



POLICE
SCOTLAND

Stirling
Local Policing Plan 2013-2014



Stirling

Local Policing Plan 2013-2014

Stirling Police Station
Randolphfield
Stirling
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- 3. Urdu** اگر آپ یہ معلومات کسی متبادل صورت یا زبان میں حاصل کرنا چاہتے ہوں تو برائے مہربانی اپنی ضروریات کے بارے میں بات چیت کرنے کے لیے ہم سے رابطہ کریں۔
- 4. Punjabi** ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਰੂਪ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦੀ ਹੋਵੇ - ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਤੁਹਾਡੀਆਂ ਲੋੜਾਂ ਬਾਰੇ ਵਿਚਾਰ ਵਟਾਂਦਰਾ ਕਰਨ ਲਈ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।
- 5. Hindi** 'यदि आप यह जानकारी किसी वैकल्पिक प्रारूप अथवा भाषा में प्राप्त करना चाहते हैं – कृपया अपनी आवश्यकताओं के बारे में विचार करने के लिए हमसे संपर्क करें'।
- 6. Czech** Máte-li zájem o tuto informaci v odlišném formátu nebo jazyce - kontaktujte nás, abychom projednali Vaše potřeby.
- 7. Arabic** إذا كنت تود الحصول على هذه المعلومات بشكل آخر أو بلغة أخرى فالرجاء الاتصال بنا لمناقشة احتياجاتك.
- 8. Kurdish** ئەگەر ئێم زانیاریەت بە شێوە یان زمانی تر دەویت، ئەوا تکایە پەڕوهندیمان پێوە بکە بۆ ئەوەی کە گفتووگۆ سەبارەت پێویستیەکانت بکەین.
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- 12. Chinese simplified** 如果您希望以其他的格式或语言获得这些信息，请联系我们以讨论您的需求。
- 13. Chinese traditional** 如果您希望以其他的格式或語言獲得這些資訊，請聯繫我們以討論您的需求。
- 14. Gaelic** Ma tha sibh ag iarraidh an fhiosrachaidh seo ann an riochd no cànan eile, nach cuir sibh fios thugainn gus ur cuid fheumalachdan a dheasbad.

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Stirling Policing Plan for 2013-2014

1. Introduction

This plan sets out the local policing priorities and objectives for Stirling for 2013-2014 and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It is produced as part of a planning process which takes account of the Scottish Governments overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authorities Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan.

The local policing plan for Stirling represents a critical part of the delivery process for the new service, demonstrating our commitment to local policing within the national planning framework and the local Single Outcome Agreement. This enables us to respond effectively to the concerns of local communities as well as meet and tackle nationwide demands. This local authority plan will be supported by 7 Multi-member Ward Plans that reflect community level priorities.

This is the first plan under the new police reform arrangements and provides an interim year one plan for 2013-14. As Police Scotland develops and evolves this interim plan will form the basis of a flexible three year plan setting out local priorities in consultation with partners and local communities.

The population of Stirling is 88,350 making it the 8th smallest authority by population size in Scotland but is a diverse area from the urban communities around the City of Stirling to the rural west including the Loch Lomond and Trossachs National Park.

The population continues to grow and the area enjoys relative economic prosperity a high quality of life overall and has a relatively affluent population. However, the area also has a high degree of social and economic polarisation with some urban communities and populations across the Council area experiencing poverty and deprivation.

2. Foreword by:

Chief Constable, Police Scotland - Chief Constable Stephen House

This plan is the first under the new policing arrangements for Scotland. Local Policing will be the focus of the Police Service of Scotland and will deliver real improvements to the way services are delivered to local communities. Reform offers us the opportunity to improve accountability and increase scrutiny. This plan sets out our continuing commitment to 'Keeping People Safe'. It establishes the issues we believe are important to communities across Scotland . By delivering a local policing service that drives improvements against our priorities we can make a real difference in the quality of life for people in Scotland.

Chair, Scottish Police Authority - Vic Emery

When it comes to local police services, one size doesn't fit all. Different communities across Scotland want access to the best expertise and services in policing - but they quite rightly expect police services to meet their area's needs and priorities. Your Local Policing Plan is a key part of making sure this happens, and keeping this local focus at the heart of community policing.

These plans are linked to national priorities, but are based on local issues and what people say matters to them. They are also a very public commitment by Police Scotland on what it will deliver to make our communities safer. The Scottish Police Authority will be working with Police Scotland, partners and communities to ensure we all receive the best policing possible.

Leader of Stirling Council - Councillor Johanna Boyd

Stirling Council welcomes this interim first Local Police Plan for 2013 - 2014 under the new national and local arrangements for policing in Scotland.

Stirling Council's experience of working in partnership with the Police has been very positive and our Police colleagues have made key contributions to the work of Stirling Community Planning Partnership over a number of years.

We look forward to continuing our relationship and building on this level of partnership, working together to achieve the local outcomes in Stirling's Single Outcome Agreement and the Council's Key Priorities in 'Serving Stirling'. Central to this will be the detail of the ward plans and engagement with local people.

The public sector reform agenda is a challenging one which is set in the context of decreasing budgets and increasing demand for services. It will be essential that we commit our collective resources to improving outcomes for local people and that we prioritise prevention across our service planning and delivery.

Stirling Council has been given important new powers in relation to local governance of policing through monitoring delivery of the Police Plan. We will do this through the Public Safety Committee. We will carry out this new duty in a way that will ensure the best outcomes for the people of Stirling and to maintain our good working relationship with the Police.

Local Police Commander - Chief Superintendent David Flynn

I am delighted to present the first Local Policing Plan for Stirling. We are entering a period of significant change in policing across Scotland and my job is ensure that the communities in Stirling and wider Forth Valley continue to experience the high standard of policing they have come to expect.

Stirling is a key economic and cultural location for Scotland. It has strong transport links and a growing population. The quality of life in Stirling is high but at the same time, like all areas of Scotland, it has pockets of deprivation and the second widest economic polarisation between the richest and poorest residents in the UK. All of these factors

influence and have an impact on policing and our aim is to make people feel safer in the communities that they live, work and visit.

This plan details the priorities for policing Stirling and they have been set by taking into account information both locally and nationally as well as the analysis of crime. Critically they also reflect the views and opinions of local people so that policing in Stirling will continue to reflect the needs of the people of this area.

Police Scotland has placed local community policing at the heart of its service delivery which will ensure that we will continue to police according to the needs and expectation of local people, responding to their concerns and emerging problems. We will continue to have dedicated Community Policing Teams and will continue our successful PACT process which allows local people to influence what local problems their Community Teams address. We are also publishing 7 Multi-member Ward Plans which will detail what local people tell us are the local priorities in their community.

The move to a single police service for Scotland will see enhanced local accountability through this local plan. My officers and I will be held to account by elected members from Stirling Council for how we deliver policing locally and we will publish performance information to ensure we are open and transparent in how we are delivering policing in the area.

As Local Police Commander I also undertake to continue to work with our local partners in Stirling to deliver an integrated approach to how we deliver services. This area has an excellent record of effective partnership working, particularly in areas such as Community Safety and Public Protection and I am determined to build on this work as we introduce The Forth Valley Division.

3. Priorities and Objectives:-

The Stirling Policing Plan for 2013/14 identifies 6 priority areas which will provide a clear focus for local policing over the next 12 months. These priorities, along with the local context, objectives and key areas for action are set out below.

PRIORITY - Antisocial Behaviour, Disorder and Violence

We are committed to keeping people safe and improving the quality of their lives by reducing antisocial behaviour and tackling violent crime.

Antisocial behaviour and disorder covers a wide range of behaviours which can cause distress to people in communities enhancing people's perception of crime if not addressed. Examples of antisocial behaviour include public disorder, underage drinking, vandalism and unruly neighbours.

We are committed to reducing the number of people affected by anti-social behaviour, disorder and violence and will continue to work with partner agencies to exploit all opportunities, including the use of relevant legislation to tackle any problems. We seek to ensure a better quality of life for people within our communities by focusing on emerging trends and problem locations.

Violent crime is lower in Stirling than the Scottish average but has a significant impact on victims and victim's families whether this takes place in the city centre, the countryside or in someone's home. We will work with a variety of partners and Stirling Community Safety Partnership to address violence by preventing crime, managing offenders and supporting victims.

Instances of antisocial behaviour, disorder and violence are often directly linked to the misuse of alcohol and as such this will be a focus of our attentions.

Our objectives are to:-

- Reduce the number of complaints regarding disorder.
- Reduce the number of serious assaults.
- Reduce the number of robberies
- Reduce the number of minor assaults.
- Improve how safe people feel in their communities.

Stirling Single Outcome Agreement 2013-2023 is currently being drafted. The process to prepare the document "Outcomes for Stirling", has identified priority areas for intervention. The "Outcomes for Stirling" priorities that this policing priority will directly contribute to are:

- Supporting resilient and sustainable communities.
- Supporting disadvantaged and vulnerable families.
- Tackling the causes and effects of poverty and low income.

We will continue to recognise the impact which antisocial behaviour and disorder can have on communities by targeting those areas where such crimes occur and dealing with those responsible.

In Stirling, there has been a year on year decrease of 6% in the number of antisocial behaviour related calls.

This reduction is reflected across the area including the Loch Lomond & Trossachs National Park where historically antisocial behaviour had adversely impacted upon communities, tourism, the environment and the local economy. Over the past few years' we have worked with partners within the National Park to develop a successful approach through "Operation Ironworks" that has significantly reduced antisocial behaviour and violence.

Violent crime in Stirling has remained static over the last three years. Crimes of violence often occur in public places with links to the misuse of alcohol and tackling this linkage will be a key focus of our work. Crimes involving weapons such as knives have occurred but these tend to happen in homes rather than in public places and again are often linked to the misuse of alcohol. Tackling violence in the

home is a priority locally and will be addressed through working with partners and appropriate targeted policing.

In delivering this priority in Stirling we will:-

- Target our patrols to areas identified as suffering from problems with antisocial behaviour, disorder and violence.
- Target those responsible for violent crime and ensure an appropriate enquiry is carried out.
- Continue to work with partners and communities within the Loch Lomond & Trossachs National Park to address antisocial behaviour and its causes including the delivery of Operation Ironworks and the Five Loch Visitor Management Plan.
- Continue to work with our partners such as Stirling Community Safety Partnership and Stirling Alcohol & Drug Partnership to address antisocial behaviour and violence including the use of legislation such as the enforcement of ASBOs and through other preventative approaches.
- Work with our partners in the licensed trade, Licensing Board across the area command to deliver a safe environment for all, and when appropriate take action against licensed premises who do not meet their statutory obligations.
- Work with partners to identify and tackle problems of violence in homes across the Stirling area.

PRIORITY - Serious Crime

We are committed to reducing the harm caused by the activities of Serious and Organised Crime Groups (SOCGs) as well as other threats to communities including terrorism and acquisitive crime.

Serious Organised Crime Groups (SOCGs) operate across all communities in Scotland including the Stirling area. The scope of their criminal activity includes violence, drugs, fraud and human trafficking and their work undermines legitimate businesses and confidence in local communities. We will deliver our work in line with the Scottish Government Strategy *"Letting Our Communities Flourish"* working with our partners locally to address issues.

Local communities tell us that the supply of drugs remains a concern to them, understanding the devastating effect it can have upon families and the wider community. They are also concerned about the prevalence and personal impact of acquisitive crimes such as housebreaking, metal theft and internet crime.

Tackling the threat which international and domestic terrorism poses to the communities of Scotland is also a key priority of Police Scotland.

Our objectives are to :-

- Through the use of POCA legislation deprive criminals of cash and assets.
- Through the application of intervention tactics deprive and prevent SOCGs of access to legitimate enterprise.
- Reduce the number of Group 3 acquisitive crime.
- Increase the number of people charged for drug dealing.

“Outcomes for Stirling” priorities that this policing priority will directly contribute to are:

- Supporting resilient and sustainable communities.
- Building and maintaining a sustainable and resilient economy.
- Tackling the causes and effects of poverty and low income.

The Stirling area, like all parts of Scotland, is affected by Organised Crimes Groups operating in its communities. Our efforts will be to use all means available to use to disrupt and destroy such groups in the Stirling area. We will work with a variety of partners including Stirling Council, Forth Valley NHS and The Loch Lomond & Trossachs National Park to ensure that Organised Crime Groups do not benefit from legitimate business contracts whilst we work with our criminal justice partners to maximise the seizure of assets from such groups.

Within this policing area there are evidenced linkages between individuals associated with SOCGs and with certain forms of wildlife crime, including the illegal use of dogs to hunt or fight with wild mammals.

Specialist wildlife officers across the Forth Valley Division have developed partnerships with rural interest groups and they will continue to address these and other wildlife crimes. This partnership approach will also continue to address rural acquisitive crimes such as metal, fuel and rural plant theft.

The last few years has seen significant measures to tackle drug dealing in communities with Community Policing Teams being key to receiving intelligence from local people about those dealing drugs in their area. We also support the work of our partners through the Stirling Alcohol and Drug Partnership to ensure that the fight against drugs is a multi-faceted approach including prevention and recovery.

Targeting acquisitive crime that has a serious economic impact on rural communities such as fuel or metal theft and residential housebreakings is key to making our communities safer and we will endeavor to prevent and detect such crimes through intelligence led policing.

We will implement the government’s CONTEST strategy which has four strands - Prevent, Pursue, Protect and Prepare. In Stirling we will work with partners, communities and business to reduce the risk from terrorism to ensure that communities can go about their business freely and with confidence.

In delivering this priority in Stirling we will:-

- Target and disrupt those involved in Serious Organised Crime Groups through a planned and coordinated approach.
 - Work with local partners to disrupt those involved in Serious Organised Crime Groups in order to ensure that they are denied legitimate business contracts.
 - Tackle drug dealers operating in communities across Stirling.
 - Work alongside other partners in the Stirling Alcohol and Drug Partnership to reduce the harm caused by drugs in local communities.
 - Target known offenders involved in acquisitive crime, particularly housebreakings and metal thefts.
 - Target those responsible for wildlife crime, especially where the perpetrators are linked to SOCGs or where a priority for action has been identified through the Partnership Against Wildlife crime
 - Support victims of crime by providing assistance where required and promptly providing information on the progress of our enquiries.
 - Implement the CONTEST strategy by working with partners, communities and businesses.
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PRIORITY - Tackling Domestic Abuse

We will seek to address domestic abuse by supporting victims and robustly targeting those responsible for this crime.

Domestic abuse is a hidden crime in that it is often but not exclusively, committed within the home and may not be readily evident to wider families and friends. It can be perpetrated by partners or ex-partners and can include physical, sexual, mental and emotional abuse.

We are committed to reducing the number of victims of domestic abuse and will continue to work with partners, such as Stirling Action for Change Partnership, to exploit all opportunities to prevent such crime and incidents, robustly deal with offenders and support victims. We also recognise the role that alcohol can play in domestic abuse incidents and will work with our partners to tackle this problem.

Our Objectives are to :-

- Reduce the level of domestic abuse incidents.
- Increase the detection rate for people who commit domestic abuse crimes and offences.

- Carry out domestic abuse initial bail checks within 24 hours.

The “Outcomes for Stirling” priorities that this policing priority will directly contribute to are:

- Reducing inequalities.
- Supporting improvements in health and wellbeing.
- Supporting disadvantage and vulnerable families.

The Strategic Assessment and national statistics have identified that domestic abuse is an issue in the Stirling although domestic abuse incidents per 100,000 population is lower than the national average. However, we recognise that the impact on victims and families from this crime is considerable.

In policing terms we have developed an intelligence led and risk assessment based approach to targeting both repeat offenders and repeat victims and this work will continue to be enhanced.

In delivering this priority in Stirling we will:-

- Target repeat offenders and ensure that a robust investigative process is undertaken to protect victims.
- Introduce a structured risk assessment process to identify repeat offenders and vulnerable victims.
- Introduce a dedicated Domestic Abuse Investigation Unit that will ensure robust investigation targeting repeat offenders.
- Work with partners in the Stirling Community Safety Partnership to address domestic abuse in the area seeking ways to support victims and tackle offenders.
- Ensure that tackling domestic abuse is at the heart of our Community Policing approach and that local community officers are aware of and supporting victims of domestic abuse.

PRIORITY - Road Policing and Road Crime

Our priority is to keep people safe on the roads and prevent criminals from using our road network.

To keep people safe on the roads we will continue to focus on casualty reduction and target areas including drink/drug driving, speeding and uninsured and/or disqualified drivers.

Stirling is strategically located in the centre of Scotland with key road networks across the area including the M9 and M80 motorways and major trunk roads. The

nature of this area attracts many tourists and sightseers, many of whom can be unfamiliar with the road system and geography increasing the risk to road safety.

We will pursue criminals who use the road network to further their criminal activities through pro-active patrols, analysis, intelligence and the use of technology such as Automatic Number Plate Recognition (ANPR).

Our objectives are to:

- Reduce the number of people killed or seriously injured on our roads.
- Reduce the number of injury road collisions.
- Increase the number of people charged with mobile phone offences.
- Increase the number of people charged with disqualified driving offences.
- Increase the number of people charged with speeding offences.
- Increase the number of vehicles seized under S 165 RTA and Drink/Drug driving guidelines.

The “Outcomes for Stirling” priorities that this policing priority will directly contribute to are:

- Supporting resilient and sustainable communities.
- Building and maintaining a sustainable and resilient economy.
- Enabling accessibility, including transport connectivity.

Road deaths and serious injuries have been reducing across Stirling over the last three years.

Close analysis of road collisions help us to identify any specific locations where accidents happen more often and we will target these locations using additional police patrols and work with partners in an effort to develop and use engineering solutions to reduce the incidence

Our analysis shows that motorcyclists are at risk in the rural areas of Stirling and we deploy specific resources to tackle and educate riders. In addition we seek to target both young people through schools and also inform the older generation of the importance of road awareness. Road safety is a key priority in the Stirling Community Safety Partnership and our preventative work will be delivered with our partners in this partnership.

We will continue to use intelligence to target criminals who use the roads around Stirling. As well as targeting those who drive whilst disqualified or whilst under the influence of drink or drugs we will use Community, Response and Local Roads Policing officers to target those who use the road network to commit acquisitive crime or deal in drugs.

In delivering this priority in Stirling we will:-

- Identify problem locations using road collision data and analysis whilst listening to local communities about road safety concerns.

- Target road traffic offenders specifically those who flout the laws regarding drink driving and driving whilst disqualified, listening to local people about problem locations for enforcement.
 - With partners agencies such as VOSA etc carry out high profile road policing operations across the area command to deter and prevent use of the road network by criminals.
 - Work with Stirling Council and Transport Scotland to provide engineering solutions for a safer road network.
 - Work with partners in the Stirling Community Safety Partnership to educate road users across the area about road safety.
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PRIORITY - Protecting the Public

Working with partners we will continue to take a victim centered approach to protecting the public through early and effective intervention, prioritising the investigation of hate crime and providing support to victims.

The number of people who are victims of physical, sexual or emotional abuse and neglect on a daily basis is a major concern for policing.

We will continue to proactively target those offenders' who use the internet to befriend and exploit child victims with the use of intelligence and analysis and through the application of appropriate techniques and legislation.

Public Protection encompasses a range of issues including child protection, adult protection and the management of offenders through the MAPPA process.

With a University and significant influx of tourists, Stirling has a diverse population. Hate crime has no place in Scottish society and we will deal robustly with offenders who commit this type of crime in Stirling.

Our objectives are to:

- Reduce the number of Group 2 sexual crimes.
- Increase the detection rate for rapes.
- Ensure that SOLO trained officers are deployed within 24 hours for all rapes.
- Increase the detection rate for hate crimes and offences.
- Ensure that intrusive inspection reviews of managed offenders are carried out within agreed timescales.
- Work with local partners to reduce the level of repeat offending.

The “Outcomes for Stirling” priorities that this policing priority will directly contribute to are:

- Reducing inequalities
- Supporting resilient and sustainable communities.
- Supporting disadvantaged and vulnerable families.
- Supporting parenting.

We will fully investigate sexual crime to ensure that the perpetrator is brought to justice and the victim given appropriate support. To assist this we aim to establish a dedicated Rape Investigation Team.

Public Protection can be addressed through sharing information and working closely with local partners to minimise any risks to communities. We have an excellent record of partnership working in this field, including the development of a multi-agency screening hub based at Larbert Police Office which provides early and effective intervention for vulnerable persons identified as being at risk. We undertake to continue to build and enhance this work.

The Scottish Government has emphasised the importance of a shift towards a prevention focused approach to delivering services. We are committed to working with our partners in adopting such an approach which will help to reduce the number of victims of crime and reduce offending in Stirling.

In respect of Hate Crime, the Multi Agency Hate Response Strategy (MAHRS) encompasses all relevant partners working together to identify and minimise risks associated with crimes of this nature. We will target those responsible for this type of crime and support victims. We will continue our work with our Lay Advisors Group to ensure that we are able to engage effectively with their communities.

In delivering this priority in Stirling we will:-

- Prioritise the investigation of sexual crimes and ensure that we support victims during the investigative process.
- Establish a Rape Investigation Team to ensure a professional and victim-centred investigation is carried out.
- Work with our partners in the Clackmannanshire and Stirling Child Protection Committee to ensure that we deliver services to ensure the safety of children including implementation of GIRFEC.
- Work with local partners to develop and implement a prevention focused approach that will reduce the number of victims of crime and reduce repeat offending.
- Work with local partners through the MAPPA process to protect our communities from the serious harm that some offenders may still present after being convicted.

- Continue our work with partners to ensure that vulnerable adults living in our communities are provided with appropriate support and protection from harm.
 - Continue to work with partner agencies, lay advisors and local communities to identify and support victims of Hate crime and tackle offenders.
 - Through Stirling Community Safety Partnership continue the work of the E-Safety Partnership/Internet Safety Sub Group to inform of the risks from the internet.
-

PRIORITY - Community Confidence and Engagement

We aim to deliver a high quality policing service that is cost effective and efficient, but delivers policing according to the needs and expectations of local communities.

In order to do so we recognise the need to establish views, expectations and concerns about how we police and build trust by listening and responding.

We seek to be a learning organisation and be in a position to listen and respond to peoples comments. We will adopt a professional approach to managing complaints made about the police and where mistakes have been made, learn from them for the future.

Public confidence is also built upon the public's expectation that we are able to respond to emergency situations. As well as our commitment to attendance at 999 emergency calls we also recognise the importance of responding to major incidents and our management of major events.

We will work alongside public, private and the voluntary sector as well as local communities to test our preparedness for emergencies and ensure that we police local events in a manner that will safeguard the safety of all involved.

Our objectives are to:

- Ensure that Emergency Calls are attended within the agreed timescale.
- Improve public satisfaction with the police.
- Reduce the number of complaints about the police.
- Ensure emergency plans are appropriately tested.

The "Outcomes for Stirling" priorities that this policing priority will directly contribute to are:

- Supporting sustainable and resilient communities.
- Building and maintaining a sustainable and resilient economy.

We aim to continue to deliver a police service in Stirling that will have a high public satisfaction level. We will continue our community policing approach and aim to ensure that our Community Policing Teams are known in the areas they serve, are held accountable and respond to the needs of their communities.

We will continue our approach of identifying local priorities through our PACT approach (Police and Communities Together) and informing our communities through our dedicated webpages and by attending local groups such as Community Councils.

We recognise our role in the wider Stirling Community Planning Partnership and specifically our role in the Community Safety Partnership. We will continue to participate in this key partnership ensuring that a more integrated service delivery model is in place across Stirling.

Stirling is fortunate in having significant tourist locations lying within its area including the City of Stirling and the Loch Lomond & The Trossachs National Park. The National Park alone attracts almost 7 million visitor days a year and has a significant contribution to both the local economy and community wellbeing. Over the last few years strong partnerships have evolved across both the National Park and in Stirling City Centre to address the visitor management issues that derive from such popular destinations.

In Stirling we recognise the importance that communities place on having the confidence that the police will be able to manage major incidents and events. We have a long history of working with our public and industry partners in ensuring our preparedness for any incident. Recognising the national importance of the Stirling area to the tourist industry we also manage major events such as concerts etc and we aim to ensure that the public and local communities have confidence in our ability to manage such incidents effectively.

In delivering this priority in Stirling we will:-

- Publish a Multi-member Ward Plan for all 7 multi member ward areas in Stirling detailing our policing priorities based on community consultation. We will publish a six monthly update on action taken and review and publish these plans on an annual basis.
- Have a nominated Community Inspector and dedicated Community Officers for each multi-member ward with identifiable officers who will be known within the communities they serve and respond according to the needs of their communities.
- Ensure our Community Teams will continue to attend local forums and meetings such as Community Councils to inform the public of police activity and receive feedback.
- Continue our work with the Loch Lomond & The Trossachs National Park, including Operation Ironworks and Respect the Park, and publish a six

monthly update on pertinent actions taken and review and publish these plans on an annual basis.

- Carry out regular public consultation in order to be kept informed of local views on police priorities and confidence in how we are delivering.
- Report to the local governance body within Stirling Council on the level and nature of police complaints and how they have been managed.
- Continue to work with local partners and to ensure our preparedness for any major event or incident.

4. How we identified our Priorities and Objectives

We have identified the priorities and objectives within this plan from analysis of a number of sources both locally and nationally as well as from consultation with local people.

The Scottish Policing Assessment sets out the priorities for the Police Service of Scotland to the year 2015. It is a key document for the police in the continuous process of meeting future policing challenges and ensuring that the service the police provide to the communities of Scotland is of a high standard.

The Assessment draws on information and intelligence provided by all the Scottish forces and law enforcement agencies as well as information from key partner agencies including the Scottish Government, Local Authorities and the public. It is through this assessment that risk in relation to crime and disorder is prioritised.

The priorities identified in this plan have been identified through further analysis of local crime trends and information contained within a local Strategic Assessment. Appendix A summarises the key local issues that have been identified from that assessment.

At a local level we carry out consultation with communities on local issues on an ongoing basis through our Police and Communities Together (PACT) approach which identifies month by month what local issues are impacting in each area. The information from this consultation has helped inform the priorities together with more formal consultation that have been carried out by us and by Stirling Community Planning Partnership in relation to the renewal of the Single Outcome Agreement.

These consultation results made a critical contribution to identifying issues for local communities and these have been translated into the key policing priorities for Stirling. Appendix B shows a summary of the results of our consultation.

All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve as well as our own staff.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service

provided by the police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

To further this aim, and satisfy our statutory duties under The Equality Act 2010, we are developing national equality and diversity outcomes for 30 April 2013. We will, in our 2014 three-year plan, identify local priorities and objectives aligned to them.

5. Local Policing Arrangements

Our mission is to keep people safe. We aim to deliver policing that is visible, accessible and responsive to the needs of the communities across the area.

For 1 April 2013 we have nominated a single Local Police Commander for Forth Valley Division who will direct three Area Commanders based across the division in order to deliver an effective policing service that delivers against our key priorities.

We will continue to respond quickly and effectively to public demand by answering all calls and operational requests made of us.

In addition to the Local Police Plan for Stirling, each area will have an individual Multi-member Ward Plan which will address the priorities specific to that ward and neighbourhood but will also link closely with the Plan for Stirling.

These plans will be delivered by having identifiable community officers and in each geographic community, continuing engagement with the communities adopting a shared partnership problem-solving approach to dealing with issues.

Individual ward Multi-member Ward Plans, together with contact details for your Community Team are available at www.scotland.police.uk.

The appointed Local Police Commander for Forth Valley Division is Chief Superintendent David Flynn. The designated Area Commander for Stirling is Chief Inspector Russell Penman who will be based at Stirling Police Office and supported by Community Inspectors based at Stirling, Dunblane and Callander.

The delivery of response policing will be done by Local Policing Teams working 24/7 across the area. The Community Policing Teams will link with local communities and partners to identify and address emerging local problems and also implement the relevant Multi-member Ward Plans.

Working with colleagues in the three other Area Commands that, with Stirling, make up the Loch Lomond & The Trossachs National Park Chief Inspector Russell Penman will lead the development of a document that will encompass the Policing Priorities for the whole of the National Park and will include the commitment to ensure that the National Park is a safe place to live, work and visit.

Additional support will be available from across the Forth Valley Division as required thus providing a flexible policing approach, the foundation of which remains local policing. A key benefit of the new Police Scotland will be that officers in Stirling will

be able to access specialist services from across Scotland easier and quicker than previously thus enhancing the service delivery to people in Stirling.

The management team of Forth Valley Division will remain engaged with local communities and are keen to receive direct feedback and comment on the delivery of the service and will therefore regularly attend public meetings across the area.

6. Local Contribution to National Outcomes & Policing Priorities

The Scottish Governments has 16 National Outcomes which demonstrate a commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth. Policing in Stirling can make a significant contribution to improving these outcomes for this area by contributing to the Community Planning arrangements across the area.

The priorities in this plan will be reflected in the Single Outcome Agreement for Stirling which will also include a range of indicators and targets focused on delivering improved services.

Scottish Ministers have also established Strategic Policing Priorities and these reflect the contribution that policing can make to achieve the National Outcomes.

Our local priorities align to the Strategic Policing Priorities and the Governments National Outcomes and as follows:

LOCAL PRIORITY	STRATEGIC POLICING PRIORITIES	NATIONAL OUTCOMES
Antisocial Behaviour, Disorder and Violence	Priority 1,2,4	Outcomes 5,7,8,9,11,
Serious Crime	Priority 1,2,4	Outcomes 9,11,13
Domestic Abuse	Priority 1,2,4	Outcomes 5,7,8,9,11
Road Policing & Road Crime	Priority 1,2,4	Outcomes 9,11
Protecting the Public	Priority 1,2,3,4	Outcomes 5,7,8,9,11,13, 16
Community Confidence and Engagement	Priority 1,2,3,4	Outcomes 5,7,8,9,11,13, 16

Further information on National Outcomes and Strategic Policing Priorities can be accessed at www.scotland.police.uk.

7. Performance and Accountability

To support this plan Police Scotland will develop a national performance framework which allows the service to measure progress, monitor activity, identify key areas

where resources need to be focused and demonstrate how successful we are in meeting out key priorities and objectives.

We are committed to publishing our performance information and will use this as the foundation for reporting to Stirling Council and local communities. This information is available upon request or at www.scotland.police.uk.

8. Local Scrutiny and Engagement

The legislation that has introduced Police Scotland has sought to enhance local accountability and governance of local policing by both introducing the Police Plan but also ensuring that the implementation of the Plan is overseen by a local governance structure led by the local authority.

In Stirling this will be overseen by locally elected councillors of Stirling Council. As well as approving the Police Plan the committee will also regularly monitor the implementation of the plan and delivery of policing in Stirling by seeking reports from the Local Police Commander. The Committee also has the right to request information from the Local Police Commander on other matters relating to policing.

The implementation of this structure will help ensure that local policing is delivered in line with the need of the communities of Stirling and will enhance the democratic accountability of the police.

9. Useful Information:

Contacts Details:

Police Scotland,
Forth Valley Division,
Divisional HQ,
West Bridge Street,
Falkirk,
FK1 5AP.

Contact Telephone Number

For non-emergency contact call 101.

Divisional email address:-

ForthValley@scotland.pnn.police.uk

This group email address is provided for you to contact the Divisional Management Team at the Forth Valley Division to discuss non-urgent issues. This should not be used to report a crime or incident. All emails will be responded to within 48 hours.

For more details information about your Local Policing and other services that Police Scotland provided, please refer to the Force website at www.scotland.police.uk.

We are here to help

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for the communities in Forth Valley.

- If you have any concerns or issues that you wish to discuss, contact your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact call 101, the single non-emergency number.
- If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111.
- Service users who are deaf or have a hearing impairment can contact Police Scotland via Textrelay in an emergency or non-emergency on 18001 101.

We respect your right to confidentiality and will not visit you without checking first.

Local Stations

Aberfoyle Police Office
Main Street,
Aberfoyle,
FK8 3UG.

Crianlarich Police Office
Crianlarich
FK20 8QN.

Balfron Police Office
Buchanan Street,
Balfron,
G63 0TW.

Drymen Police Office
Stirling Road,
Drymen,
G63 0BW.

Bannockburn Police Office
Quakerfield,
Bannockburn
FK7 8HZ.

Dunblane Police Office
Perth Road,
Dunblane,
FK15 0EY.

Blanefield Police Office
Glasgow Road,
Blanefield,
G63 9BP.

Killin Police Office
Main Street,
Killin,
FK21 8UH.

Bridge of Allan Police Office
Henderson Street,
Bridge of Allan,
FK9 4HA.

Lochearnhead Police Office,
Lochearnhead,
FK19 8PT.

Callander Police Office
South Church Street,
Callander,
FK17 8BN,

Stirling Police Office,
Police Headquarters,
Randolphfield,
FK8 2HD.

STRATEGIC ASSESSMENT – STIRLING - Key Points

Violence, Disorder and Antisocial Behaviour

- Crimes of vandalism in the City Centre area are linked to the night time economy and alcohol consumption,
- Violence is mainly domestic based and not open space,
- Main method of assault is punch/kick; little evidence of weapon use,
- Alcohol consumption is linked to the commission of violence.

Major Crime & Terrorism

- Main SOCG activity relates to illegal drug dealing activities (Class A, B & C),
- Cannabis remains the most common drug in the Stirling area,
- The local intelligence picture concerns heroin more than any other drug,
- Polydrug use is evident across the area.

Public Protection

- Social Networking remains a threat to the safety of vulnerable people across the area,
- Higher incidences of crimes of Rape and Indecent Assault occur over the weekend period,
- Adults at risk are more likely to suffer “Physical” harm.

Road Safety and Road Crime

- Most collisions occur across the rural roads in the area,
- Failure to look properly and speeding are the main causation factors for collisions across the area.

Acquisitive Crime

- Small items which are easy to resale are stolen across the area either by crimes of Housebreaking or as thefts from vehicles,
- Thefts of metal continue to impact on the commercial properties across the area.

Wildlife Crime

- The main forms of Wildlife Crime across the area are fish poaching, deer poaching and hare coursing.

PUBLIC CONSULTATION - STIRLING

Purpose

The following report is taken from the analysis of the 2012 Community Policing Survey, which was carried out in December 2012. This survey was designed to capture the progress that Central Scotland Police had made in achieving the ambitions set out in the 2011-15 Strategic Plan, and evaluate the issues that affect the communities that will be served by the Forth Valley Division of Police Scotland.

Geographic Level

This report analyses the Stirling area served by the Forth Valley Division of Police Scotland. It includes the electoral wards of:

- Bannockburn;
- Castle;
- Dunblane and Bridge of Allan;
- Forth and Endrick;
- Stirling East;
- Stirling West; and
- Trossachs and Teith.

Survey Representation

4,000 paper surveys were sent to random addresses across the Division of which 1154 went to Stirling residents. 336 completed surveys were received from the area which represents a response rate of 29%. This was also boosted by an on-line survey which was publicised on Twitter, Facebook and in local media. This aided fairer representation in the survey as there was an age imbalance, discussed below.

With this response we estimate that the confidence of results is +/- 4.9%. For more information on true confidences and other methodology please refer to the Community Policing Survey Report 2012.

This survey questionnaire was developed to capture the views and perceptions of the community, to identify both satisfaction with policing in the local area, and identify key trends and issues that may not be captured by other methods.

Introduction

Stirling is a mix of urban and rural communities taking in the Trossachs and the historical city of Stirling. It has a population of 88,350¹. The majority of residents in this area rated it as a fairly good place to live (82%) and 12% of respondents felt it was a fairly or very poor place to live. When asked in which direction they felt the crime rate in their local area had changed in the last two years, it was perceived on average that it was about the same with slightly more residents tending to believe it

¹ 2011 Census GROS

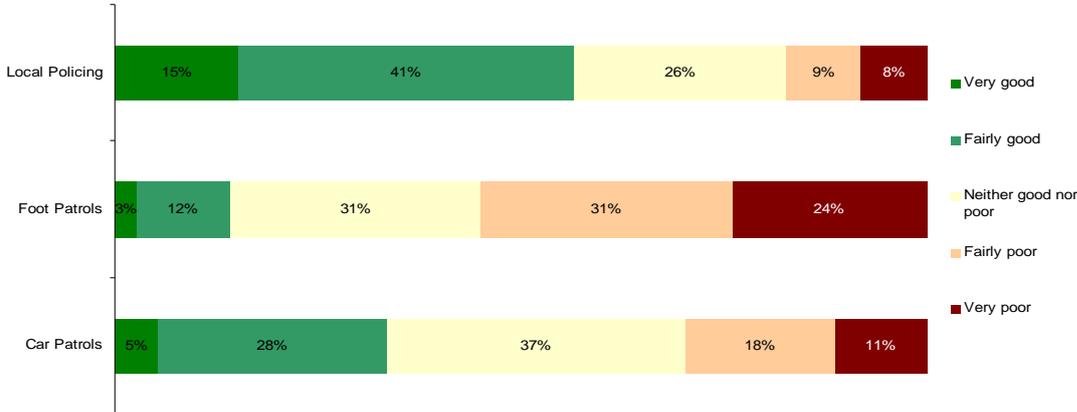
had increased. Looking at Group 1 to 4 crimes in Stirling, the crime rate has decreased by 13.6% in the previous two years².

General Satisfaction

In Stirling 58% of residents answered that they were either very or fairly satisfied with policing in general, which is just under the average opinion across the whole Division (60%). 12% of respondents surveyed stated that they were dissatisfied with general policing which is also the same as the opinion across the Division.

Satisfaction with Local Policing

Looking at perception of policing in respondents local area (local refers to the area around where they live by a 15 minutes walk). Police visibility is a common driver for satisfaction in local policing. The following chart shows perception of local policing and the visibility in police through foot and car patrols.



Fear of Crime and Personal Safety

The fear of crime can have almost as detrimental an effect on communities and often as much as the crime happening itself. In the survey respondents were asked to rate how fearful they had been in the last year of becoming a victim of crime. In Stirling 26% said they had felt fearful of becoming a victim. Of those that had been fearful 6% did not feel safe walking during daylight hours and 49% did not feel safe during darkness compared to 0% and 17% respectively of those who had not felt fearful.

Local Issues

Respondents were asked to rate how common some local issues were in their area. Across Stirling, the most prevalent common issue was speeding traffic with 64% sighting this as either a very or fairly common issue. The next most common issue across the area was people being drunk or rowdy in public places, with 53% claiming this was either very common or fairly common. Internet fraud also featured

² Comparing crime statistics between 31/12/2012 and 31/12/2010

as a significant factor in the adverse concerns of the communities across the whole of Forth Valley Division.

The main community issues that were experienced across the Stirling area were:

- internet fraud;
- homes being broken into;
- groups congregating causing annoyance; and
- cars being vandalised.

Prioritisation

All respondents were presented with a number of common policing issues and then asked to rate which of those they would like to see prioritised. In Stirling, the three largest concerns were for:

- protecting children and the vulnerable;
- mugging or visible attacks; and
- drug dealing or use.

This can be seen from the radar diagram below, where all other 13 priorities are also marked.

Further details of this and more analysis across the wards are presented in the Community Policing Survey for 2012.