have undertaken a number of different engagement activities throughout the Scottish Borders in order to identify what the local priorities are. These have included over 2000 responses within the Scottish Borders Household Survey, over 825 responses to the police public consultation survey in addition to the respondents of our community engagement surveys, which included local partners, elected members etc. Additionally we have utilised data drawn over 18 months from our local community officers community engagement activities and from engagement with representatives from groups with protected characteristics.

This extensive consultation process has been aligned to the findings of the Police, Scottish Borders Community Planning Partnership and Safer Communities strategic assessments allowing us to identify key and emerging issues that have been effectively translated into key policing priorities.

## 5. Local Policing Arrangements

Our overall objective is to keep people safe. To achieve this we aim to deliver policing that is visible, accessible and responsive to the needs of the communities across the Scottish Borders.

The Local Police Commander for the Lothians and Scottish Borders has overall responsibility for policing and directs our Local Area Commander for the Scottish Borders to deliver an effective policing service against our key priorities.

We will continue to respond quickly and effectively to public demand by answering all calls and operational requests made of us.

We have local community policing teams based within each electoral ward to tackle local problems and issues.

In addition to the Local Police Plan for the Scottish Borders, each ward will have an individual plan which will address the priorities specific to that ward and neighbourhood but will also link closely with the plan for the Scottish Borders.

These plans will be delivered by identifiable officers located in each geographic community, continuing engagement with the communities adopting a shared partnership problem-solving approach to dealing with issues.

Individual ward community policing plans are available at:

<http://www.scotland.police.uk/your-community/the-lothians-and-scottish-borders/scottish-borders/>

The local policing arrangements adopted in the Scottish Borders are closely aligned to the Community Planning and Safer Communities Partnerships working towards the priorities identified in our Single Outcome Agreement. Its strength lies in the integrated Safer Communities Team, which maximises the benefit of partnership working.

While all members of staff work to achieve the same goals, uniform resources have two distinct roles, namely Response Officers and Community Policing Teams.

Three Inspectors have geographical responsibility for ward level areas across the Scottish Borders and lead teams whose primary role is to provide close local liaison to identify and address issues within their communities. Additional funded officers form part of joint partnership community teams, working closely with officers from the Local Authority and third sector. These officers are dedicated to working with children and young people as part of an integrated partnership team who provide early and effective interventions in compliance with the principles of Getting It Right For Every Child (GIRFEC).

Five teams of officers, each team led by an Inspector, responds to ongoing incidents across the Local Authority area and are supported by officers from the Criminal Investigation Department, Road Policing Unit and other specialist units.

This blend of preventative policing set within the community planning context is targeted at providing an effective and efficient police service whose aim is to provide community reassurance and increase community well-being. Measures of satisfaction from public perception surveys will be used when examining performance and all policies, procedures and practices will be Equality Impact Assessed.

## 6. National Outcomes

The Scottish Government has 16 National Outcomes, which demonstrate a commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth. Policing in Scottish Borders can make a significant contribution to improving these outcomes for this area by contributing to the community planning arrangements across Scottish Borders.

The priorities in this plan will be reflected in the Single Outcome Agreement for Scottish Borders, which will also include a range of indicators and targets focused on delivering improved services.

Scottish Ministers have also established Strategic Policing Priorities and these reflect the contribution that policing can make to achieve the National Outcomes.

Our local priorities align to the Strategic Policing Priorities and the government's National Outcomes as follows:

| <b>Priority</b>                                      | <b>Strategic Policing Priorities</b> | <b>National Outcomes</b>      |
|--|--------------------------------------|-------------------------------|
| Protecting People                                    | <b>1, 2, 3, 4</b>                    | <b>5, 7, 8, 9, 11, 13, 16</b> |
| Reducing Violence, Disorder and Antisocial Behaviour | <b>1, 2, 4</b>                       | <b>5, 7, 8, 9, 11, 13</b>     |
| Tackling Substance Misuse                            | <b>1, 2, 4</b>                       | <b>7, 8, 9, 11</b>            |
| Making our Roads Safer                               | <b>1, 2, 4</b>                       | <b>9, 11</b>                  |

|                                  |         |           |
|----------------------------------|---------|-----------|
| Tackling Serious Organised Crime | 1, 2, 4 | 9, 11, 13 |
| Tackling Acquisitive Crime       | 1, 2, 4 | 9, 11     |

Further information on National Outcomes and Strategic Policing Priorities can be accessed at [www.scotland.gov.uk](http://www.scotland.gov.uk)

## 7. Performance and Accountability

To support this plan Police Scotland will develop a national performance framework which allows the service to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting our key priorities and objectives as set out in this plan.

We are committed to publishing our performance information and will use this as the foundation for reporting to Scottish Borders Council and local communities.

This information is available upon request or at [www.scotborders.gov.uk](http://www.scotborders.gov.uk).

## 8. Local Scrutiny and Engagement

The Police and Fire Reform (Scotland) Act 2012 includes a framework for local scrutiny and engagement arrangements between local authorities and the police service.

In the Scottish Borders local scrutiny and engagement will ensure that the locally set objectives will deliver the statutory purposes of improving the safety and wellbeing of our communities. It will ensure that local priorities are understood and that community concerns are reflected. It will promote joint working to secure better outcomes and best value and will provide strategic leadership in order to influence service delivery and support continuous improvement by providing constructive challenge.

Robust monitoring and reporting processes are instrumental in ensuring that the Scottish Borders Local Policing Area remains on track to deliver against local objectives within the resources available.

Scrutiny and engagement of the Scottish Borders Policing Area falls under the governance of the Scottish Borders Police, Fire and Safer Communities Board. The Board is made up of seven elected members and five key Community Planning partners representing health, housing, business, community justice and the voluntary sector. The Board will meet every three months and an annual progress report will be submitted to full council.

## 9. Equalities

All our work is underpinned by our commitment to equality and diversity, both in our dealings with the public we serve as well as our own staff.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities, as our formal public consultation emphasises. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service is fair and consistent to all, according to their needs, keeping those who are most vulnerable safe.

To further this aim, and satisfy our statutory duties under The Equality Act 2010 we have developed national equality and diversity outcomes to explicitly outline our commitment to meet the needs of members of the public and our staff who share relevant protected characteristics.

In this local policing plan we have identified local priorities and objectives, which will contribute towards achieving these outcomes, and we will report on progress in the Chief Constable's Annual Report.

### **Our equality and diversity outcomes are:**

- People better recognise hate crimes and incidents and feel confident in reporting them
- Individuals within protected groups feel safe and secure within their local community
- Victims of gender-based violence are confident that the police are responsive to their needs
- People from, and across, protected groups are meaningfully engaged with us and their views contribute to service improvements
- Everyone in Scottish Borders is able to contact the police when they require our assistance and this experience is positive
- We have a workforce that is reflective of our communities to increase trust and confidence in the police
- We have a workforce where people feel valued and encouraged to maximise their potential to ensure the most efficient and effective service is delivered

## 10. Local Contact Details

### Contact details

Police Station  
Wilton Hill  
Hawick  
TD9 8BA

### Telephone number

Single Non Emergency  
Number 101

### Email

For all non-emergency issues or enquiries relating to Police business, you can contact us via:

[ScottishBordersLPP@scotland.pnn.police.uk](mailto:ScottishBordersLPP@scotland.pnn.police.uk)

*This group email address is provided for you to discuss non-urgent local policing issues. It should not be used to report a crime or incident.*

For information about your local Community Policing Team and other services that Police Scotland provides, please refer to the Force website at:  
[www.scotland.police.uk](http://www.scotland.police.uk)

### We are here to help

We will continue to keep in touch with you to keep you updated on the ongoing work being carried out to tackle the issues that are affecting life for you in the Scottish Borders.

- If you have any concerns or issues you wish to discuss, contact your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.
- If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111
- Service users who are deaf or have a hearing impairment can contact Police Scotland via TextRelay in an emergency on 18000 or non emergency on 18001 101.

## **Appendix A-Safer Communities Key Themes for 2012-2015:**

- **Gender Based Violence**

To promote and co-ordinate an effective multi-agency response to gender based violence in line with efforts to protect, prevent and provide whilst supporting effective participation.

To raise awareness of the impact of violence against women across communities to foster greater capacity and support for those affected.

- **Antisocial Behaviour**

Reduce the level and impact of antisocial behaviour.

Embed a prevention approach to antisocial behaviour by ensuring a robust and effective partnership response.

Increase public confidence in the way in which the partnership deals with antisocial behaviour.

- **Alcohol and Drugs**

Encourage prevention activities that are delivered to maximise community wellbeing and reduce the negative impact of substance misuse.

Encourage positive attitudes towards substance misuse.

- **Injury Prevention**

Encourage uptake of prevention service, in particular those that target falls to older people.

Raise public awareness on the dangers and causes of home injuries in children under 5 years old.

Ensure a robust and effective partnership response to road safety issues to achieve Scottish Government targets for reductions in the number of road users killed or seriously injured by 2020.

Target interventions in accordance with key risk groups i.e young/inexperienced drivers and motorcyclists.

## Appendix B - Local Consultation Results

The issues of concern to our communities were identified during our most recent consultation and are replicated in our 11 Multi Member Ward Plans. The issues relate directly to the priorities laid out in this Local Police Plan.

### **East Berwickshire**

Speeding vehicles (Making our Roads Safer)  
Underage drinking and supply of drugs (Tackling Substance Misuse)  
Thefts from rural houses and farms by travelling criminals (Tackling Acquisitive Crime)

### **Mid Berwickshire**

Indiscriminate parking (Making our Roads Safer)  
Youths gathering in groups and dog fouling (Reducing Antisocial Behaviour)

### **Kelso and District**

Inconsiderate driving, particularly by younger drivers (Making our Roads Safer)  
Youths causing a disturbance and general noise and rowdiness (Reducing Antisocial Behaviour)  
Availability and supply of drugs (Tackling Substance Misuse)

### **Selkirkshire**

Youths gathering in groups, general noise and rowdiness and dog fouling (Reducing Antisocial Behaviour)  
Speeding vehicles and indiscriminate parking (Making our Roads Safer)  
Availability and supply of drugs (Tackling Substance Misuse)

### **Hawick and Denholm**

Youths gathering in groups, general noise and rowdiness and dog fouling (Reducing Antisocial Behaviour)  
Availability and supply of drugs (Tackling Substance Misuse)  
Speeding Vehicles (Making our Roads Safer)

### **Hawick and Hermitage**

Youths gathering in groups, general noise and rowdiness and dog fouling (Reducing Antisocial Behaviour)  
Availability and supply of drugs (Tackling Substance Misuse)  
Speeding Vehicles (Making our Roads Safer)  
Thefts from rural houses and farms by travelling criminals (Tackling Acquisitive Crime)

### **Jedburgh and District**

Speeding vehicles (Making our Roads Safer)  
Thefts from rural houses and farms by travelling criminals (Tackling Acquisitive Crime)  
Youths gathering in groups (Reducing Antisocial Behaviour)

**Galashiels and District**

Underage drinking and availability and supply of drugs (Tackling Substance Misuse)

Speeding vehicles and indiscriminate parking (Making our Roads Safer)

General noise and rowdiness at night (Reducing Antisocial Behaviour)

**Tweeddale East**

Underage drinking and availability and supply of drugs (Tackling Substance Misuse)

Speeding vehicles and indiscriminate parking (Making our Roads Safer)

General noise and rowdiness at night (Reducing Antisocial Behaviour)

**Tweeddale West**

Speeding vehicles and indiscriminate parking (Making our Roads Safer)

Thefts from rural houses and farms by travelling criminals (Tackling Acquisitive Crime)

**Leaderdale and Melrose**

Speeding vehicles and indiscriminate parking (Making our Roads Safer)

Thefts from rural houses and farms by travelling criminals (Tackling Acquisitive Crime)