POLICE SCOTLAND Keeping people safe POILEAS ALBA

Strategic Leadership Board - Discussion Summary

Wednesday 11 August 2021

Boar	d Members in Attendance
Iain Livingstone	Chief Constable
Fiona Taylor	DCC People and Professionalism
Will Kerr	DCC Local Policing
David Page	Deputy Chief Officer
Mark Williams	ACC Operational Support (representing DCC Graham)
Pat Campbell	T/ACC Organised Crime, Counter Terrorism and Intelligence
Gary Ritchie	ACC Partnership, Prevention & Community Wellbeing
Kenny MacDonald	ACC Criminal Justice
Tim Mairs	ACC Local Policing East
Steve Johnson	ACC Local Policing West
Judi Heaton	ACC Major Crime, Public Protection and Local Crime
Duncan Campbell	Head of Legal Services
Jude Helliker	Director of People and Development
James Gray	Chief Financial Officer
Tom McMahon	Director of Strategy and Analysis (joined at 0930hrs)
Andrew Hendry	Chief Digital Information Officer
Chris Starrs	Head of Corporate Communications
	Others In Attendance
Conrad Trickett	Chief Supt, Divisional Commander
Richard Thomas	Chief Supt (representing ACC Speirs)
Roddy Newbigging	Chief Supt (representing ACC Hawkins)
Sharon Milton	Chief Supt (representing ACC Higgins)
Lorna Gibson	T/Supt (Items 4.1 and 4.2)
Garry Mitchell	Det. Supt. (Item 14.4)

Integrity, Fairness and Respect are the values of Police Scotland. All decisions which we make must reflect our values and be able to withstand scrutiny when judged against them. Accordingly, our values will be the touchstones in all decisions we reach within this forum.

James Bertram	Health and Safety Manager (Item 12.5)	
Kirsty Garrick	Head of People Engagement Partnering (Item 12.6)	
Andy Bell	Supt, Strategic Engagement and Governance	
Diane Wilson	Secretariat, Committee Services	
	Apologies	
Malcolm Graham	DCC Crime and Operational Support	
Alan Speirs	ACC Professionalism & Assurance	
John Hawkins	ACC Local Policing North	
Bernard Higgins	ACC COP26	

Item	No.	Items discussed	Decision/ Action	To be actioned by
1.	1.1	Chair's Opening Remarks		
		Welcome and Introduction		
		The Chief Constable opened the meeting and welcomed all attendees. The meeting was conducted via video conference, in line with current organisational distancing measures as a result of the COVID-19 situation.		
	1.2	Apologies		
		Apologies were given and representatives duly noted. The meeting was quorate.		
2.		Minutes and Action Log		
	2.1	Review of Action Log		
		All actions were reviewed and updated as per the action log. The Chair expressed his expectation that three ongoing actions would be discharged by September's SLB.		

	2.2	Decisions Since Last Meeting	
		There had been no SLB level decisions since the last meeting in July.	
	2.3	Summary of Discussion	
		The summary of discussion was approved as a true and accurate reflection of the meeting held on 21 July.	Approved
3.		Matters Arising	
	3.1	On Call Update	
		An update was provided by ACC Johnson regarding significant operational incidents from the previous 24 hours.	Noted
Ope	ration Tal	lla	
4.		Operation TALLA	
	4.1	Operation Talla & Strategic Oversight Board Update	
		T/Superintendent Gibson gave a verbal update on the ongoing work of Operation Talla and the Strategic Oversight Board, including updates on the working from home policy and revisions to PPE protocols in light of changes to coronavirus restrictions in Scotland. Members were advised that all policies would continue to be kept under review, taking cognisance of Scottish Government advice and guidance. This was noted by members.	Noted
	4.2	Impact and Consequences of COVID	
		T/Superintendent Gibson presented a report on the impact and consequences of COVID, highlighting a number of areas including financial impact; service delivery; people, workplace	Noted

		and wellbeing; ICT; organisational change; and organisational learning and improvements. This was noted by members, who acknowledged that the current transition phase did not yet amount to a 'post-COVID' situation.		
Forc	e Primar	y Boards		
5.	5.1	Corporate Finance and People Board		
		DCO Page and DCC Taylor presented a report from the Corporate Finance and People Board, which met on 3 August, providing updates on significant areas of discussion from their relevant business areas. Areas highlighted included the 5 year Financial Plan, projected capital receipts, the Strategic Workforce Plan, and aspects of modified duties deployments. This was noted by members.	Noted	
6.	6.1	Change Board		
		DCO Page presented a report from the Change Board, which met on 3 August, highlighting significant areas of discussion including an overview of the change portfolio, and relevant recruitment and vetting processes. This was noted by members.	Noted	
7.	7.1	Operational Delivery Board		
		DCC Kerr presented a report from the Operational Delivery Board, which met on 27 July, highlighting significant areas of discussion including demand profiles, risk mitigation and alignment with Regional Delivery Boards. This was noted by members.	Noted	
8.	8.1	Demand Design & Resource Board		
		The Chair presented a report from the Demand, Design and Resource Board (DDRB), which met on 27 July, highlighting significant areas of discussion including ongoing work to align DDRB with the Operational Design & Delivery Group, and the development of products	Noted	

		which will support decision making and prioritisation in respect of resources. This was noted by members.	
9.	9.1	ACC Williams presented a report from the CONTEST Board, which met on 30 July, highlighting significant areas of discussion including current operations, assurance and audit activity, partnership engagement, and testing and exercising in advance of COP26. This was noted by members.	Noted
10.	10.1	T/ACC Campbell presented a report from the SOC Board, which met on 30 July, highlighting significant areas of discussion including fraud, county lines drugs supply, environmental crime, the National SOC Strategy, and intelligence requirements. This was noted by members.	Noted
Portfo	olio Areas	s	
11.		DCC Local Policing	
	11.1	Management Board Update DCC Kerr presented a report from the Local Policing Management Board which met on 4 August, highlighting significant areas of discussion including ongoing engagement with Local Authorities, the National Care Service for Scotland consultation, and other local policing activity. This was noted by members.	Noted

11.2	Public Confidence		
	CS Newbigging presented a report highlighting current public confidence information in respect of policing, which draws information from a variety of sources including the 'Your Police Survey' and Police Scotland's 'User Experience Survey'. This generated discussion about the key themes highlighted in the report, including the close association between public contact and public confidence, local action which can be taken to address challenges identified in public confidence reports, and oversight provided by the Public Confidence Governance Board.	Noted	
	During discussions, it was requested that the public confidence report be enhanced for the next meeting of SLB, to include options about how best to develop and mature public confidence reporting.		
	ACTION: Public confidence report be enhanced for the next meeting of SLB, to include options about how best to develop and mature public confidence reporting.	ACTION	Director McMahon/ ACC
11.3	Call Waiting Times		Hawkins
	CS Newbigging presented a report in respect of Police Scotland call handling arrangements, which includes 999 emergency and 101 non-emergency calls. The report highlighted challenges in respect of call handling, mirrored elsewhere in the United Kingdom, which had been exacerbated by the wide ranging impact of COVID-19 including demand volume and the consequences of absence and social distancing requirements. The update included information on mitigation measures in place, and confirmation that 999 emergency calls continued to be the priority for response. It was noted that call handling arrangements were due to be discussed at the next meetings of the SPA Performance Committee and SPA Board. This was noted by members.	Noted	
11.4	UNRC Bill Update		
	ACC Ritchie presented a report which detailed the current position regarding the proposed incorporation of the United Nations Convention on the Rights of Child (UNCRC) in Scotland.	Noted	

	This included an update on the current legislative position and Police Scotland preparations for implementation, including the establishment of a Strategic Oversight Board. This was noted by members, who recognised that Police Scotland is already broadly aligned to the principles outlined in the UNCRC through our own ethical principles and organisational values.	
11.5	HMICS Hate Crime Improvement Plan	
	ACC Ritchie presented a report seeking approval for the draft Hate Crime Improvement Plan which had been developed to address the 15 recommendations from HMICS, following their thematic inspection in respect of hate crime. It was confirmed that subject to SLB approval, the Improvement Plan would be shared with HMICS. Following discussion, the proposed Improvement Plan was approved by members.	
	DECISION: Hate Crime Improvement Plan approved.	Approved
11.6	Additional Funding for Court Officers	
	ACC MacDonald presented a report highlighting the receipt of additional funding from Scottish Government to support the increased demands on Police Scotland which will arise from the running of additional courts in the period following coronavirus restrictions. The report sought approval for a temporary increase of 16 officers in the Police Scotland establishment (in line with the received funding) to manage the projected increase in court activity, along with a proposed process for allocation and management of the funding. Following discussion the proposals were approved by members.	
	DECISION: Temporary increased in Police Scotland establishment and process for allocation and management of funding approved.	Approved

12.		DCC People & Professionalism	
	12.1	Management Board Update	
		DCC Taylor presented a report from the People and Professionalism Management Board, which met on 29 July, highlighting significant areas of portfolio business including a reconfiguration of responsibilities within Wellbeing, and realignment of reporting in respect of Health and Safety. This was noted by members.	Noted
	12.2	People and Development Update	
		Director Helliker presented a report detailing key work within the People and Development business area, including development of the Modern Apprenticeship in Policing, approval for the Operation Urram workforce agreement, and forthcoming recruitment plans. This was noted by members.	Noted
	12.3	People & Development Q1 Performance Dashboard	
		Director Helliker presented the Performance Dashboard for Q1 2021-22, which detailed latest Police Scotland workforce information, including statistics on workforce demographics, leave balances, and modified duties information. This was noted by members.	Noted
	12.4	Quarter 1 Wellbeing Report	
		Director Helliker presented a report, detailing Police Scotland wellbeing activities in Q1 2021-22, seeking approval for transmission of the content of the report to the SPA. Following discussion, the report was approved for transmission by members.	
		DECISION: Report approved for transmission to SPA.	Approved

12.5	Q1 Health & Safety Report	
	Mr. James Bertram presented a report, detailing Health and Safety information for Q1 2021-22, seeking approval for transmission of the content of the report to the SPA. Following discussion, the report was approved for transmission by members.	
	DECISION: Report approved for transmission to SPA.	Approved
12.6	Your Voice Matters Survey Results	
	Ms. Kirsty Garrick presented a report which outlined the organisational results from the Police Scotland Wellbeing and Engagement Survey - 'Your Voice Matters', seeking approval for transmission of the content of the report to the SPA. During discussion, it was confirmed that analysis of results was still ongoing, and that communication and 'next steps' plans were being developed. The content of the report was approved for transmission to the SPA, subject to the communication and 'next steps' plans being developed further to inform discussion at the SPA People Committee.	Approved in
	DECISION: Content of report approved in principle for transmission to SPA, subject to the communication and 'next steps' plans being developed further.	principle
12.7	Modified Duties	
	This report was removed from the agenda in advance of SLB and will be presented to a future meeting.	Deferred
12.8	Redeployment Pool	
	Jude Helliker presented a report, seeking approval for recommendations in respect of management of the police staff redeployment pool. Following discussion, including an overview of the legal position regarding the proposal, the recommendations within the report were approved by members.	

	DECISION: Recommendations approved.	Approved
12.9	Equality, Diversity and Inclusion Update	
	DCC Taylor presented a report in relation to the ongoing work being undertaken to mainstream equality, diversity and inclusion within Police Scotland, including confirmation that the Independent Reference Group had met to agree its Terms of Reference and appoint an independent Chairperson. This was noted by members.	Noted
12.10	Police Scotland/SPA Diversity and Inclusion Staff Associations MOU	
	Director Helliker presented a report, seeking approval for a revised Memorandum of Understanding, developed in conjunction with Diversity and Inclusion Staff Associations. The MOU is designed to provide an element consistency, equity and transparency in terms of engagement between Police Scotland and Diversity and Inclusion Staff Associations. Following discussion, the MOU was approved, to be endorsed and signed by the Chief Constable on behalf of the Service.	
	DECISION: MOU approved (to be signed by the Chief Constable).	Approved
12.11	LGBTI Action Plan	
	ACC Mairs presented a report, seeking approval for the Police Scotland LGBTI Action Plan, which had been developed following engagement with the Scottish LGBTI Police Association and their members. It was confirmed that the Action Plan supports a partnership approach that supports our LGBTI workforce, and wider workforce, to create an inclusive working environment. Following discussion, the Action Plan was approved by members.	
	DECISION: Action Plan approved.	Approved

12.12	Joint Disability and Carers Action Plan	
	ACC Johnson presented a report, seeking approval for the Police Scotland Joint Disability and Carers Action Plan, which had been developed following engagement with the Disability and Carers Association and their members. It was confirmed that the Action Plan supports a partnership approach that supports workforce to create an inclusive working environment. Following discussion, the Action Plan was approved by members.	
	DECISION: Action Plan approved.	Approved
12.13	Chief Constable's Commitments 2021-22	
	DCC Taylor presented a report, providing an end of year summary of progress to deliver on the Chief Constable's Commitments for 2020-21, and seeking approval for the proposed Chief Constable's Commitments for 2021-22. Additional time was given for members to review the proposed Commitments for 2021-22, which would be presented for final approval at the Operational Review Meeting on Monday 16 August.	
	DECISION: Approval deferred until ORM on Monday 16 August.	
	*Note: The proposed Chief Constable's Commitments for 2021-22 were approved at ORM on Monday 16 August.	Approved
12.14	Use of Force Data	
	This report was removed from the agenda in advance of SLB and will be presented to a future meeting.	Deferred

13.		DCO Corporate Services, Strategy and Change	
	13.1	Management Board Update	
		DCO Page presented a report from the Corporate Management Board, which met on 26 July, highlighting significant areas of portfolio business. This was noted by members.	Noted
	13.2	5 Year Financial Planning	
		CFO Gray presented a report in respect of work to develop a five year financial planning document. A draft five year plan was shared with members, leading to discussion and feedback on the content. It was confirmed that work will continue to finalise the plan, which will be submitted for approval to SLB in September. This was noted by members	Noted
	13.3	Capital Strategy	
		CFO Gray presented a report in respect of work to develop the Police Scotland Capital Strategy, including a five year projection of capital requirements. It was confirmed that work will continue to finalise the strategy, which will be submitted for approval to SLB in September. This was noted by members	Noted
	13.4	Cyber Security Resilience	
		CDIO Hendry presented a report, highlighting current arrangements within Police Scotland in respect of Cyber Security and future plans. Information was provided in respect of the Cyber Security Strategy which complements the overall Cyber Strategy. This was noted by members, who also endorsed the decision taken by members of the senior leadership team to allocate reform funding to support the introduction of enhanced cyber security software.	Noted
		DECISION: Endorsement for decision to allocate reform funding to support the introduction of enhanced cyber security software.	Endorsed

14.		DCC Crime and Operational Support	
	14.1	Management Board Update	
		ACC Williams provided a verbal update in respect of Crime and Operational Support portfolio business, as there had been no meeting of the Management Board since the last SLB. This was noted by members.	Noted
	14.2	Taser Future Operating Model	
		ACC Williams presented a report highlighting the significant engagement which had taken place, and was continuing, in respect of the proposed new operating model for Police Scotland Specially Trained Officers / Taser. The proposed uplift in Taser capability within Police Scotland had originally been Approved by SLB members in January, subject to an appropriate communications and engagement plan being undertaken. Following discussion, members Approved the proposed uplift in Taser / Specially Trained Officers. DECISION: Proposed uplift in Taser / Specially Trained Officers Approved.	Approved
	14.3	Scottish Strategic Intelligence Requirements	
		T/ACC Campbell presented a report, seeking endorsement for the proposed future intelligence model for Police Scotland, incorporating the Scottish Strategic Intelligence Requirements. Following discussion, the proposed model was endorsed by members. DECISION: Proposed model endorsed.	Endorsed
15.		Papers Approved for Submission to SPA	
		Item 12.4Item 12.5Item 12.6	

	• Item 14.2	
16.	AOCB	
17.	Review of Actions	
	Item 11.2 – Action for Director McMahon and ACC Hawkins.	
	Future Meetings	
	Wednesday 8 September 2021at 0900 hours via video conferencing.	
	The Chair closed the meeting and thanked members for their input.	